CR NEWS

Volume 22, Number 2 Apr.— Jun. 2017



HIGHLIGHTS:

Access & Dissemination Page 2

> Crime Information Page 2

Criminal Justice Information System (CJIS) Page 3

Electronic Arrest Reporting (EAR)/ Livescan Page 4

Sex Offender Registration (SOR) Page 4

Sex Offender Registration (SOR) continued Page 5

Texas Data Exchange (TDEx) Page 6

Uniform Crime Reporting (UCR) Page 6

Uniform Crime Reporting (UCR) continued Page 7

CR NEWS is published by the Texas Department of Public Safety. Comments, suggestions and mailing list updates are welcome.

> CR News MSC 0230 Attn: Heidi Paul PO Box 4143 Austin, TX 78765-4143 Heidi.Paul@dps.texas.gov

OpenFox Messenger Migration

Within the last year, the Department has provided information regarding the migration from TLETS Omnixx clients to TLETS OpenFox Messenger Desktop clients. All information provided can be found on the TCIC 2000 Project Website under the Messenger Upgrade link. The Department encourages agencies to visit the site periodically to ensure you have the most up to date information regarding the TLETS project and to share posted documentation with your Information Technology (IT) and Network Specialist staff. To facilitate this change, the Department has developed a rollout schedule to ensure that every Department identified terminal, terminal utilizing the Datamaxx Omnixx user interface, is converted. It is critical that your agency has made the necessary preparations to migrate terminals to the new OpenFox Messenger Desktop client.

One step to ensuring the success of this migration, is for agencies to attend training on the new user interface. The TCIC/TLETS Trainers began conducting OpenFox Messenger training in Region/District 6 at the beginning of June and will continue through the summer and fall. This training is required to participate in the migration. Training and migration of agency terminals will be scheduled by Region/District and our migration staff will be coordinating migration times with those agencies that have had representatives in training. It is vital that TACs and associate trainers register and attend training sessions within their Region/District to ensure they are prepared for the migration. TACs are also encouraged to have their users attend these trainings as well.

The Department recognizes that the migration will involve a significant effort by our staff and yours. We appreciate your support and understanding as we work to complete this project. If you have questions or concerns regarding the migration, please send an email to <u>Messenger_Upgrade@dps.texas.gov</u>.

Access & Dissemination

The Criminal Justice FBI Rap Back Program

The Texas Department of Public Safety will be implementing the Criminal Justice FBI Rap Back program through the DPS Secure Site starting this Fall. The core function of this program is to notify Criminal Justice agencies when a person who has fingerprints on file with the FBI is arrested or has criminal activity against those fingerprints.

This program will provide a significant benefit to law enforcement agencies, probation and parole offices, and other criminal justice agencies, by receiving notifications regarding relevant triggering events reported to the FBI on individuals under authorized law enforcement investigation or under the supervision of criminal justice agencies.

Criminal Justice FBI Rap Back subscriptions can be created for probationers, parolees, sex offenders, persons under direct court supervision, and other officially supervised persons. In addition, law enforcement agencies can create Rap Back subscriptions on suspects and other persons involved in their investigations.

For more information regarding the Criminal Justice Program, or questions on how to create an account through the DPS Secure Site to begin utilizing the program, please contact the Rap Back and Training Unit at 512-424-2746 or <u>Rap-Back_CHTraining@dps.texas.gov</u>

Crime Information

Legislative Updates: Bills Affecting TCIC/TLETS

The 85th Texas Legislative Regular Session concluded this year and legislators made changes that will have minimal effect on TCIC/TLETS. Highlights of changes are as follows:

HB 1823. Signed by the Governor, effective 9/1/2017. Bill makes changes to law that requires Vital Statistics and TXDPS Driver License to use diacritical marks on vital statistics records, driver's licenses, commercial driver's licenses, and personal identification certificates. A "diacritical mark" means a mark used in Latin script to change the sound of the letter to which it is added or used to distinguish the meaning of the word in which the letter appears. The term includes accents, tildes, graves, umlauts, and cedillas. The marks cannot be entered into TCIC when conducting queries. Diacritical marks will not be returned in responses either. TLETS will work with the Driver License Division to ensure agencies are able to make queries and receive responsive records.

HB 2931. Signed by the Governor, effective January 1, 2019. HB 2931 repeals Chapters 60 and Chapter 61, Code of Criminal Procedure and renumbers them to Chapter 66 and 67. Chapter 66 is a restructure of Chapter 60, relating to the Criminal History System. Chapter 67 is a restructure of Chapter 61, relating to the Compilation of Information Pertaining to Criminal Combinations and Criminal Street Gangs.

