

SENIORS/VOLUNTEERS FOR CHILDHOOD IMMUNIZATION

THIRTY-EIGHTH PROGRESS REPORT

October 1, 2004 – December 31, 2004

PROJECT DESCRIPTION:

The University of North Texas was awarded a contract in August, 2004 (TDH Document No.1756002149900-03) by the Texas Department of Health to provide administrative support and technical assistance to eligible entities in implementing projects based on the Seniors/Volunteers for Childhood Immunization (SVCI) model developed by UNT's Texas Institute for Research and Education on Aging. The SVCI model demonstration utilized seniors to perform effective outreach activities within a community aimed at preschool children before the age of two. Under the current contract, UNT is conducting training utilizing the Seniors/Volunteers for Childhood Immunization training videos and manual, offering technical assistance, and evaluating outcomes for SVCI sites.

I. MAJOR ACTIVITIES DURING THIS PERIOD:

Subcontract with established SVCI programs:

The institute completed issuing subcontracts to eight established SVCI sites. (see 37th progress report).

Administer a process to select and subcontract with at least five (5) new SVCI programs:

Communication with representatives in Laredo continued during the project period. A request for proposal was sent to representatives to be completed and submitted by the next project period.

Provide an initial training session of not less than twelve (12) hours for volunteer coordinators, volunteer organization directors, and coalition members on implementing their SVCI program:

No initial training session took place on October 22nd, 2004, as all sites have trained personnel.

Provide to new sites, a minimum of four (4) full days of on-site training and technical assistance with follow-up visits as needed:

No on-site visits to train personnel new to the SVCI program were conducted during this quarter. The updated version of the SVCI database is web-based; Alberto Guzman and Elsie B. Wiley visit sites to provide technical assistance. Initial on-site training includes a thorough step-by-step introduction to the procedures related to the data entry of information from the cards, explanation of each feature and icon represented in the database, explanation of the procedures to send data, and a discussion of the procedures manual, which was developed by Elsie B. Wiley.

Provide, as needed, (and funds allow), an annual update training session for staff persons from established sites:

An update training session was conducted on October 22, 2004. (See attached materials) Sites in attendance include Texas Panhandle RSVP - Amarillo, Travis County RSVP - Austin, Mitchell

County Immunization Coalition – Colorado City, RSVP Serving Denton County - Denton, The Senior Source, Senior Citizens of Greater Dallas and Senior Citizen Service - Forth Worth.

Provide SVCI database-linked technical services in support of outreach efforts by SVCI projects:

During the project period, Elsie B. Wiley conducted no on-site visits. The SVCI database allows sites to document mother's self report or other verification sources (i.e., doctor, clinics) for dates of immunization receipt. The database allows sites to gain access via a secure website. In order to provide technical support to each site, Elsie Wiley communicates via telephone calls and E-mail messages. During the last quarter, she received 29 E-mail messages from SVCI sites, and sent 23 E-mail messages, and no facsimiles. Telephone calls from SVCI sites totaled 8, and 9 calls were placed to sites by Mrs. Wiley.

Provide technical assistance to local immunization coalitions and senior volunteer organizations interested in implementing SVCI-type projects:

No further technical assistance was provided to representatives from Abilene, as no additional contacts or requests have been received. Communication with representatives in Laredo continues; an RFP was sent during the last project period.

Submit news items to the editor of TDH Immunization Division's newsletter, "Upshot", concerning SVCI-type projects statewide:

The SVCI Bulletin will be sent out in February. Submission of a press release has been deferred until the next quarter. A journal article was submitted during the previous project period.

Evaluate project outcomes by monitoring existing projects, analyzing data in the project's principal database and reporting results to TDH Immunization Division:

The following status reports for existing SVCI projects include post-training technical assistance/monitoring contacts that occurred during the thirty-eighth reporting period:

Amarillo

Status as of 12/31/04: Project operational as of 2/1/97. Collaboration with the Coalition of Health Services effort, "2 Care for Moms," that advocates early prenatal care, continues.

Hospitals: Northwest Texas Hospital; Baptist St. Anthony (added in February, 1998); Hereford Regional Medical (added in January, 1999); Golden Plains of Borger Hospital (added in May, 1999); Pampa Regional (added in January 2000); Ochiltree County Hospital in Perryton (added in October 2000).

