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NATIONWIDETOLL-FREE FEDERAL GOVERNMENT TELEPHONE NUMBERS

<u>AGENCY</u>	<u>TELEPHONE NUMBER</u>	<u>INFORMATION PROVIDED</u>
<u>Action</u>	1-800-424-8580	Provides information on Action Programs, including Peace Corps, VISTA, RSVP, Foster Grandparent, Vietnam Veterans Leadership Program, etc.
<u>Air Force Opportunities</u>	1-800-423-8723	Gives information concerning the Air Force.
<u>Air Force Reserve Center</u>	1-800-525-0102	Provides general information on reserve programs, including information on joining the Air Force Reserve or Air National Guard.
<u>Air Force Finance Accounting Center</u> (Retirement Pay)	1-800-525-0104	Provides information to Air Force Retirees regarding retirement pay.
<u>Air Force Retiree Activities Branch</u>	1-800-292-5222	Provides information to Air Force Retirees in need of counseling in any retirement matter, survivor benefits, I.D. cards, etc. Does not include information on retirement pay. Call Monday - Friday, 9:00-11:30 AM, and 1:00-3:00 PM.
<u>Army Finance Accounting Center</u> (Retired Pay Operation)	1-800-428-2290	Provides information to Army Retirees regarding retirement pay.
<u>Army Opportunities</u>	1-800-872-2769	Provides information on Army recruiting and on the Army Reserve.
<u>Atomic Hotline</u> (Defense Nuclear Agency)	1-800-336-3068	Provides and collects information on nuclear weapons testing done between the years of 1945 and 1962. Gathers data from participants involved in the nuclear weapons testing.
<u>Cancer Information Service of Texas</u> M.D. Anderson Hospital	1-800-422-6237	Provides information on the treatment of cancer. Gives emotional support and refers persons to cancer centers in the vicinity of the person calling. Staffed by voluntary personnel.
<u>CHAMPUS</u>	1-800-356-5954	A benefit program for dependents of active and retired military personnel. Claims or complaints: Wisconsin Physician Service, PO Box 8932, Madison, WI 53707. Inquiries: Wisconsin Physician Service, PO Box 7927, Madison, WI 53707.

Dallas Public Library

<u>AGENCY</u>	<u>TELEPHONE NUMBER</u>	<u>INFORMATION PROVIDED</u>
<u>Child Abuse</u>	1-800-421-0353 Office in Austin, Texas. 512/327-7691	Parents Anonymous - A self-help program for parents who feel they need guidance counseling. Refers persons to counseling centers. Counseling in crisis situations 24 hour service.
<u>Coast Guard Recruiting, U.S.</u>	1-800-424-8883	Provides information on enlisting and references to local recruiting offices.
<u>Conservation and Renewable Energy Inquiry and Referral Service</u>	1-800-523-2929	Provides general information regarding the use of solar energy, wind energy, and photovoltaics. Also has information on alcohol fuel, and energy conservation.
<u>Consumer Product Safety Commission</u>	1-800-638-2772	Product Safety Hotline. Provides information and receives consumer complaints about home products which have been found unsafe. Does not include automobiles, boats, airplanes, medication, medical devices or radiation.
<u>CO-OP Bank</u>	1-800-424-2481	Provides information about Consumer Cooperatives and the services to cooperatives.
<u>Corps of Engineers, U.S. Army</u>	1-800-392-6412 Ext. 3003	Provides general information regarding Corps of Engineers, Water Resources Development Projects, and activities along the Texas Gulf Coast from Brownsville to the Sabine River.
<u>Criminal Justice Reference Service, National Juvenile Justice Clearinghouse</u>	1-800-638-8736	Provides information on juvenile justice matters.
<u>Environmental Protection Agency Hazardous Waste and Superfund</u>	1-800-424-9346	Provides information on resource conservation and recovery act. Deals with hazardous waste regulation. Regulates the generation, treatment, transportation, storage, etc. of hazardous waste. Answers questions on Superfund legislation.
<u>Environmental Protection Agency Industry Assistance Office</u>	1-800-424-9065	Provides information to industries on how to comply with the Toxic Substances Control Act. (i.e., general information and referral on asbestos and PCB's.)
<u>Explosives Report Center Bureau of Alcohol, Tobacco and Fire Arms (ATF)</u>	1-800-424-9555	To report any found, missing or stolen explosives to the ATF or local authorities. Deals with information concerning the tracing of firearms.