SB 1138. Signed by the Governor, effective September 1, 2017. SB 1138 amends Chapter 411 of the Texas Government Code to add Subchapter P to create a blue alert system to aid in the apprehension of an individual suspected of killing or causing bodily injury to a law enforcement officer. It defines the Blue Alert (in alignment with Amber Alert (Subchapter L) and Silver Alert (Subchapter M). Notification will be sent out once the blue alert process and file are available for use.

SB 1242. Signed by the Governor, effective September 1, 2017. This Act amends Chapter 82 of the Family Code by adding section 82.011, allowing the court to mark the protected person's mailing address as confidential, to keep the address in their records for use only by the court and to prohibit release of that confidential information to the respondent.

Agencies are still required to enter that information notated as confidential into the TLETS/TCIC/NCIC system. 85.007 (b) is amended by adding (2) (B) that the information marked as confidential by the court may be used by a law enforcement agency for purposes of entering the information required by Section 411.042 (b)(6) GC into the statewide law enforcement information system maintained by the DPS. Section 411.042 (b)(6)(D and E) strikes previous language that indicated that information could be excluded from entry into the state wide law enforcement database for protection orders.

CRIMINAL JUSTICE INFORMATION SYSTEM (CJIS)

Past 30 Day Reports:

As most are aware, the DPS was audited last year by the State Auditor's Office. During this audit, they asked that we notify the County Commissioner Judge each month of any disposition that is not reported to the DPS within 30 days of the disposition as required by the Code of Criminal Procedure (CCP) Chapter 60.08(d). The report is designed for a county to review possible business practices that could be resulting in delayed reporting. There is nothing to correct on the DPS end as the information reported has been applied to the Computerized Criminal History.

Please contact your CJIS Field Auditor if you have any questions regarding this report.

Reporting Reminders

Juvenile Referral Reporting Agencies – The most common mistake made on the CR-43J/CR-44J is dates. There are three required dates in the Referral Section on the CR-43J and CR-44J reporting forms: the Date of Fingerprinting (DOA), the Date of Birth (DOB), and the Referral Date (ADA). Please be sure to complete all of the required fields to ensure that the referral is entered into CCH in a timely manner.

CJIS and JJIS Completeness Percentages

The 2017 Grant Funding Deadline is fast approaching (August 1, 2017) As most are aware, any county not above 90% completeness reporting for the 5 year average (2011 thru 2015) may not qualify for State or Federally Funded grants. Please contact your CJIS Field Auditor for any assistance or questions you may have in reaching this goal.

Completeness Reports

Soon it will be a new year and we want to remind you that the 90% completeness requirements will be looking at the 2011 through 2015 reporting years beginning in January 2017. It is recommended that someone in your county run a County Combined Completeness Report on a regular basis to track how your county is currently doing. If you are currently below 90% Completeness in either Adult or Juvenile for 5 year average then you should contact your CJIS Field Support Auditor for information and assistance.

Reporting Reminders

Juvenile Referral Reporting Agencies – There are three required dates in the Referral Section of the CR-43J and CR-44J reporting forms, the Date of Fingerprinting (DOA), the Date of Birth (DOB), and the Referral Date (ADA). Please be sure to complete all of the required fields to ensure that the referral is entered into CCH in a timely manner.

Prosecutor Changing Charges

Reminder, when a County Attorney or District Attorney decides to change the charge from what Law Enforcement presented to them the correct Prosecutor Action Field (PAF) is "C" for Changed Charge.

Court Reporting of Discharged from Deferred Adjudication

Reminder, when reporting a discharge from deferred adjudication, be sure to use the Court Disposition Numeric (CDN) of 400 and either a Court Provision Numeric (CPN) of 393 if the court documents state that the defendant is discharged from deferred and the case is being dismissed or a CPN or 394 if the court documents do not state the case is being dismissed.

Remember, this is on Discharge from Deferred Adjudication and not Adjudicated Probation Discharges which would be a CDN of 331.