Number of Births at SVCI Hospitals: 864

Number of SVCI Enrolled Mother Infant Pairs: 659

Enrollment percentage: 76%

Features: RSVP conducts SVCI project through local funding and supplemental UNT/TDH funding to cover area rural counties. Coordinator works with several local agencies to promote immunizations such as Shots Across Texas, Adult Literacy of Borger, 2 Care for Babies and Moms Coalition in Amarillo and Potter/Randall Partnership for Immunizations, Health Care Coalition Fair. Financial support from the Children Miracle Network is no longer available as of

12/31/02, but RSVP office provides support for SVCI Coordinator's salary from PCS.

Training: La Rue Johnson attended training for new coordinators on Friday, October 22nd, 2004.

Computer program: SVCI program database was installed on the RSVP computer on March 3, 1997; Elsie Wiley delivered on-site training to staff and volunteers and assisted the RSVP to enter 165 records (representing 165 infants enrolled by their mothers into the reminder system) in February 1997. The updated SVCI program database was installed on 11/9/98.

Activities report: Coverage at all hospitals has been maintained. With volunteer recruitment continuing to be emphasized by Director and Coordinator; two volunteers were recruited during the project period. The SVCI was at a number of events. [Shots across THD, AISD, DOVIA, Senior Ambassadors, Margaret Wells School, Hospice, Volunteerism Conference, TRIAD, Coalition of Health Services, Golden Plains Hospital Auxiliary, Perryton Ochiltree Auxiliary, 2 Cares for Babies, 2 Who Care Coalition, City Health Program, ASCA, Stakeholders.] Publicity continues to be sought and obtained program was promoted through articles in the local newspapers and in the news

Problems reported: Tracking shot records for purposes of conducting evaluation are a concern as well as finding new volunteers. Coordinator remains as an alternate volunteer to enroll mothers on days without volunteer coverage.

Evaluation: A monitoring visit occurred on August 24, 2004 with satisfactory results.

Number of technical assistance contacts during quarter: 7

Number of technical assistance visits during quarter: 0

Austin

Status as of 12/31/04: Operational as of May 1998.

Hospital: St. David's Hospital (approx. 4,000 births annually)

Number of Births at SVCI Hospital: 1,290

Number of SVCI Enrolled Mother Infant Pairs: 311

Enrollment Percentage: 24%

Features: The RSVP of Travis County comes under the authority of the Travis County Commissioner's Court. The local immunization coalition strongly supported the initiation of an SVCI program as no other efforts had resulted in increasing the preschool immunization rate. The continuing funding from Travis County is in place. This year, the RSVP Advisory Council has raised and paid the matching funds for the SVCI Program.

Training: Fred Lugo received training at UNT in May 1997; Volunteer Coordinator Della Sprager received training on June 5, 1998; Ms. Sprager attended the training update on October 22, 2004.

Computer program: Richard Brown installed SVCI program database in November 1997. Elsie Wiley delivered on-site training to staff and volunteers in December 1997. The updated SVCI program database was installed on 11/23/98.

Activities report: Coordinator continues to stress the need for recruitment of additional volunteers, as no weekend coverage is currently available. On Mondays, there are two

volunteers that serve together. Coordinator provides back-up or alternate volunteers. Travis County TV (TC-TV, Cable 17) continues to run a Bulletin Board twice daily with an appeal for SVCI hospital volunteers listed. The continuing funding from Travis County is in place (\$4,567). This year, the RSVP Advisory Council has raised & paid the matching funds (\$4,567), for the SVCI program.

Problems reported: The critical support needed in the program is always the hospital volunteers. More are needed to provide back up for those volunteers already trained.

Evaluation: The monitoring visit scheduled will be rescheduled for an upcoming quarter.

Number of technical assistance contacts during quarter: 12 * (See Problems)

Number of technical assistance visits during quarter: 0

Beaumont/Port Arthur

Status as of 12/31/04: Project operates autonomously as of January 2000. Project became operational in December 1995; in June 1996, weekend visits were added at St Mary's Hospital and senior volunteers were placed in the Port Arthur public health clinic to call/send cards to parents of children behind schedule. To expand the project, the RSVP Director began negotiations earlier in 1997 with Baptist Hospital in Orange County. The program in Orange County was activated in late 1997. Director is working with Healthy Communities for Children - Port Arthur in an effort to maintain immunization rates of 90% in the area.

Hospitals: Beaumont Medical, St. Mary's; Baptist Hospital in Orange County. Plans for expansion into the other Port Arthur hospitals continue.

Number of Births at SVCI Hospitals: data not available (see "Status").

Number of SVCI Enrolled Mother Infant Pairs: data not available (see "Status").

Enrollment Percentage: data not available (see "Status").

