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INWARD WATS IN USE BY STATE GOVERNMENT

NOVEMBER, 1984

<u>AGENCY</u>	<u>TELEPHONE NUMBER</u>	<u>INFORMATION PROVIDED</u>
<u>Advocacy Incorporated</u>	1-800-252-9108	Advocates the rights of developmentally disabled Texans and implements the client assistance program.
<u>Aging, Department on</u>	1-800-252-9240	Information referral for older Texans, 60 or older, and persons interested in helping older persons. Services for older persons are: nutrition, transportation, medical and legal counseling, employment, outreach and escort service, ombudsman services (nursing home complaints), physical fitness program, home repair, in-home service including homemaker and home health care.
<u>AIDS Hotline</u>	1-800-342-2437	Provides recording to inform you of the cause and prevention of AIDS.
<u>Arts, Commission on the</u>	1-800-252-9415	Arts organization for artists, provides information and financial assistance for quality arts program, services arts organization, artists and its people.
<u>AWEDS</u> (American Women's Economic Development Corporation)	1-800-222-AWED	Provides counseling and training for women who want to start a business.
<u>Blind (Commission for the)</u> Austin, Texas	1-800-252-5204	Provides information to the blind or visually handicapped regarding services available or other sources of assistance.
<u>Child Abuse Hotline</u>	1-800-4-A-CHILD	Provides crisis counseling over the phone, counseling and information referrals, volunteer information and literature requests. Open 7 days a week, 24 hours a day.
<u>Child Abuse-Abuse/Protective Services Hotline</u>	1-800-252-5400	Accepts information on suspected abuse and neglect of children, the elderly, and the disabled. Provides information referral regarding protective services for the same.
<u>Child Find</u> (Does not locate missing children)	1-800-392-2761	Provides general information about special educational services for children of all handicaps.
<u>Cocaine Hotline</u>	1-800-COCAINE	A treatment, referral and information service.

Government Publications
Texas State Documents
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Dallas Public Library

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<u>Community Affairs (Dept. of)</u> Austin, Texas	1-800-252-9642	Provides technical assistance for setting up community programs in areas of environment, social services, manpower, community development, etc.
<u>Comptroller of Public Accounts</u> Austin, Texas	1-800-252-5555	Provides the general public a single point of contact for state tax information, with the exception of wage deductions.
<u>Defense Nuclear Agency</u>	1-800-336-3068	Provides information for veterans involved in nuclear bomb tests.
<u>Elections Division</u>	1-800-252-3043	Provides election information.
<u>Final Grain Market Report</u>	1-800-252-3408 (Recording)	Provides a daily market price report on grain.
<u>Gold Information</u>	1-800-USA-GOLD	Used for ordering USA gold medallions.
<u>Governor's Citizen Assistance</u> <u>Office (TEX-HELP)</u>	1-800-252-9600	Provides the general public a single point of contact to determine sources of assistance or information from within state government.
<u>Governor's Crime Victim</u> <u>Clearinghouse</u>	1-800-252-3423	Provides information and referral for crime victims and offers technical assistance to services provided on crime victim issues. Does not assist in finding lawyers or any type of counseling. Hours are Monday-Friday, 8:00-5:00.
<u>Handicap Hotline</u> <u>Child Find/Serve</u> Austin, Texas	1-800-252-9668	Provides information and referrals on educational services available to the handicapped. Age limit: 22. Administered by the Texas Education Agency.
<u>Health Department</u> <u>Immunization Division</u>	1-800-252-9152	Provides a means for regional and local Health Department offices to call in any adverse reactions to vaccines supplied by the Texas Department of Health. Information also provided for Infant Immunization Surveillance Program. To report any rash, fever, or illness within the state.
<u>Health Department</u> (Bureau of Longterm Care)	1-800-252-9106	Receives nursing home complaints. Provides nursing home information.
<u>Health Service Corps</u>	1-800-442-7142 (Texas) 1-800-527-9052 (Outside Texas)	Provides information on the placement of licensed health professionals in rural areas, specifically Health Man-Power shortage areas.

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<u>Human Resources (Dept. of) Child/Elderly/Handicapped Abuse Hotline</u>	1-800-252-5400	Receives reports of abuse and neglect of children, the elderly, and the handicapped and offers referrals to local resources in the area where the person resides. 24 hour hotline.
<u>Human Resources (Dept. of) Income Assistance Services Austin, Texas</u>	1-800-252-9330	Provides general information on Food Stamp Regulations and AFDC. Handles complaints from clients.
<u>Human Resources (Dept. of) Medical Transportation Jasper, Texas</u>	1-800-392-5430	Provides medical transportation for non-emergency medicaid recipient cases for counties in Region Seven: Gregg, Rusk, Panola, Upshur.
<u>Human Resources (Dept. of) Medical Transportation</u>	1-800-392-1011	Provides medical transportation for non-emergency medicaid recipient cases for Regions Ten and Eleven.
<u>Human Resources (Dept. of) Medical Transportation San Antonio, Texas</u>	1-800-292-7353	Provides medical transportation for non-emergency medicaid recipient cases. Region Nine only.
<u>Insurance (State Board of) Austin, Texas</u>	1-800-252-9620	For use by insurance companies and agents to obtain specific fire and extended coverage rates.
<u>Internal Revenue Service</u>	1-800-424-1040	Provides information on federal income tax.
<u>Judicial System</u>	1-800-252-9232	Holds seminars for trial judges, public judges and court support personnel all over Texas.
<u>Lawyer Referral</u>	1-800-252-3072	Provides a name of a local lawyer to people in need of an attorney. Deals mainly with rural areas of Texas.
<u>Library (Texas State)</u>	1-800-252-9605	Provides a means for the visually or physically handicapped to make requests for library material. Provides reference services for the handicapped or learning disabled. Recordings of books about Texas and in Spanish available.
	1-800-252-9386	Handles requests for library science material and video cassette tapes.
	1-800-252-9132	Provides pleasure reading material for the blind and physically disabled.
<u>Migrant Farm Workers</u>	1-800-392-8367	A federally funded training and placement program for migrant and seasonal farm workers.

