

**Complaint Disclosure.**

**To use this form:** You must reproduce the narrative of this form exactly as written and place it on the bottom of the Required Signatures and Notices Section on the contract. The form is in Times 9pt fonts.

For Insurance-Funded Contracts:

Inquiries should be directed as below. All complaints must be in writing.

**Concerning the Prepaid Contract:**

Texas Department of Banking  
2601 N. Lamar,  
Austin, Texas 78705  
1-877-276-5554 (toll free)  
[www.dob.texas.gov](http://www.dob.texas.gov)

**Concerning the funeral service  
or funeral director:**

Texas Funeral Service Commission  
P. O. Box 12217,  
Austin, Texas 78711  
1-888-667-4881 (toll free)  
[www.tfsc.state.tx.us](http://www.tfsc.state.tx.us)

**Concerning the Insurance Policy:**

Texas Department of Insurance  
P. O. Box 149194,  
Austin, Texas 78714  
1-800-252-3439 (toll free)  
[www.tdi.state.tx.us](http://www.tdi.state.tx.us)

For Trust-Funded Contracts:

Inquiries should be directed as below. All complaints must be in writing.

**Concerning the Prepaid Contract:**

Texas Department of Banking  
2601 N. Lamar,  
Austin, Texas 78705  
1-877-276-5554 (toll free)  
[www.dob.texas.gov](http://www.dob.texas.gov)

**Concerning the funeral service  
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