Features: RSVP operated multi-county hospital model plus clinic assignments for volunteers; two volunteer coordinators were assigned to the project for its first year. The RSVP director now coordinates the program. First site to operate autonomously, without funding support from TDH/UNT.

Training: RSVP conducted initial group volunteer training sessions in 1995. Cyndi Mabry, Bennie Tanoos, and Nancy Watkins attended training on October 28-9, 1998. Cyndi Mabry and Penny Pearson attended the training update on June 30, 1999.

Computer program: Installed and functioning in RSVP's headquarters, Port Arthur. A visit was made in early 1997 by UNT staff to install an upgraded database to permit access to data via a modem, an SVCI program update, toolbar correction, and for technical assistance. An updated version of the SVCI program database was installed on 12/8/98.

Problems reported: The vacancy in the Director's position, previously held by Ms. Mabry, has been filled. Contact with the new director has been unsuccessful; however, once contact is made, UNT staff will visit with the new director to familiarize her/him with the SVCI program. Technical support via UNT project staff will also continue on a frequent basis as need. Prior to her departure, Ms. Mabry expressed an interest in conducting an evaluation of the SVCI program.

UNT staff will offer assistance with that process during the course of the contact and visit with the new director.

Evaluation: A monitoring visit was conducted on October 19, 1999 with satisfactory results.

Number of technical assistance contacts for quarter: N/A

Number of technical assistance visits for quarter: N/A

Big Spring

Status as of 12/31/04: Inactive as of September 2001 (see "Problems reported.")

Hospital: Scenic Mountain Medical Center

Number of Births at SVCI Hospital: N/A

Number of SVCI Enrolled Mother Infant Pairs: N/A

Enrollment Percentage: N/A

Features: RSVP Director coordinates the program with the assistance of one part-time Volunteer Coordinator and three volunteers covering the hospital on weekdays. One volunteer became inactive due to health problems, now checks enrolled infants' immunization records at the local clinic.

Training: Nancy Jones attended training on June 4-5, 1998; Volunteer Coordinators Mary Ann Fincher and Jo Wyatt attended training on October 28-9, 1998. Nancy Jones attended the training update on July 25, 2001.

Computer program: Installed on 11/18/98; Elsie Wiley provided computer training on November 18 -19, 1998.

Problems reported: UNT staff remains in contact with Director, despite the decision to cease operation as an SVCI site. No new infants have been enrolled in the program; however, reminders were sent to those enrolled previously. UNT project staff visited Director on August 18 2004, to provide assistance and to discuss evaluation efforts and techniques.

Evaluation: A monitoring/technical assistance visit was conducted on August 18, 2004, with satisfactory results.

Number of technical assistance contacts this quarter: 0

Number of technical assistance visits this quarter: 0

Colorado City

Status as of 12/31/04: Project operational since April 1996; Immunization Coalition SCI project; initiated program through SATX Aetna grant, then TDH grant. Local hospital now administers subcontract and provides space for program operation in its District Community Health Clinic.

Hospital: Mitchell County Hospital, Colorado City.

Number of Births at SVCI Hospital: 3

Number of SVCI Enrolled Mother Infant Pairs: 3

Enrollment Percentage: 100%

Features: Pink Ladies visit new mothers in hospital; small number of babies born allows home visits by volunteer coordinators if unable to remind mother by phone. Follow-up is being facilitated through the cooperation of the Snyder Health Department; coordinator travels there as infants are born in Colorado City but

move to Snyder. Coordinator also checks with WIC and meets with TDH staff when they visit once a month, in an effort to determine the immunization status of infants enrolled in the SVCI program.

Training: Volunteer coordinator Lillie Funderburg received initial training at UNT in January 1996. Ms. Funderburg attended update training on October 22nd 2004.

Computer program: Functioning well. The updated SVCI program database was installed on 11/20/98.

Activities Reported: The mothers that give birth are mostly unwed and finding them after they are discharged is difficult. Coordinator makes telephone calls and sends out reminders to enrolled mothers; she also travels to Snyder to check the records there and visit with WIC, TDH and the Dr.'s Clinic to collect information. Some enrolled mothers have disconnected their phones and moved. The Pink Ladies Auxilliary are still active and supports the SVCI program; there are over 25 members half of whom are active. They check each day to see if there are any new births and manage gift shop duties simultaneously.

Problems reported: The only problem is finding some of the little mothers that have moved and left no forwarding address, or have disconnected their phones.

Evaluation: A monitoring visit occurred August 18, 2004 with satisfactory results.