If you have any questions or do not know who the Field Auditor is for your region please contact the CJIS Main Line (512) 424-2478, <u>cjisjjis@dps.texas.gov</u>

Electronic Arrest Reporting (EAR)/Livescan

Universal Facial Workstation

When the Next Generation Identification (NGI) system went operational, the Interstate Photo System (IPS) was also introduced. The Universal Facial Workstation (UFW) allows Law Enforcement entities without a facial recognition (FR) system to utilize the FBI's FR capability. The IPS, through facial recognition, now provides a way to search millions of criminals' photos, data the FBI has collected for decades, and generates a list. This is another way biometrics can be used as an investigative tool. It is recommended that photos be of good quality and similar to a mugshot.

Universal Face Workstation is free software available to authorized law enforcement (LE) entities that can be installed on an agency's network using one of three deployment options for the agency owned server. Texas Department of Public Safety (DPS) provides the connectivity to the FBI for UFW participation. Law enforcement agencies will need to sign the Universal Facial Workstation (UFW) Participation and Connectivity Agreement to receive the software to utilize the UFW. Law enforcement agencies that are interested in participating in UFW, please email <u>livescan@dps.texas.gov</u> or call Loann Garcia at 512-424-2409.

SEX OFFENDER REGISTRATION (SOR)

Sex Offender Registration Field Representative Unit - Rejected Contribution Resolution

The Field Representatives of the Training Unit are designated to coordinate the correction of rejected submissions of reported sex offender registration information. Field Representatives are currently working on a project to reduce the number of outstanding contributions that have been identified as having an error which prohibits the creation of an initial sex offender registration record or delays the entry of certain reported information required for registration. Field representatives have prioritized this project by starting on contributions where the registrant is currently not established in the database or a registration record is created but not available to the public due to the necessity of the complete reporting of the offense requiring registration. Contact with local contributors has started and progress is being made. Below is a summary of the most common instances we are encountering with the reporting of new registered sex offenders:

New Registration Record Creation

Before a registration record can be created, the person must be identified as a registered sex offender from the contributor by the submission and comparison of a set of verifiable fingerprints; or the reporting of a TRN that is currently reported in the criminal history file <u>and</u> is associated with the offense requiring registration. Fingerprint submissions will be rejected if it is determined that the prints were not properly rolled. TRN reporting will be rejected if the TRN does not currently exist within the Texas Criminal History File (CCH) or if the TRN is not associated with the offense requiring registration.

To resolve rejected print issues, contributors will either need to obtain and contribute an alternate set of prints from the registrant or report a TRN associated with the registering offense if it is available in CCH.

To resolve invalid TRN reporting, the contributor will need to obtain and submit a set of verifiable fingerprints or coordinate an effort to have the arrest event with the associated TRN reported to the criminal history file.

Reporting of Complete Offense Information

A record can be established in the sex offender registry however, a determination will need to be made that the reported offense currently requires registration before release of that registration to the public or inclusion in certain law enforcement databases. This will include files located within TCIC and NCIC.

SEX OFFENDER REGISTRATION (SOR) continued

Contributors should ensure that complete offense information is reported on initial registration submissions. If the offense was committed in Texas, the appropriate 8-digit offense code must be reported along with a disposition date, sentence, and projected discharge date from supervision. Out of state offense reporting compromise the bulk of rejected offense contributions. Non-Texas offense reporting will need to include the literal description of offense; statute citation; date of offense; disposition date, sentence, and projected date of discharge from supervision.

Agencies who have questions regarding Non-Texas offense reporting should contact their designated or available field representative with questions before reporting of the registration record. Any contribution that lack any of these necessary data elements will result in the reject of the initial registration and cause delay of the entry or publication of the record.

The goal is to ensure that every reported registrant is established in the Texas Sex Offender Registry and that information is complete, accurate and made available to criminal justice agencies and citizens throughout the state and nation. Agencies that have contributed an initial registration but have not yet located that record in the registry should contact their designated field representative, email <u>txsor@dps.texas.gov</u> or call (512) 424-2800 for assistance.

The 85th Texas Legislative Session (2017)

The regular session of the 2017 Texas Legislature has ended and bills were sent to the Governor that have an effect on sex offenders or sex offender registration. The following is a brief summary of the bills and their effect. Additional information regarding these legislative changes and implementation is forthcoming within the next couple of months.

Senate Bill 1576: This bill was signed by the Governor and will become effective September 1, 2017. This bill affects the civil commitment population by modifying the verification requirement and driver license or identification card expiration of persons who are civilly committed and reside within a civil commitment center. Civilly committed persons residing within a civil commitment center will have their verification requirement changed to annual and the expiration of their driver license or identification card will be every six (6) years during the period for which they are residing within the center.