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<u>Export/Import Bank of the U.S. Hotline</u>	1-800-424-5201	Small Business advisory service. Provides information regarding product exporting. Provides exporting finance assistance.
<u>Fair Housing & Equal Opportunity(HUD)</u>	1-800-424-8590	Receives complaints regarding housing discrimination on the basis of race, color, religion, sex or national origin.
<u>Federal Deposit Insurance Corporation (FDIC)</u>	1-800-424-5488	Receives complaints and inquiries from consumers and bankers on consumer programs and Civil Rights matters on banks and other consumer related laws and regulations related to banking. Call Monday-Friday 9-5. Also makes referrals to other banking agencies.
<u>Federal Election Commission</u>	1-800-424-9530	Regulates campaign financing pursuant to election campaign laws and regulation which require disclosure of the source of federal campaign financing.
<u>Federal Home Loan Bank SSA-Deaf Only</u>	1-800-325-0778	Regulations for other savings and loans.
<u>Flood Insurance Program, National Federal Emergency Management Association/FEMA</u>	1-800-638-6620	Provides information about flood insurance.
<u>General Accounting Office, U.S. Fraud Prevention Hotline</u>	1-800-424-5454	Audits federal funds and programs to make sure they are effective. Accepts reports of federal waste, fraud, or abuse; the caller may remain anonymous.
<u>Government Fraud Task Force General Counsel Inspector General's Office</u>	1-800-424-5454	Takes information on abuse of government funds and forwards information to the government agency to which it applies.
<u>Health Resources Public Health Service</u>	1-800-638-0742 (Answered by recording, all calls will be returned.)	Provides information to those who are unable to pay for medical treatment. Hill-Burton Fund. Answers questions about the Hill Burton Free Care Program or receives complaints about a Hill Burton facility.
<u>Health Resources and Service Admin. (HHS) (Recruitment and Placement)</u>	1-800-638-7444	Recruitment and placement office for Health Practitioners wishing to serve in the National Health Service Corp., the Indian Health Service, Federal Prisons, and other locations with a shortage of health personnel.

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<u>Hearing Aid "Helpline"</u> National Hearing Aid Society	1-800-521-5247	A non-profit organization which provides various services for the hearing impaired. Offers information about hearing care and resolving their problems with a hearing aid sale. Monday-Friday, 9-5 Eastern time.
<u>HUD</u> Federal Crime Insurance	1-800-638-8780	Provides information on Crime Insurance-burglary and robbery insurance for businesses and residences.
<u>Inspector General's Office</u> U.S. Department of Commerce Hot Line	1-800-424-5197	Receives complaints on fraud and abuse of funds for the Department of Commerce Programs.
<u>Interior, Department of</u> <u>Inspector General's Office</u>	1-800-424-5081 (Answered by recording, all calls will be returned.)	To report fraud, waste or abuse in the Department of the Interior.
<u>Internal Revenue Service</u>	In Texas only: 1-800-492-4830	Provides information concerning tax problems and tax services.
<u>Labor Department "Hotline"</u>	1-800-424-5409	Receives complaints concerning fraud or waste involving U.S. Department of Labor programs or operations.
<u>Library of Congress</u>	1-800-424-9100	Provides information and referrals on programs for "talking" books for the blind and physically handicapped.
<u>Marine Corps Information Center</u> Department of Defense	1-800-423-2600	Provides general information on marine recruiting.
<u>Marine Finance Center-Retired</u> <u>Pay Department</u>	1-800-321-1080	Provides general information and loan applications for retired Marine personnel, 24 hour service.
<u>Medicare</u>	1-800-442-2620	Assists with all questions regarding Medicare claims.
<u>National Clearinghouse for</u> <u>Bilingual Education</u>	1-800-336-4560	Provides general information on Bilingual Education.
<u>National Health Information</u> <u>Clearinghouse</u>	1-800-336-4797	To help both the public and health professionals locate information on health-topics. Providing information on health related topics of widespread interest.
<u>National Health Service Corps</u>	1-800-442-7142	Provides information on the shortage area placement of licensed health professionals.