Number of technical assistance contacts this quarter: 7

Number of technical assistance visits this quarter: 0

Corpus Christi

Status as of 12/31/04: As of 1997, the project has been inactive. Attempts to restart the project in 1998 never took place, despite the efforts of UNT staff to assist Lisa Oliver from the City of Corpus Christi RSVP with the proposal process.

Hospitals: Due to buy-outs, there are now three hospitals in Corpus Christi currently. Spohn Hospital bought out Memorial Hospital.

Number of Births at SVCI Hospitals: N/A (see "Status").

Number of SVCI Enrolled Mother Infant Pairs: N/A (see "Status").

Enrollment Percentage: N/A (see "Status").

Features: No change in features- see "Status" section above.

Training: Ms. Oliver attended training on June 4, 1998.

Computer program: Will need to be reinstalled at RSVP if program is ever restarted.

Problems reported: Despite the provision of technical assistance by UNT staff, no submission of a proposal occurred. Ms. Oliver made this decision even after a 2-week extension of deadline for submission.

Evaluation: None

Number of technical assistance contacts this quarter: N/A

Number of technical assistance visits this quarter: N/A

Dallas

Status as of 12/31/04: SATX Aetna grant and then TDH funds received for SVCI clinic model operated by Senior Citizens of Greater Dallas RSVP. This model has been operational in Medical City Hospital since February 12, 1998, and continues to function at the DCHD phone bank. Funding to plan the hospital portion of the

SVCI project was awarded by the Dallas County Health Department from October-December, 1996. Subsequently has received TDH funding through UNT. Hospitals: Medical City, Charlton Methodist in September 1999; coverage at Methodist Medical Center began in October 1999. Three staff personnel support the Volunteer Coordinator position, each of who serve as liaisons at one of the three hospitals. Coverage at Parkland Hospital began in January 2001 through the work of a bilingual volunteer coordinator, Lonita Munoz.

Number of births at SVCI Hospitals: 2,670* (see "Features")

Number of SVCI Enrolled Mother Infant Pairs: 1,919

Percentage of visited mothers who enrolled: 72%

Number of SVCI Enrolled Mother Infant Pairs in Clinics: 423 ** (see "Features"):

Features: RSVP participated in the original 1994-95 SVCI demonstration (only the clinic model) continued the clinic segment and central phone bank using TDH funding. At St. Paul Hospital, SVCI infants are enrolled in Immtrac, and **enrollment in both SVCI and Immtrac is conducted at two community-oriented primary care (COPC) centers. Two volunteers attend monthly shot clinic sponsored by Dallas County Health Department at Cedar Hill Senior Center and register families. Enrollment occurs as mothers arrive for their well baby check-up; preliminary information about the SVCI program is provided prior to the birth of the infant; mothers can contact the site office to inform coordinators of the birth of their infant and enroll in the program.

Training:. Volunteer Coordinators Lonita Munoz, Donielle Villwok, and Josi Beck attended training on October 22, 2004.

Computer program: The SVCI database was installed in February 1998. The updated SVCI program database was installed on January 20, 1999.

Activities report: Coordinators continue to visit mothers at all hospitals and the COPCs. Three volunteers left the program and 13 volunteers were recruited this quarter. Most hospitals lack coverage on one or more days of the week. Recruitment of an additional data entry volunteer and clerical volunteer is still mandatory given the number of enrolled infants on a monthly basis. The Dallas County Medical Society Alliance, has developed a: "Be Wise Immunize Reminder/ Recall Project". The alliance has teamed up with the Texas Medical Association and Department of State Health Services in an effort to have all Vaccines For Children providers in Dallas County using a reminder-recall system in their practice. Volunteers will be needed to contact doctor's offices and set up an appointment, conduct a visit in which at this time they will provide them with a reminder/recall box for their patients. The box includes reminder cards and index cards for each month and each week. Lastly, a follow up call will be made to the physician's office to make sure they have started the reminder cards. The goal of this project is to have all providers sending out reminder cards and due to this, immunization rates will increase in Dallas County. Cedar Hill Phone Bank volunteers continue to go to the Dallas County Health Department. Two volunteers register families at the clinics. An SFCI recruitment article was written and submitted to The Senior News Source. This article was published in the November/December issue. From this article four calls were received regarding

interest in the SFCI project and two new volunteers were recruited for the Garland COPC which will be doing reminder card outreach.

Problems reported: Construction is being done at St. Paul Hospital, which has affected volunteers not able to visit all of the mothers. St Paul is now under Parkland Hospital and Parkland is planning to make St. Paul a “specialty” hospital. Depending on which specialty they choose, this may affect visiting and enrollment of mothers into SVCI.