House Bill 29: This bill was signed by the Governor and will become effective September 1, 2017. This bill will add Continuous Trafficking of Persons (Section 20A.03, Texas Penal Code) to the listing of offenses requiring registration if the offense is based partly or wholly on conduct that constitutes an offense under Section 20A.02(a)(3), (4), (7) or (8) of that code. The length of duty to register for this offense will be lifetime. HB 29 also enumerates and requires the reporting of vehicle registration information for anyone registering for an offense of Trafficking or Continuous Trafficking of Persons.

House Bill 355: This bill was signed by the Governor and will become effective September 1, 2017. This bill prohibits certain registered sex offenders from residing on the campus of a private or public institution of higher education. Exemption to this prohibition can occur if the registrant is assessed as low risk or the institution approves the person to reside on their campus. Notice of this prohibition will be required to be given to the registrant.

House Bill 1111: This bill was signed by the Governor and will become effective September 1, 2017. This bill establishes definitions, guidelines and limitations in relation to General Law Municipalities (local sex offender ordinances). In addition, the bill enhances child safety zone restrictions to those persons who are released on parole or mandatory supervision.

Enhancements to the Sex Offender Registration Web Sites

Changes to the Sex Offender Registration Web Site/Database are being programmed and a release date of August 31st is approaching. These enhancements will affect both the public and secure web site. Changes include: easier navigation in the Wizard, further incorporation of the SORNA Portal, additional access for users such as editing the Offense and Individual sections as well as performing Registration Events on the Secure Registry, and enhanced search features to the Public Registry. Notices regarding upcoming changes will be made available primarily thru the Secure Sex Offender Registration Web Site. If you are not a user of the Secure Sex Offender Registration Web Site, we encourage you to contact our Support Operations Unit at <u>TxSOR-Support@dps.texas.gov</u> to receive information on how to request access.

Texas Data Exchange (TDEx)

It's All In The Details

With almost 350 million records in N-DEx containing over 2 billion bits of information, it could appear to be a daunting task to find information that will help you with an investigation. The proverbial needle in the haystack would be impossible to find. But there are filters that allow you to push aside sections of that haystack. The use of Targeted Searches will help to eliminate data that you are not interested in or that is irrelevant to your case. As a result, you are left with a much smaller pile of hay to search through to find that needle. It will be much easier to see the glimmering metal of the needle with a smaller pile of hay.

A criminal investigator with the Hidalgo Co. Criminal District Attorney's office recently found a needle in a haystack. It was all in the details.

While preparing for a family violence trial, the investigator reached out to the victim in the case. However, the contact information was no longer valid. Through other sources, the investigator learned that the victim had left Texas and moved to the east coast. The investigator turned to N-DEx to see if she could find any information that might help her locate the victim in this case. While running searches in N-DEx, the investigator came across an incident report from the summer of 2016. In that report, she found a Tennessee phone number for the victim. That detail warranted a search of Tennessee's driver license database and led to the victim's Tennessee address and allowed the investigator to make contact.

Had the incident report not contained a small detail like a phone number, it is possible this victim would not have been located and the outcome of the trial may have been different. It is important to note that, when searching or contributing data, the details make the biggest difference.

UNIFORM CRIME REPORTING (UCR)

Our new online repository is up and running!

On June 1, 2017, the new UCR System was launched. During the first month of go-live, the Department continues to work through minor go-live issues to ensure that the new interface and repository are user-friendly and intuitive.

Hopefully you were able to attend one of the WebEx webinars hosted during June, instructing agencies on how to use the system. If not, there are online manual and help files available and you can always call us with questions at 512-424-2091.

There are many new features with this system:

- 1. NIBRS agencies will submit flat files directly to the System. Agencies will no longer have to email the Department to request a file be uploaded.
- 2. Both NIBRS and SRS (Summary) agencies can upload their Sexual Assault Report flat files into the system
- 3. SRS agencies can also upload Family Violence flat files.
- 4. Data entered into the forms on the SRS side of the system have real-time validations. Once the data is valid, you may submit.
- 5. NIBRS data will ,upon upload, be subjected to edit validations. Valid data will be submitted to the System, while data identified to contain errors will be returned to the agency with a detailed error message and the data subsequently removed from the System.
- 6. Once data has been submitted it moved directly into the repository and may have reports run from it.
- 7. New reports have been added, such as, reports on trending, distribution and year-to-year comparisons.
- 8. Soon to be released is the TXDPS UCR Public Portal. The Public Portal is an outward facing website that will allow anyone (general public, media, government, academia, etc.) to access all data in the repository with a full collection of report types. Users can even query NIBRS data based on elements within the incident. As a public facing portal, there is no longer a need to register for access or to maintain more user name and password.

