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July, 1987

TOLL-FREE FEDERAL GOVERNMENT TELEPHONE NUMBERS

<u>AGENCY</u>	<u>TELEPHONE NUMBER</u>	<u>INFORMATION PROVIDED</u>
<u>Action</u>	1-800-424-8867	Provides information on Action Domestic Programs, such as Foster Grandparent, Young Volunteers in Action, Senior Companion Program, VISTA, RSVP, Office of Volunteer Liaison, Volunteer Drug Abuse Prevention Program, National Center for Service Learning.
<u>Air Force Opportunities</u>	1-800-423-8723	Gives information concerning the Air Force and its ROTC programs.
<u>Air Force Reserve Center</u>	1-800-525-0102	Provides general information on reserve programs.
<u>Air Force Finance Accounting Center</u> (Retirement Pay)	1-800-525-0104	Provides information to Air Force Retirees regarding retirement pay.
<u>Air Force Retiree Activities Branch</u>	1-800-292-5222	Provides information to Air Force Retirees in need of counseling in retirement matters, survivor benefits, I.D. cards, etc. Does not include information on retirement pay. Call Monday, Wednesday or Friday, 8:00-11:00 AM, and 1:00-4:00 PM.
<u>Air Safety Hotline</u>	1-800-255-1111	Receives complaints on SAR violations. Does not give information on aviation safety.
<u>Army Finance Accounting Center</u> (Retired Pay Operation)	1-800-428-2290	Provides information to Army Retirees regarding retirement pay.
<u>Army Opportunities</u>	1-800-872-2769	Provides information on Army recruiting and on the Army Reserve.
<u>Atomic Hotline</u> (Defense Nuclear Agency)	1-800-336-3068	Provides and collects information on nuclear weapons testing done between the years of 1945 and 1962 to include bombings of Hiroshima and Nagasaki at the end of WW II. Gathers data from participants involved in the nuclear weapons testing.
<u>BANK HOTLINE-FDIC</u>	1-800-424-5488	Customers of state chartered banks supervised by the Federal Deposit Insurance Corporation can ask questions or present complaints about consumer protection or civil rights matters.

Government Publications  
Texas State Documents  
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Dallas Public Library

<u>AGENCY</u>	<u>TELEPHONE NUMBER</u>	<u>INFORMATION PROVIDED</u>
<u>CHAMPUS</u>	1-800-356-5954	A benefit program for dependents of active and retired military personnel. Claims or complaints: Wisconsin Physician Service, PO Box 8932, Madison, WI 53708-8932. Inquiries: Wisconsin Physician Service, PO Box 7927, Madison, WI 53707.
<u>Child Abuse</u>	1-800-421-0353 Nationwide, 24 hr. 1-800-554-2323 Texas 512-440-8666 Austin, Texas	Parents Anonymous - A self-help program for parents who have abused or feel they may abuse their children. Refers persons to counseling centers if Parents Anonymous is not available in their area.
<u>Coast Guard Recruiting, U.S.</u>	1-800-424-8883	Provides information on enlisting and references to local recruiting offices.
<u>Cocaine Hotline</u>	1-800-COCAINE	A treatment, referral and information service.
<u>Conservation and Renewable Energy Inquiry and Referral Service</u>	1-800-523-2929	Provides general information regarding the use of solar energy, wind energy, and photovoltaics. Also has information on alcohol fuel, energy conservation, biomass energy, solar thermal, hydroelectricity and ocean thermal energy.
<u>Consumer Product Safety Commission</u>	1-800-638-2772	Product Safety Hotline. Provides information and receives consumer complaints about home products which have been found unsafe. Does not include automobiles, boats, airplanes, medication, medical devices, radiation, pesticides or insecticides.
<u>Corps of Engineers, U.S. Army</u>	1-800-392-6412 Ext. 3004	Provides general information regarding Corps of Engineers, Water Resources Development activities including navigation projects, flood control, hurricane flood protection, federal permit requirements and others along the Texas Gulf Coast from Brownsville to the Sabine River. 8:30 to 5:00 EST.
<u>Criminal Justice Reference Service, National</u>		
Juvenile Justice Clearinghouse	1-800-638-8736	Provides information on juvenile justice matters.
Criminal Justice Clearinghouse	1-800-851-3420	Provides information on criminal justice matters.
Justice Statistics Clearinghouse	1-800-732-3277	Provides statistical information on criminal justice matters.