Evaluation: A monitoring visit was conducted on Wednesday, September 22, 2004 with satisfactory results.

Number of technical assistance contacts during quarter: 14 * (See Problems)

Number of technical assistance visits during quarter: 0

Denton

Status as of 12/31/04: Operational since 1994; extension to Trinity Medical Center in Carrollton operational since April 1996. Coordination of the SVCI project was converted in the summer of 1996 to a 30-hour/week paid internship for a graduate student in gerontology at UNT. The Volunteer Coordinator position has been vacated (see “Problems reported”). Melissa Keane, Pat Moore, and Liz Sherman remain at RSVP Serving Denton County; Diana Corona is the Executive Director of RSVP Serving Denton County.

Hospitals: Trinity Medical Center, Carrollton; Denton Regional Medical Center, Denton Community Hospital; and Lewisville Medical Center Hospital (i.e., all Denton County hospitals).

Number of Births at SVCI Hospitals: 1,139

Number of SVCI Enrolled Mother Infant Pairs: 535 * (See problems reported)

Enrollment Percentage: 47%

Features: First volunteer program to model SVCI (both in hospital and community); first SVCI project to encompass one entire urban/suburban county using hospitals and reminder system; continues to serve as field-test site for UNT’s SVCI project improvements and first in depth evaluation study of immunization completion; also cooperates as a training resource for other SVCI sites. Funding from Flow Health Care Foundation continues, as does the Texas Motor Speedway Children’s Charities funding.

Training: Lennis Dounley attended the yearly up-date and training session on October 22, 2004.

Computer program: Operational; upgraded; modem installed. The updated SVCI database was installed in May 1999. The SVCI database was reinstalled in August 1999 due to an on-site computer crash that occurred.

Activities reported : Two volunteers were recruited and none left the program during the project period. Director and Coordinator continue to promote the program in the community. The coordinator stresses the need to recruit bilingual volunteers for all hospitals; there are only two days of bilingual volunteer coverage at Medical Center of Lewisville. Coordinator continues to be responsible for another program within the RSVP office in addition to the SVCI program. The Texas Motor Speedway will promote the SVCI program during events held there and the

SVCI program receives funds from the Speedway in the amount of \$8,000. Other activities include United Way of Denton County Success by Six Initiative and work in partnership with Denton County Health Department on the implementation of a county-wide immunization coalition to develop and increase community awareness of the importance of timely immunizations.

Problems reported: *There was no volunteer coverage at Trinity Medical Center during the project period. There continues to be no weekend coverage at Denton Regional Medical Center, as well as Denton Community hospital. Lewisville Medical Center has coverage only two days of the week. Recruitment and retention of new volunteers at all hospitals remains a problem as well as recruitment of bilingual volunteers.

Evaluation: A monitoring visit took place on July 15, 2002 with satisfactory results. A monitoring visit scheduled to take place during the project period is being rescheduled.

Number of technical assistance contacts during quarter: 4

Number of technical assistance visits during quarter: 0

El Paso

Status as of 12/31/04: The project became inactive as of January 2000 (see "Problems Reported").

Hospitals: Columbia (HCA) East Medical Center; Sierra Medical Center; Columbia West Medical Center, and Providence Memorial Hospital.

Number of Births at SVCI Hospitals: N/A (see "Status").

Number of SVCI Enrolled Mother Infant Pairs: N/A (see "Status").

Enrollment Percentage: N/A (see "Status").

Features: No change in features (see "Status"). Prior to inactive status, the program operated in multiple hospitals. The reminder system handled over 700 births per month, with RSVP conducting SVCI project.

Training: Eva Sookiasian, first Volunteer Coordinator, received training at UNT in January 1996, and annual update training in May 1997. Lillian S. Madarchik, first RSVP Director, and her successor Maria I. Valdivia received training at UNT. Volunteer Coordinator, Norma Gonzales, attended the training update on June 30, 1999.

Computer program: Updated and functional; update for the database, reinstallment of toolbar, installation of modem, and further training provided in early 1997. The updated SVCI program database was installed on 11/16/98.

Problems reported: Maria Valdivia, former RSVP Director ceased operations as a result of the reduction in funding and based on a lack of alternate sources to restart the program. Plans to collaborate with a local immunization initiative were canceled; volunteers have expressed burnout with the SVCI program. UNT staff sent reminder cards for mother/infant pairs enrolled prior to January 2000. At a site visit conducted by UNT site personnel, Director confirmed the current inactive status of the program and expressed that no plans to restart the program were anticipated.