The new system went live June 1. If you have not received credential to access the new system, please email our staff at ucr@dps.texas.gov and we will assist you with account creation.

UNIFORM CRIME REPORTING (UCR) continued

NIBRS Workshops

DPS/UCR will be hosting a series of Incident-Reporting workshops scheduled for July and August. These workshops will be located throughout the state and will include information on:

Details of the state's move to all-NIBRS reporting state A NIBRS Overview Discussion on the increased number of data elements collected by NIBRS And a training session on NIBRS use

As with all DPS UCR training, the workshops are free. Additionally the 84th Legislature appropriate training funds to help offset the cost of training for the local agencies. This training money allows the Department to reimburse attendees for a variety of expenditures while attending a NIBRS Training workshop. For more details including locations times and registration forms go to this link:

http://www.dps.texas.gov/administration/crime_records/pages/nibrsWrkshops.htm

The Department encourages agencies to send as many of their staff as they can and to take advantage of the reimbursement of expenses incurred by agencies that send staff.

2018 Texas UCR will become paperless

Starting with your January 2018 submission, the Texas UCR program will go 100% paperless. This will include all submissions for Summary reporting, Family Violence and Sexual Assaults (as well as Sexual Assaults for NIBRS agencies.)

Agencies will have three options for submitting 2018 SRS, Family Violence and Sexual Assault data:

- 1. Manual Entry into our online system
- 2. Extraction from your records management system via uploaded flat file, or
- 3. Move to NIBRS where Family Violence and Sexual Assaults data will be included within each incident.

We will close out the 2017 year accepting paper, but any paper sent to the Department for 2018 submissions <u>will not be</u> <u>accepted</u>.

DPS IDENTIFICATION SUPPLIES ORDER FORM



TO: CRIME RECORDS SERVICE TEXAS DEPARTMENT OF PUBLIC SAFETY PO BOX 4143 AUSTIN TX 78765-4143

Website address for FBI supply order: <u>https://forms.fbi.gov/cjis-fingerprinting-supply-requisition-form</u>

Please furnish the following supplies:

FORM NUMBER	DESCRIPTION	COUNT PER PKG	QUANTITY ORDERED
CR-6	DPS Applicant Fingerprint Card*	250 p/pkg	
CR-12	DPS Identification Supplies Order Form	100 p/pad	
CR-23	Out of State Probation/Parole Supervision Fingerprint Card	Single cards	
CR-26	Death Notice Form	100 p/pad	
CR-42	Request for Criminal History Check	100 p/pad	
CR-43	Adult Criminal History Reporting Form with Preprinted TRN and Fingerprint Card Attached*	100 p/pkg	
CR-43	Adult Criminal History Reporting Form with Fingerprint Card Attached*	100 p/pkg	
CR-43J	Juvenile Criminal History Reporting Form with Preprinted TRN and Fingerprint Card Attached*	100 p/pkg	
CR-43J	Juvenile Criminal History Reporting Form with Fingerprint Card Attached*	100 p/pkg	
CR-43P	Adult Probation Supervision Reporting Form with Preprinted TRN and Finger- print Card Attached*	200 p/pkg	
CR-43P	Adult Probation Supervision Reporting Form with Fingerprint Card Attached*	200 p/pkg	
CR-44	Adult Supplemental Reporting Form	100 p/pkg	
CR-44J	Juvenile Supplemental Reporting Form	100 p/pkg	
CR-44S	Adult Supplemental Court Reporting Form	100 p/pad	
CR-45	Adult DPS Fingerprint Card*	250 p/pkg	
CR-45J	Juvenile DPS Fingerprint Card*	250 p/pkg	
	Fingerprint Card Return Envelopes (For arresting agencies Only)	100 p/box	
+Overnight services are avai NOTE: Please order minimum	t least 4 weeks prior to CITY		

NOTICE: Provide a complete shipping address. PO Boxes are acceptable.