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<u>National Credit Union Admin.</u>	1-800-424-5531 (recording)	Provides information on daily ceiling ratios of interest payable on shares and MMC's.
<u>National Guard Armory Board Austin, Texas</u>	1-800-252-8133	Provides information regarding repairs, maintenance, operations, construction and renovating of an armory facility throughout the State of Texas.
<u>National Migrant Referral</u>	1-800-252-9446	Provides health care continuity for migrant patients, information on immunization for migrant children, limited medical information. In coordination with the Migrant Student Record Transfer System.
<u>NTIS/Department of Commerce</u>	1-800-336-4700	Handles the distribution of government funded research publications.
<u>Organ Donor Hotline</u>	1-800-24-DONOR	For health care professionals to call and either obtain information on organ donation or to refer a potential organ donor.
<u>Peace Corps Recruiting Office</u>	1-800-442-7294	Information on joining the Peace Corps. Must be a U.S citizen, at least 18 years of age, no dependents, must have a degree or 4 or 5 years of professional work experience in the area you wish to help in the Peace Corps, must pass a physical.
<u>Property Tax Board (State) Austin, Texas</u>	1-800-252-9121	Provides technical assistance in taxing to the general public.
<u>Runaway Hotline</u>	1-800-392-3352 (Texas) or 1-800-231-6946 (Outside Texas)	Receives calls from runaways. Relays messages between runaways and their parents. Provides referrals on matters such as general counseling, shelter information, and medical and legal counseling. Totally confidential.
<u>Secretary of State Elections Division Austin, Texas</u>	1-800-252-9602	Provides information to officials and to the general public about election procedures, voter eligibility and registration. No information provided for corporations.
<u>Selective Service System</u>	1-800-621-5388	Provides information for young men who need to register for the draft.
<u>State Bar of Texas Center for Correctional Services Austin, Texas</u>	1-800-252-9230	Appoints attorneys to represent indigent parolees, inmates and juveniles. Also, provides inmate legal services--appoints attorneys to investigate civil rights complaints.
<u>State Bar of Texas (Lawyer Referral)</u>	1-800-252-9690	Provides attorney referrals to the general public. 8:30-12:00 and 1:00-4:30, M-F.

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<u>State Comptroller's Office</u>	1-800-252-3208	Collection and disbursement of State funds. Provides answers to questions concerning all taxes except employment and property.
<u>State Department of Agriculture</u>	1-800-835-5832	Provides information about grain warehouses, weights and measures, egg law and agricultural protection act.
<u>Tax Professional Examiners (Board of) Austin, Texas</u>	1-800-252-9304	Registers and certifies appraisers, assessor-collectors and collectors working for appraisal districts and tax offices and hears complaints on these persons.
<u>Texas Tech University School of Medicine</u>	1-800-858-7378	Provides general information on pesticides, including poisoning and products. Makes referrals on emergency information and treatment.
<u>Texas Employment Commission</u>	1-800-252-9924	Provides information concerning employment in Texas.
<u>Texas Health Rabies Specimen (Hotline)</u>	1-800-252-8163 (Recording, all calls will be returned.)	For use by persons sending specimen of rabid animal(s).
<u>Texas Lawyers Insurance Exchange</u>	1-800-252-9332 1-800-252-9431	Handles professional liability insurance for Texas Attorneys.
<u>Texas Legal Protection Plan</u>	1-800-252-9346	Group prepaid legal service program. Provides information and material on the services available through the program.
<u>Texas Livestock Report</u>	1-800-252-3407 (recording)	Provides a daily market price report on livestock.
<u>Texas Parks and Wildlife</u>	1-800-792-4263 1-800-792-1112	Accepts information regarding game violations, person may remain anonymous. Provides information concerning game laws and general information relative to parks and wildlife.
<u>Texas Veterans Affairs Commission</u>	1-800-252-3036	Files claims for veteran benefits for the State of Texas or Federal. Handles eligibility certification for Texas Veterans housing assistance and trains veterans county service officers.
<u>University of Texas at Tyler</u>	1-800-442-1888	Provides information on admissions, counseling, and help to transfer students.