Evaluation: A site visit occurred on February 16, 2001, with satisfactory results.
Number of technical assistance contacts during quarter: N/A
Number of technical assistance visits during quarter: N/A

Fort Worth

Status as of 12/31/04: Operational as of 10/6/97.

Hospital: John Peter Smith Hospital and Harris Methodist Health Systems; coverage at Arlington Memorial Hospital began on January 25, 1999; coverage at Harris Methodist Southwest began on November 29, 1999; negotiations to operate at a local osteopathic hospital continue.

Number of Births at SVCI Hospitals: 4,511

Number of SVCI Enrolled Mother Infant Pairs: 2,647

Enrollment Percentage: 59%

Features: This SVCI project is the first to tackle a large public hospital, as well as an HMO hospital in a metropolitan area. Funding sources come from Corporation for National and Community Service, Rotary Club Foundation, Texas March of Dimes.

Training: Director Joyce Hanstrom-Parlin and Coordinator Kristine Dankworth attended training on October 22nd 2004.

Computer program: Richard Brown installed the SVCI database in December 1997. Elsie Wiley delivered on-site data entry training in early January, and assisted the RSVP in entering over 400 records (representing over 400 infants enrolled by their mothers into the reminder system in October 1997 - January 1997). The updated SVCI program database was installed on January 13, 1999.

Activities report: The Senior News Source ran a front page article concerning the enrollment of the program's 50,000 baby and family. The pediatrician and his staff were very friendly and appreciative of the hard work that our volunteers do. Dr. Joki, a pediatrician on the board of the Immunization Collaboration contacted SVCI in December; the Collaboration has met in several closed meetings to redefine the purpose of their organization and kept coming back to the SVCI program. SVCI embodies many of the ideas and goals that they would like to mimic in their program UNT staff will participate by making a presentation at the meeting in the next project period. One volunteer was recruited and one left the program this quarter.

Problems: Volunteers do not want to be at Harris downtown due to location and construction.

Evaluation: A monitoring visit took place on Monday September 13th 2004 with satisfactory results.

Number of technical assistance contacts during quarter: 6

Number of technical assistance visits during quarter: 0

Houston

Status as of 12/31/04: Independently operated (not part of UNT data base).

Hospital: Columbia Spring Branch Medical Center (began August 1, 1996).

Number of Births at SVCI Hospitals: data not available (see "Status").

Number of SVCI Enrolled Mother Infant Pairs: data not available (see “Status”).

Enrollment Percentage: data not available (see “Status”).

Features: As of late 1997, RSVP was using the Senior Friends organization to conduct project in a Columbia HCA hospital in Houston. Project planned to recruit other established volunteer groups for clinic portion. Program had expanded to include Rosewood, a smaller hospital. Used local funding exclusively.

Training: Lilly Cuff, volunteer coordinator, received training at UNT in May 1997.

Computer program: See status under “Problems reported” below.

Problems reported: Refused monitoring visit and to be part of UNT-based reminder system. However, UNT will continue to count this program as one of the SVCI sites.

Evaluation: N/A

Number of technical assistance contacts this quarter: N/A

Number of technical assistance visits this quarter: N/A

Levelland (Hockley County RSVP)

Status as of 12/31/04: Project was operational as of January 1, 1999 in one hospital, enrolling, on average, one newborn infant per week, through referrals from South Plains Rural Health Clinic. Now operates autonomously (see “problems reported”).

Hospital: Covenant Hospital Levelland.

Number of Births at SVCI Hospitals: 18 per project period (estimate)

Number of SVCI Enrolled Mother Infant Pairs: 8

Enrollment Percentage: 57%

Features: Volunteers conduct visits in the hospital and distribute literature and fliers to local schools, in addition to making presentations at various community groups about the importance of immunizations.

Training: RSVP Director Jimmie Lea Payne and Volunteer Coordinator Monica Cosby attended training on June 4-5, 1998.

Computer program: Elsie Wiley installed the SVCI database and provided on-site data entry training on November 11-12, 1998.

Problems reported: With coverage and hospital enrollment issues remaining inconsistent (only an estimation of enrollment during the quarter can be made). Health problems continue to hamper Coordinator from being able to address these issues fully. An on-site technical/training visit took place in a previous quarter, but with little success or opportunity for change. UNT staff met with one hospital volunteer to solicit information about problems with auxiliary volunteers and to offer suggestions; however, the Coordinator does not feel that much can be done to increase the number of infants enrolled. Given these issues UNT staff offered autonomy to this site which was accepted. UNT staff will continue to provide technical support.