ATTENTION
PHONE # (

Direct questions concerning supply orders to (512) 424-2367 Fax# (512) 424-5599 • crssupplyorder@dps.texas.gov CR-12 (Rev.11/16)

Date: _____

CRS DIRECTORY

CRS MANAGEMENT			
Angie Kendall	Deputy Assistant Director	angie.kendall@dps.texas.gov	512-424-2471
Michelle Farris	Deputy Administrator	michelle.farris@dps.texas.gov	512-424-7659
CJIS Security Office			
Stephen "Doc" Petty	Manager	stephen.petty@dps.texas.gov	512-424-7186
Deborah Wright	Lead Technical Auditor	debbie.wright@dps.texas.gov	512-424-7876
ACCESS & DISSEMINATION		dan ald famia Odra taura a ray	F40 404 0070
Don Farris	Manager	donald.farris@dps.texas.gov	512-424-2078 512-438-6591
Zack Sharaf Sharon Hill	Supervisor, Criminal History Support Supervisor, NCJU Training & Audit	zakariya.sharaf@dps.texas.gov sharon.hill@dps.texas.gov	512-438-6591
Susie Dial-Herrera	Supervisor, NCJU Training & Audit	susanne.dial@dps.texas.gov	512-424-7927
Ronnie Lane	Fingerprint Services Coordinator	ronnie.lane@dps.texas.gov	512-424-2568
Tina Saenz	Rap Back Program Supervisor	tina.saenz@dps.texas.gov	512-424-5105
Charlene Cain	CCH Internet Coordinator	charlene.cain@dps.texas.gov	512-424-2090
Rochelle Torres	Program Supervisor-Billing Unit	rochelle.torres@dps.texas.gov	512-462-6171
Lisa Garcia	CRS Billing Clerk	lisa.garcia@dps.texas.gov	512-424-2912
Amanda Horelica	CRS Billing Clerk	amanda.horelica@dps.texas.gov	512-424-2936
Assistance Line	Record Checks		512-424-5079
Assistance Line	Secure Site		512-424-2474
Tierra Heine	CJIS/JJIS Forms and Fingerprint Card Supplies	tierra.heine@dps.texas.gov	512-424-2367
Brandon McCradic	CJIS/JJIS Forms and Fingerprint Card Supplies	brandon.mccradic@dps.texas.gov	512-424-2312
	crssupplyorder@dps.texas.gov	Fax order form to:	512-424-5599
	DINFORMATION PROCESSING BUREAU		
Ursula Cook	Manager	ursula.cook@dps.texas.gov	512-424-2407
Cassandra Richey	Supervisor, CJIS Field Support	cassandra.richey@dps.texas.gov	512-424-2479
Brittany Chromcak	Supervisor, CCH Data Entry/Control Unit	brittany.chromcak@dps.texas.gov	512-424-7290
Nicole Berry-Moss	Day Shift Supervisor, CCH Data Entry/Control	nicole.berry-moss@dps.texas.gov	512-424-2216
Lenore Hemstreet	Evening Shift Supervisor, CCH Data Entry/Control		512-424-2473
Holly Morris	EDR Coordinator	holly.morris@dps.texas.gov	512-424-2686
James McElroy	CJIS Systems Support Specialist	james.mcelroy@dps.texas.gov	512-424-2500
Error Resolution Assistance			512-424-7256
CJIS Auditor Assistance Line			512-424-2478
	DUDEAU		
FINGERPRINT PROCESSING		iomoo forguoon@dno tovoo gou	E10 404 7170
James Ferguson	Manager	james.ferguson@dps.texas.gov	512-424-7173
James Ferguson Randy Coppedge	Manager Day Fingerprint Shift Supervisor	randy.coppedge@dps.texas.gov	512-424-5709
James Ferguson Randy Coppedge Debbie Parsley	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov	512-424-5709 512-424-5304
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov	512-424-5709 512-424-5304 512-424-5749
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov	512-424-5709 512-424-5304
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov	512-424-5709 512-424-5304 512-424-5749 512-424-5748
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov	512-424-5709 512-424-5304 512-424-5749 512-424-5748 512-424-2408
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov	512-424-5709 512-424-5304 512-424-5749 512-424-5748 512-424-2408 512-424-5248
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov	512-424-5709 512-424-5304 512-424-5749 512-424-5748 512-424-2408 512-424-248 512-424-2089 512-424-2089 512-424-7026
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov	512-424-5709 512-424-5304 512-424-5749 512-424-5748 512-424-2408 512-424-5248 512-424-2409 512-424-2089
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov	512-424-5709 512-424-5304 512-424-5749 512-424-5748 512-424-2408 512-424-248 512-424-2089 512-424-2089 512-424-7026
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov	512-424-5709 512-424-5304 512-424-5749 512-424-5748 512-424-2408 512-424-2409 512-424-2089 512-424-2089 512-424-7026 512-424-5248
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator hee Line AU Manager	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov	512-424-5709 512-424-5304 512-424-5749 512-424-5748 512-424-2408 512-424-2409 512-424-2409 512-424-2089 512-424-7026 512-424-7026 512-424-7964