<u>AGENCY</u>	<u>TELEPHONE NUMBER</u>	<u>INFORMATION PROVIDED</u>
<u>Environmental Protection Agency</u> Hazardous Waste and Superfund	1-800-424-9346	Provides information on resource conservation and recovery act. Deals with hazardous waste regulation. Regulates the generation, treatment, transportation, storage, etc. of hazardous waste. Answers questions on Superfund legislation. 8:30 a.m.-4:30 p.m. EST.
<u>Equal Employment Opportunity Hotline</u>	1-800-USA-EEOC	To assist employers on federal laws prohibiting discrimination in employment. Answers job discrimination questions.
<u>Explosives Report Center</u> <u>Bureau of Alcohol, Tobacco and Fire Arms (ATF)</u> Tracing Center	1-800-424-5057	To report any found, missing or stolen explosives to the ATF.  Deals with information concerning the tracing of firearms.
<u>Export/Import Bank of the U.S.</u> <u>Hotline</u>	1-800-424-5201	Small Business advisory service. Provides information regarding product exporting. Provides exporting finance assistance.
<u>Fair Housing &amp; Equal Opportunity(HUD)</u>	1-800-424-8590 (Recording, all calls will be returned.)	Receives complaints regarding housing discrimination on the basis of race, color, religion, sex or national origin. Mon.-Fri. 8:00 a.m-8:00 p.m.
<u>Federal Deposit Insurance Corporation (FDIC)</u>	1-800-424-5488	Receives complaints and inquiries from consumers and bankers on consumer programs and Civil Rights matters on banks and other consumer related laws and regulations related to banking. Call Monday-Friday, 9:00-4:00 . Also makes referrals to other banking agencies.
<u>Federal Election Commission</u>	1-800-424-9530	Regulates campaign federal financing pursuant to election campaign laws and regulation which require disclosure of the source of federal campaign financing.
<u>Federal Emergency Management Agency</u> Federal Insurance Administration	1-800-638-8780	Information on crime insurance, burglary and robbery for homes and businesses.
<u>Federal Home Loan Bank</u> <u>SSA-Deaf Only</u>	1-800-325-0778	Regulations for other savings and loans.
<u>Flood Insurance Program,</u> <u>National</u> Federal Emergency Management Association/FEMA	1-800-638-6620	Provides information about flood insurance.

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<u>General Accounting Office, U.S. Fraud Prevention Hotline</u>	1-800-424-5454	Audits federal funds and programs to make sure they are effective. Accepts reports of federal waste, fraud, or abuse; the caller may remain anonymous.
<u>Government Fraud Task Force</u>	1-800-424-5454	Receives complaints concerning abuse of federal government General Counsel funds and forwards information to the Inspector General's Office.
<u>Health Resources Public Health Service</u>	1-800-638-0742 (Answered by recording, all calls will be returned.)	Provides information to those who are unable to pay for medical treatment. Answers questions and receives complaints about the Hill Burton Free Care Program facility.
<u>Hearing Aid "Helpline"</u> National Hearing Aid Society	1-800-521-5247	A non-profit organization which provides various services for the hearing impaired. Offers information about hearing care and resolving their problems with a hearing aid sale. Monday-Friday, 9-5 Eastern time. No medical people on staff.
<u>HHS, Social Security</u>	1-800-325-0778	Provides information on Social Security programs to be used by hearing or speech impaired only.
<u>HUD</u> Federal Crime Insurance	1-800-638-8780	Provides information on Crime Insurance-burglary and robbery insurance for businesses and residences.
<u>Inspector General's Office</u> U.S. Department of Commerce Hot Line	1-800-424-5197	Receives complaints on fraud and abuse of funds for the Department of Commerce Programs.
<u>Interior, Department of Inspector General's Office</u>	1-800-424-5081 (Answered by recording, after business hours.)	To report fraud, waste or abuse in the Department of the Interior.
<u>Internal Revenue Service</u>	1-800-424-1040	Provides information on federal income tax.
<u>Labor Department "Hotline"</u>	1-800-424-5409	Receives complaints concerning fraud or waste involving U.S. Department of Labor programs or operations.
<u>Library of Congress</u>	1-800-424-9100 (Recording)	Provides information and referrals on programs for "talking" books and magazines for the blind and physically handicapped.
<u>Marine Corps Information Center</u> Department of Defense	1-800-423-2600	Provides general information on marine recruiting.