Evaluation: A monitoring visit was conducted on November 5, 2002 with less than desirable results.

Number of technical assistance contacts this quarter: 2

Number of technical assistance visits this quarter: 0

Longview:

Status as of 12/31/04: Inactive as of May 2001; operated under the auspices of the East Texas Human Development Corporation.

Hospital: Longview Regional; Laird Memorial; started program at East Texas Medical Center in Quitman (March, 2000), where hospital auxiliary provides volunteers for the program.

Number of Births at SVCI Hospitals: N/A (See "Status.")

Number of SVCI Enrolled Mother Infant Pairs: N/A (See "Status.")

Enrollment Percentage: N/A

Features: The SVCI program operated through the East Texas Human Development Corporation (ETHDC). Funding to operate an RSVP in Longview has been removed from this agency and no longer exists.

Training: Volunteer Coordinator Alice Boyd-Hunt attended the training update on August 4, 2000.

Computer program: Elsie Wiley installed the SVCI database and provided on-site data entry training on September 3, 1998. The updated SVCI program database was installed on 11/17/00.

Problems reported: During a previous project period, the Director informed UNT project staff that the East Texas Human Development Corporation was disbanding. As such, the subcontract extended to the agency was returned unsigned. UNT project staff concluded follow-up efforts with mother/infant pairs enrolled at this site.

Evaluation: A monitoring visit occurred on November 17, 2000; a planned follow-up visit was canceled.

Number of technical assistance contacts this quarter: N/A

Number of technical assistance visits this quarter: N/A

Sherman (Texoma RSVP)

Status as of 12/31/04: Operational in three hospitals in Grayson County.

Hospitals: Wilson N. Jones, Texoma Medical (coverage began in January, 1999); Community Medical Center (coverage began in March, 1999) has been purchased by the Wilson N. Jones hospital - as a result, no infants are delivered there. Attempts to start the SVCI program at Gainesville Memorial Hospital continue.

Number of Births at SVCI Hospitals: 464

Number of SVCI Enrolled Mother Infant Pairs: 253

Enrollment Percentage: 55%

Features: Texoma RSVP operates under the auspices of the Texoma Council of Governments. Director continues to conduct fund-raising efforts, which have been successful.

Training: SVCI Coordinator Claudia McKinney attended the training update on April 4, 2003.

Computer program: Installed on January 11, 1999.

Activities reported: Director continues to work on completing an evaluation of the program via contacts with enrolled mothers by phone and mail. No volunteers were recruited and none left for this quarter. An article was featured in Nurse

Week Magazine dated December 13, 2004 entitled "Childhood vaccinations successful in curbing hepatitis B". Cases of Hepatitis B fell 94% in infants born since 1991, when it was recommended that 3 dose vaccination series begin at birth, with newborns receiving the first dose before being discharged from the hospital. Pamela Flaming, SNS Program Coordinator at Grayson County Health Department requested a meeting (to be scheduled) with immunization coordinator and volunteers to introduce IMMTrac to new mothers to use as a vehicle to access their babies shot records.

Problems reported: Unable to delete old addresses from PC Anywhere program. UNT staff will address this problem at a meeting scheduled for the upcoming project period.

Evaluation: A monitoring visit took place Friday September 24th, 2004 with satisfactory results.

Number of technical assistance contacts this quarter: 14* (See Problems)

Number of technical assistance visits this quarter: 0

Temple/Killeen (Hill Country RSVP)

Status as of 12/31/04: Operational as of 11/97.

Hospitals: King's Daughters and Scott & White (added in 2/98); coverage at Metroplex Hospital in Killeen began in May 1999, but enrollment activities have been suspended (see "Problems reported").

Number of Births at SVCI Hospitals: 498

Number of SVCI Enrolled Mother Infant Pairs: 393

Enrollment Percentage: 79%

Features: First site to attempt to combine UNT-based computer reminder system with ICES computer system.

Training: Betsy Whiteside and Marie Adams, a volunteer for Temple, attended the training workshop/update on April 4, 2003.

Computer program: Richard Brown installed the SVCI database on December 1997. Elsie Wiley provided on-site data entry training in December 1997. The updated SVCI program database was installed in Temple on 11/24/98 and in Killeen on 11/25/98.