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line AU Manager TCIC Training Supervisor	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov	512-424-5709 512-424-5304 512-424-5749 512-424-5748 512-424-2408 512-424-2408 512-424-2409 512-424-2089 512-424-7026 512-424-7026 512-424-7964 512-424-7964 512-424-7888
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator ncce Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov luz.dove@dps.texas.gov margarete.perryman@dps.texas.gov dennis.chaffin@dps.texas.gov	512-424-5709 512-424-5304 512-424-5749 512-424-5748 512-424-2408 512-424-2409 512-424-2089 512-424-7026 512-424-7026 512-424-7964 512-424-7964 512-424-7888 512-424-7888
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nee Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov hystal.davila@dps.texas.gov margarete.perryman@dps.texas.gov dennis.chaffin@dps.texas.gov sheila.vasquez@dps.texas.gov	512-424-5709 512-424-5304 512-424-5749 512-424-5748 512-424-2408 512-424-2409 512-424-2089 512-424-2089 512-424-7026 512-424-7026 512-424-7964 512-424-7964 512-424-7888 512-424-7888 512-424-2152 512-424-2253
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistance	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator mee Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov sheila.vasquez@dps.texas.gov sheila.vasquez@dps.texas.gov	512-424-5709 $512-424-5304$ $512-424-5748$ $512-424-5748$ $512-424-2408$ $512-424-2409$ $512-424-2089$ $512-424-2089$ $512-424-7026$ $512-424-7964$ $512-424-7964$ $512-424-7888$ $512-424-7888$ $512-424-2152$ $512-424-2152$ $512-424-2809$
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator mee Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov hystal.davila@dps.texas.gov margarete.perryman@dps.texas.gov dennis.chaffin@dps.texas.gov sheila.vasquez@dps.texas.gov	512-424-5709 512-424-5304 512-424-5749 512-424-5748 512-424-2408 512-424-2409 512-424-2089 512-424-2089 512-424-7026 512-424-7026 512-424-7964 512-424-7964 512-424-7888 512-424-7888 512-424-2152 512-424-2253
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistanc TCIC/TLETS Training Assista 24 hour TCIC Control Room	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator mee Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov margarete.perryman@dps.texas.gov dennis.chaffin@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov	512-424-5709 512-424-5304 512-424-5748 512-424-5748 512-424-2408 512-424-5248 512-424-2089 512-424-2089 512-424-7964 512-424-7964 512-424-7888 512-424-7888 512-424-253 512-424-2253 512-424-2809 512-424-2832
James Ferguson Randy Coppedge Debbie Parsley Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistance TCIC/TLETS Training Assista 24 hour TCIC Control Room TCIC QC Analysts Help Line	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor e nce	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov margarete.perryman@dps.texas.gov dennis.chaffin@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov	512-424-5709 512-424-5304 512-424-5748 512-424-5748 512-424-5248 512-424-2409 512-424-2089 512-424-2089 512-424-7964 512-424-7964 512-424-7888 512-424-7888 512-424-2152 512-424-2253 512-424-2253 512-424-2832 512-424-2088
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistancc TCIC/TLETS Training Assista 24 hour TCIC Control Room TCIC QC Analysts Help Line	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor e nce ORI Requests/Updates, Offline Requests & TxGang G BUREAU	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov margarete.perryman@dps.texas.gov dennis.chaffin@dps.texas.gov sheila.vasquez@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov	512-424-5709 512-424-5304 512-424-5748 512-424-5748 512-424-5248 512-424-2409 512-424-2089 512-424-7026 512-424-7026 512-424-7026 512-424-7064 512-424-7064 512-424-7888 512-424-2832 512-424-2832 512-424-2832 512-424-2088 512-424-2900
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistanc: TCIC/TLETS Training Assista 24 hour TCIC Control Room TCIC QC Analysts Help Line - UNIFORM CRIME REPORTIN Earl Adams	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor e nce ORI Requests/Updates, Offline Requests & TxGang G BUREAU Manager	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov dennis.chaffin@dps.texas.gov sheila.vasquez@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.controlroom@dps.texas.gov	512-424-5709 512-424-5304 512-424-5748 512-424-5748 512-424-5248 512-424-2409 512-424-2089 512-424-7026 512-424-7026 512-424-7064 512-424-7964 512-424-7888 512-424-7888 512-424-2832 512-424-2832 512-424-2888 512-424-2900 512-424-2418
