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Toll free numbers

Government Publications
Texas State Documents
May 1986

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<u>AGENCY</u>	<u>TELEPHONE NUMBER</u>	<u>INFORMATION PROVIDED</u>
<u>Advocacy Incorporated</u>	1-800-252-9108	Advocates the rights of developmentally disabled Texans and implements the client assistance program.
<u>Aging, Department on</u>	1-800-252-9240	Information referral for older Texans, 60 or older, and persons interested in helping older persons. Services for older persons are: nutrition, transportation, medical and legal counseling, employment, outreach and escort service, ombudsman services (nursing home complaints), physical fitness program, home repair, in-home service including homemaker and home health care.
<u>AIDS Hotline</u>	1-800-342-2437 (Recording)	Provides information on the cause and prevention of AIDS.
<u>Arts, Commission on the</u>	1-800-252-9415	Arts organization for artists, provides information and financial assistance for quality arts program, services arts organization, artists and its people.
<u>Attorney General's Office</u> (Child Support Division)	1-800-252-3515	Provides the general public with a single point of reference for all divisions, sections and committees of the office of the Attorney General; particularly Child Support Enforcement Services.
<u>AWEDS</u> (American Women's Economic Development Corporation)	1-800-222-AWED	Provides counseling and training for women who want to start a business or who are already in business.
<u>Blind (Commission for the)</u> Austin, Texas	1-800-252-5204	Provides information to the blind or visually handicapped regarding services available or other sources of assistance.
<u>Blue Cross Blue Shield</u>	1-800-252-8039	Answers questions concerning claims or coverage with Blue Cross Blue Shield for group 38,000.
<u>Cancer Information Service of</u> Texas M.D. Anderson Hospital	1-800-422-6237 1-800-4CA-NCER	Provides information on the detection, diagnosis, and treatment of cancer. Gives emotional support to caller and referral options for cancer related services in the vicinity of the person calling.

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<u>Child Abuse Hotline</u>	1-800-4-A-CHILD	Provides crisis counseling over the phone, counseling and information referrals, volunteer information and literature requests. Open 7 days a week, 24 hours a day.
<u>Child Abuse-Abuse/Protective Services Hotline</u>	1-800-252-5400	Accepts information on suspected abuse and neglect of children, the elderly, and the disabled. Provides information referral regarding protective services for the same.
<u>Child Find</u> (Does not locate missing children)	1-800-392-2761	Provides general information about special educational services for children of all handicaps.
<u>Child Support Services</u> (Attorney General's Office)	1-800-252-3515	Provides information about child support services.
<u>Community Affairs (Dept. of)</u> Austin, Texas	1-800-252-9642	Provides technical assistance for setting up community programs in areas of environment, social services, employment, community development, etc.
<u>Comptroller of Public Accounts</u> Austin, Texas	1-800-252-5555	Provides the general public a single point of contact for state tax information, with the exception of wage deductions.
<u>Elections Division</u>	1-800-252-3043	Provides election information and voter registration information.
<u>Employees Retirement System</u>	1-800-252-3645	Answers questions and gives information concerning retirement benefits and insurance.
<u>Farm Finance-Program</u>	1-800-292-FARM	Provides information on farm and ranch programs for eligible farmers and ranchers. Also, provides information on low interest loans.
<u>Final Grain Market Report</u>	1-800-252-3408 (Recording)	Provides a daily market price report on grain.
<u>Governor's Citizen Assistance Office (TEX-HELP)</u>	1-800-252-9600	Provides the general public a single point of contact to determine sources of assistance or information on state government matters.
<u>Governor's Crime Victim Clearinghouse</u>	1-800-252-3423	Provides information and referral for crime victims and offers technical assistance to services provided on crime victim issues. Does assist in finding lawyers or any type of counseling. Hours are Monday-Friday, 8:00-5:00.

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<u>Health Department</u>	1-800-252-9152	Provides a means for regional and local Immunization Division Health Department offices to call in any adverse reactions to vaccines supplied by the Texas Department of Health. Information also provided for Infant Immunization Surveillance Program. To report any rash, fever, or illness within the state.
<u>Health Department</u> (Bureau of Longterm Care)	1-800-252-9106	Receives nursing home complaints. Provides nursing home information.
<u>Health Service Corps</u>	1-800-442-7142 (Texas) 1-800-527-9052 (Outside Texas)	Provides information on the placement of licensed health professionals in rural areas, specifically Health Man-Power shortage areas.
<u>Human Resources (Dept. of)</u> <u>Child/Elderly/Handicapped</u> <u>Abuse Hotline</u>	1-800-252-5400	Receives reports of abuse and neglect of children, the elderly, and the handicapped and offers referrals to local resources in the area where the person resides. 24 hour hotline.
<u>Human Resources (Dept. of)</u> <u>Income Assistance Services</u> Austin, Texas	1-800-392-5430	Provides general information on Food Stamp Regulations and AFDC. Handles complaints from clients.
<u>Human Resources (Dept. of)</u> <u>Medical Transportation</u>	1-800-392-1011	Provides medical transportation for non-emergency medicaid recipient cases for Region Ten.
<u>Human Resources (Dept. of)</u> <u>Medical Transportation</u> San Antonio, Texas	1-800-292-7353	Provides medical transportation for non-emergency medicaid recipient cases. Region Nine only.
<u>Insurance (State Board of)</u> Austin, Texas	1-800-252-9620	For use by insurance companies and agents to obtain specific fire and extended coverage rates for commercial buildings only.
<u>Judicial System</u>	1-800-252-9232	Holds seminars for trial judges, public judges and court support personnel all over Texas.
<u>Lawyer Referral</u>	1-800-252-3072	Provides a name of a local lawyer to people in need of an attorney. Deals mainly with rural areas of Texas.
<u>Library (Texas State)</u>	1-800-252-9605	Provides a means for the visually or physically handicapped to make requests for library material. Provides reference services for the handicapped or learning disabled. Recordings of books about Texas, also available in Spanish.