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<u>National Response Center</u> (U.S. Coast Guard)	1-800-424-8802	Receives reports concerning hazardous chemicals and oil spills.
<u>National Runaway Switchboard</u>	1-800-621-4000	This number is provided for use of runaway children to pass messages to their parents without revealing their whereabouts. Provides referrals for runaways and other troubled youths. These numbers are open and operating 7 days a week, 24 hours a day.
<u>Navy Desertion Information Point</u>	1-800-336-4974	For law enforcement agencies who have detained Navy deserters, to report Navy deserters, or to find out if a sailor is a Navy deserter.
<u>Navy Federal Credit Union</u>	1-800-336-3333	Provides loan information and applications for current and retired Navy personnel.
<u>Navy Finance Center-Retired Pay Department</u>	1-800-321-1080	Provides general information and loan applications for retired Navy personnel. 24 hour service.
<u>Navy National Recruiting Information Center</u>	1-800-327-6289	Provides information on Navy Recruiting.
<u>Non-Commissioned Officer's Insurance</u>	1-800-292-5312	American International Underwriters Insurance customer service.
<u>Overseas Private Investment Corp. (OPIC)</u>	1-800-424-OPIC	Provides information regarding political risk insurance, finance services and preinvestment assistance service for individuals wanting to invest in developing countries.
<u>Parents Anonymous</u>	1-800-421-0353	Provides information on a self-help program for parents who have abused their children and/or feel that they are in need of guidance counseling. Provides crisis counseling and refers persons to local chapters for self-help.
<u>Resource Conservation and Recovery Act (RCRA) Superfund</u>	1-800-424-9346	Provides information on Resource Conservation and Recovery Act (Hazardous Waste Regulation) and Superfund.
<u>Runaway Hotline (HEW)</u>	1-800-392-3352 (In Texas) 1-800-231-6946 (Out of Texas)	These numbers are provided for the use of runaway children to pass messages to their parents without revealing their whereabouts. Provides referrals for runaways and other troubled youths. These numbers are open and operating 7 days a week, 24 hours a day.

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<u>Second Surgical Opinion Hotline</u>	1-800-638-6833	Provides the number of a local referral center who in turn provides a referral for a second medical opinion for surgery.
<u>Small Business Administration</u>	1-800-368-5855	Provides information and referral services concerning the following SBA programs: loan program, management assistance, and contract assistance. Direct information concerning the above programs may be obtained from your local SBA district office.
<u>Social Security Administration Deaf Only</u>	1-800-325-0778	Teletype only - No voice. Provides information on Social Security.
<u>Student Financial Assistance</u>	1-800-241-4710	Provides information about a specific student loan.
<u>Transportation Auto Safety Hotline (Department of)</u>	1-800-424-9393 1-800-424-9153 (TTY # for the Deaf)	Provides information on cars recalled by manufacturer for safety-related defects or repairs. Administered by the Department of Transportation RSV (Research Safety Vehicle) Program. This number can also be used to report any safety related defects which an owner may have found in the car.
<u>Venereal Disease "VD Hotline"</u>	1-800-227-8922	Provides referrals, education, information, counseling by trained volunteers, and a listing of clinics and other medical facilities for people needing assistance. Monday-Friday, 8:00-8:00 Pacific time.
<u>Veterans Administration Houston Area Waco Area</u>	1-800-392-2200 1-800-792-3271	Provides general information on Veterans benefits.

Local Veterans Administration phone numbers are available as listed in the following cities:

Abilene	673-5286
Amarillo	376-7202
Austin	477-5831
Beaumont	839-2480
Corpus Christi	888-3264
Dallas	824-5440
Edinburg, McAllen, Pharr	383-8168
El Paso	545-2500
Fort Worth	336-1641
Houston	664-4664
Killeen	699-2351
Lubbock	747-5256
Midland-Odessa	563-0324
San Antonio	229-6931
Waco	772-3060
Wichita Falls	723-7103