Activities reported: The Volunteer Coordinator position to handle both Killeen and Temple remains the responsibility of one coordinator. Director is looking for part-time help to assist the volunteer coordinator. Volunteers are still needed for additional coverage at all hospitals. Five day coverage occurs at both Scott & White and Kings Daughters hospitals, with Betsy Whiteside /RSVP Coordinator filling in as possible, on the days not covered. Lead volunteers at both hospitals are still assuming responsibility for training, in coordination with the RSVP Coordinator who is the contact person for questions. One volunteer assembles all the packets for Kings Daughters Hospital. One volunteer assists with the Scott & White packets, sends reminder postcards and calls for the 15 month follow up. One volunteer does data entry, sends out new and returned postcards and files. Her mother, who is in her mid 80's assists and does the shredding. Ongoing funding comes from the RSVP Federal & State funds, and the United Way of

Central Texas. SVCI Program Director is working to obtain additional funding. Both hospitals have been solicited for funding to offset cost of reprinting the enrollment forms and postage. Advertisement in the media for additional volunteers provided some success, despite the fact that Temple newspapers won't allow phone numbers to be listed. SVCI promotion occurs through Health Fairs, local networking meetings and at 5 different United Way Agency Fairs – one of which was at Scott & White. Kings Daughters has converted an entire floor for Maternity patients; anticipate more mothers and higher enrollment rates.

Problems reported: Coordinator reports problems accessing follow up information on subsequent shots, but tracks these infants follow up shots through phone calls to their mothers. Additional funding is needed to hire an SVCI Coordinator Follow-up at 15 months, by calling the new mothers. Still takes place, with a few problems. The challenges for Scott & White are for fill- in substitutes, when the volunteers go on vacation, and there is no weekend coverage at either hospital. Director has been doing more of the filling in at Scott & White. Data problems requiring numerous technical support requests from UNT staff.

Evaluation: A monitoring visit is scheduled for January 14, 2005.

Number of technical assistance contacts this quarter: 20 * (See Problems)

Number of technical assistance visits this quarter: 0

Tulia

Status as of 12/31/04: The project became permanently inactive in late May 1999.

Hospital: St. Mary's in Plainview (Hale County).

Number of Births at SVCI Hospitals: N/A (see "Status").

Number of SVCI Enrolled Mother Infant Pairs: N/A (see "Status").

Enrollment Percentage: N/A (see "Status").

Features: First rural SVCI site to encompass a multi-county area.

Training: RSVP Director Carley Cosby attended training on June 4-5, 1998; Kristi Brazier, Volunteer Coordinator, attended training update on June 5, 1998.

Computer program: Elsie Wiley installed the SVCI database and provided data entry training on 11/10/98.

Problems reported: Director Carley Cosby ceased all attempts to operate the SVCI program, as no volunteer support could be obtained.

Evaluation: N/A.

Number of technical assistance contacts this quarter: N/A

Number of technical assistance visits this quarter: N/A

II. PROBLEMS

Evaluation efforts remain difficult to undertake. Access to records via pediatricians' offices, public health clinics, and other resources continue to be reported as difficult. Some site coordinators encounter problems with having enough time to gather data without any volunteer support; data is limited by a lack of volunteer coverage in many hospitals. Unanswered phone calls, unreturned messages, and other programmatic

difficulties have also precluded the efforts of volunteers to determine the impact of each SVCI project. Access to the IMMTRAC database system, via installation at each SVCI site office, could dissipate difficulties in securing dates of immunization receipt.

Site difficulties with data submission remain a challenge and are being solved in a case by case manner.

* Austin – Data submission problems

Dallas - Data submission problems UNT staff worked to resolve problem.

Sherman – Data submission problems

Temple - Data submission problems continued this project period.

III. SIGNIFICANT FINDINGS AND EVENTS

- ◆ Since the dissemination of the SVCI program in 1994, through 2003 – 181,630 infants have been enrolled in the SVCI program.
- ◆ The Denton RSVP again received \$15,000 from the Flow Health Care Foundation as well as \$8,000 from the Speedway Children’s Charities.
- ◆ Amarillo enrolled 99% of the babies born this quarter.
- ◆ The Immunization program received grant donations totaling \$11,361 from the Glaser Family Charitable Foundation of Ector, TX, the Greater Fannin County United Way of Bonham, TX and the Clara Blackford and W. Aubrey Smith Charitable Foundation of Denison, TX.

IV. ACTIVITIES PLANNED FOR NEXT REPORTING PERIOD

1. Continue collection and analysis of data collected for evaluation of immunization completion in Temple and submit evaluation report.
2. Finish work on translating the training video into Spanish.
3. Continue arrangements to conduct monitoring visits in selected SVCI sites.
4. Publish and disseminate SVCI Bulletin.
5. Compose and submit article and press release for publication.