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<u>Library (Texas State)</u> (Library Development Division)	1-800-252-9386	Handles requests for library science material and video cassette tapes.
<u>Library (Texas State)</u> (Blind & Physically Handicapped Div)	1-800-252-9132	Provides pleasure reading material for the blind and physically disabled.
<u>Migrant Farm Workers</u>	1-800-392-8367	A federally funded training and placement program for migrant and seasonal farm workers.
<u>National Guard Armory Board</u> Austin, Texas	1-800-252-8133	Provides information regarding repairs, maintenance, operations, construction and renovating of an armory facility throughout the State of Texas.
<u>National Migrant Referral</u>	1-800-252-9446	Provides health care continuity for migrant patients through network of migrant health centers. Provides information on immunization for migrant children, limited medical information. In coordination with the Migrant Student Record Transfer System.
<u>Property Tax Board (State)</u> Austin, Texas	1-800-252-9121	Provides technical assistance in taxing to the general public.
<u>Runaway Hotline</u>	1-800-392-3352 (Texas) or 1-800-231-6946 (Outside Texas)	Receives calls from runaways. Relays messages between runaways and their parents. Provides referrals on matters such as general counseling, shelter information, and medical and legal counseling. Totally confidential.
<u>Secretary of State</u> <u>Elections Division</u> Austin, Texas	1-800-252-8683	Provides information to officials and to the general public about election procedures, voter eligibility and registration. No information provided for corporations.
<u>State Bar of Texas</u> <u>Center for Correctional</u> <u>Services</u> Austin, Texas	1-800-252-9230	Appoints attorneys to represent inmates and juveniles and indigent parolees at parole revocation hearings. Also provides inmates legal services-appoints attorneys to investigate civil rights complaints against Texas Department of Corrections.
<u>State Bar of Texas</u> (Lawyer Referral)	1-800-252-9690	Provides attorney referrals to the general public. 8:30-12:00 and 1:00-4:30, M-F.
<u>State Department of Agriculture</u>	1-800-835-5832	Provides information about grain warehouses, weights and measures, egg law and agricultural protection act.

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<u>Texas Tech University School of Medicine</u>	1-800-858-7378	Provides general information on specific pesticides, including poisoning and products. Makes referrals on emergency information and treatment.
<u>Texas Employment Commission</u>	1-800-252-9924	Provides information concerning employment in Texas.
<u>Texas Health Rabies Specimen (Hotline)</u>	1-800-252-8163 (Recording, all calls will be returned.)	For use by persons sending specimen of rabid animal(s).
<u>Texas Lawyers Insurance Exchange</u>	1-800-252-9332 1-800-252-9431	Handles professional liability insurance for Texas Attorneys.
<u>Texas Legal Protection Plan</u>	1-800-252-9346	Group prepaid legal service program. Provides information and material on the services available through the program.
<u>Texas Livestock Report</u>	1-800-252-3407 (recording)	Provides a daily market price report on livestock.
<u>Texas Parks and Wildlife</u>	1-800-792-4263	Accepts information regarding hunting and fishing violations only, person may remain anonymous.
<u>Texas Parks and Wildlife</u>	1-800-792-1112	Provides information concerning game laws and general information relative to State parks and wildlife.
<u>Texas Veterans Affairs Commission</u>	1-800-252-3036	Files claims for veteran benefits for the State of Texas or Federal. Handles eligibility certification for Texas Veterans housing assistance and trains veterans county service officers.
<u>University of Texas at Tyler</u>	1-800-442-1888	Provides information on admissions, counseling, and help to transfer students.
<u>Veterans Land Board</u>	1-800-252-3379	Provides funding to veterans for the purchase of land and homes.
<u>Veterans Land Office</u>	1-800-252-3239	Provides veterans a means in purchasing a home (Housing Assistance Program) and land (Land Program-minimum of ten acres).

AGENCY

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West Texas Legal Services

1-800-772-5867

For low income families who cannot afford an attorney. Handles civil cases, divorces, consumer problems, social security benefits, housing and medical cases. Areas where services are provided: Lubbock, Odessa, Abilene, Amarillo, Denton, Ft. Worth, Plainview, Midland, Wichita Falls, San Angelo.