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<u>Medicare</u>	1-800-442-2620	Assists with all questions regarding Medicare part B claims.
<u>National Credit Union Administration</u>	1-800-424-5531 (Recording)	Provides information on the daily ceiling ratios of interest payable on share and mmc's.
<u>National Health Information Clearinghouse</u>	1-800-336-4797	To help both the public and health professionals locate information on health-topics. Providing information on health related topics of widespread interest and rare diseases. Does not give advice or make physician referrals.
<u>National Response Center (U.S. Coast Guard)</u>	1-800-424-8802	Receives reports concerning hazardous chemicals and oil spills.
<u>National Runaway Switchboard</u>	1-800-621-4000	This number is provided for use of runaway children to pass messages to their parents without revealing their whereabouts. Provides referrals for runaways and other troubled youths. These numbers are open and operating 7 days a week, 24 hours a day.
<u>Navy Desertion Information Point</u>	1-800-336-4974	For law enforcement agencies who have detained Navy deserters, to report Navy deserters, or to find out if a sailor is a Navy deserter.
<u>Navy Federal Credit Union</u>	1-800-336-3333	Provides loan information and applications for current and retired Navy personnel.
<u>Navy Finance Center-Retired Pay Department</u>	1-800-321-1080	Provides general information for retired Navy personnel. 8:00 - 4:30, Monday - Friday.
<u>Navy National Recruiting Information Center</u>	1-800-327-6289	Provides information and literature on Navy Recruiting.
<u>Non-Commissioned Officer's Insurance</u>	1-800-292-5429	American International Underwriters Insurance customer service.
<u>NTIS/Department of Commerce</u>	1-800-336-4700	Handles the distribution of government funded research publications.
<u>Overseas Private Investment Corp. (OPIC)</u>	1-800-424-OPIC	Provides information regarding political risk insurance and finance services.

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<u>Parents Anonymous</u>	1-800-421-0353 (Outside Texas) 1-800-252-3048 (In Texas)	Provides information on a self-help program for parents who have abused their children and/or feel that they are in need of guidance counseling. Refers persons to local help resources.
<u>Peace Corps</u>	1-800-424-8580	Information on overseas volunteer opportunities in the Peace Corps. Must be a U.S. citizen, at least 18 years of age, no dependents, must have a degree or 2 to 5 years experience in the area you wish to help in the Peace Corps, must pass a physical.
<u>Resource Conservation and Recovery Act (RCRA) Superfund</u>	1-800-424-9346	Provides information on Resource Conservation and Recovery Act (Hazardous Waste Regulation) and Superfund.
<u>Runaway Hotline (HEW)</u>	1-800-392-3352 (In Texas) 1-800-231-6946 (Out of Texas)	These numbers are provided for the use of runaway children to pass messages to their parents without revealing their whereabouts. Provides referrals for runaways and other troubled youths. These numbers are open and operating 7 days a week, 24 hours a day.
<u>Second Surgical Opinion Hotline</u>	1-800-638-6833	Provides the number of a local referral center who in turn provides a referral for a second medical opinion for surgery.
<u>Selective Service System</u>	1-800-621-5388	Provides information concerning registering for the draft.
<u>Small Business Administration</u>	1-800-368-5855	Provides information and referral services concerning the following SBA programs: loan program, business development, and contract assistance. Direct information concerning the above programs may be obtained from your local SBA district office.
<u>Social Security Administration Deaf Only</u>	1-800-325-0778	Teletype only - No voice. Provides information on Social Security.
<u>Student Financial Assistance</u>	1-800-241-4710	Collect on student loans procured in the United States.
<u>Transportation Auto Safety Hotline (Department of)</u>	1-800-424-9393 1-800-424-9153 (TTY # for the Deaf)	Provides information on cars recalled by manufacturer for safety-related defects or repairs. Administered by the Department of Transportation RSV (Research Safety Vehicle) Program. This number can also be used to report any safety related defects which an owner may have found in the car.

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<u>Venereal Disease</u> <u>"VD Hotline"</u>	1-800-227-8922	Provides referrals, education, information, counseling by trained volunteers, and a listing of clinics and other medical facilities for people needing assistance. Monday-Friday, 8:00-8:00 Pacific time.
<u>U.S. Coast-Guard</u> <u>Boating Safety Hotline</u>	1-800-368-5647	Provides information on boating safety.
<u>U.S. Coast Guard</u> <u>National Response Center</u>	1-800-424-8802	To report spills of oil and toxic chemicals.
<u>U.S. Customs Drug Smuggling</u> <u>Hotline</u>	1-800-BE-ALERT	Telephone hotline for reporting drug smuggling.
<u>Buoy Recovery Line</u>	1-800-325-7376	To report a buoy if found floating loose from its mooring.
<u>Veterans Administration</u> <u>Houston Area</u>	1-800-392-2200	Provides general information on Veterans benefits.
<u>Waco Area</u>	1-800-792-3271	

Local Veterans Administration phone numbers are available as listed in the following cities:

Abilene	673-5286
Amarillo	376-7202
Austin	477-5831
Beaumont	838-6222
Corpus Christi	884-1994
Dallas	824-5440
Edinburg, McAllen, Pharr	383-8168
El Paso	545-2500
Fort Worth	336-1641
Houston	664-4664
Killeen	664-4664
Lubbock	747-5256
Midland-Odessa	563-0324
San Antonio	226-7661
Waco	772-3060
Wichita Falls	723-7103
Texas City/Galveston	948-3011