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistance TCIC/TLETS Training Assista 24 hour TCIC Control Room TCIC QC Analysts Help Line UNIFORM CRIME REPORTIN Earl Adams Rafael Martinez	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor e nce ORI Requests/Updates, Offline Requests & TxGang G BUREAU	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov margarete.perryman@dps.texas.gov dennis.chaffin@dps.texas.gov sheila.vasquez@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov	512-424-5709 512-424-5749 512-424-5748 512-424-5748 512-424-2408 512-424-248 512-424-2089 512-424-2089 512-424-7026 512-424-7026 512-424-7964 512-424-7964 512-424-788 512-424-7888 512-424-2809 512-424-2809 512-424-2888 512-424-2088 512-424-2088 512-424-2418 512-424-7135
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistanc: TCIC/TLETS Training Assista 24 hour TCIC Control Room TCIC QC Analysts Help Line - UNIFORM CRIME REPORTIN Earl Adams	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor e nce ORI Requests/Updates, Offline Requests & TxGang G BUREAU Manager	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov dennis.chaffin@dps.texas.gov sheila.vasquez@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.controlroom@dps.texas.gov	512-424-5709 512-424-5304 512-424-5748 512-424-5748 512-424-5248 512-424-2409 512-424-2089 512-424-7026 512-424-7026 512-424-7064 512-424-7964 512-424-7888 512-424-7888 512-424-2832 512-424-2832 512-424-2888 512-424-2900 512-424-2418
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistance TCIC/TLETS Audit Assistance TCIC/TLETS Training Assista 24 hour TCIC Control Room TCIC QC Analysts Help Line - UNIFORM CRIME REPORTIN Earl Adams Rafael Martinez UCR Assistance Line	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor e nce ORI Requests/Updates, Offline Requests & TxGang G BUREAU Manager Supervisor, UCR Field Reps	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov dennis.chaffin@dps.texas.gov sheila.vasquez@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.controlroom@dps.texas.gov	512-424-5709 512-424-5749 512-424-5748 512-424-5748 512-424-2408 512-424-248 512-424-2089 512-424-2089 512-424-7026 512-424-7026 512-424-7964 512-424-7964 512-424-788 512-424-7888 512-424-2809 512-424-2809 512-424-2888 512-424-2088 512-424-2088 512-424-2418 512-424-7135
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistance TCIC/TLETS Audit Assistance TCIC/TLETS Training Assista 24 hour TCIC Control Room TCIC QC Analysts Help Line - UNIFORM CRIME REPORTIN Earl Adams Rafael Martinez UCR Assistance Line SEX OFFENDER REGISTRAT	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor CORI Requests/Updates, Offline Requests & TxGang G BUREAU Manager Supervisor, UCR Field Reps	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov margarete.perryman@dps.texas.gov dennis.chaffin@dps.texas.gov rCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.controlroom@dps.texas.gov thomas.adams@dps.texas.gov	512-424-5709 512-424-5304 512-424-5748 512-424-5748 512-424-5248 512-424-5248 512-424-2089 512-424-2089 512-424-7964 512-424-7888 512-424-7888 512-424-7888 512-424-253 512-424-2253 512-424-2832 512-424-2832 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2089
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistanc. TCIC/TLETS Training Assista 24 hour TCIC Control Room TCIC QC Analysts Help Line - UNIFORM CRIME REPORTIN Earl Adams Rafael Martinez UCR Assistance Line SEX OFFENDER REGISTRAT Vincent Castilleja	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor ence ORI Requests/Updates, Offline Requests & TxGang G BUREAU Manager Supervisor, UCR Field Reps	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov margarete.perryman@dps.texas.gov dennis.chaffin@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.controlroom@dps.texas.gov thomas.adams@dps.texas.gov rafael.martinez@dps.texas.gov	512-424-5709 512-424-5749 512-424-5748 512-424-5748 512-424-5748 512-424-5248 512-424-2409 512-424-2089 512-424-7026 512-424-7026 512-424-7084 512-424-7964 512-424-7888 512-424-253 512-424-253 512-424-2832 512-424-2832 512-424-2088 512-424-2088 512-424-2091 512-424-2091
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistance TCIC/TLETS Audit Assistance TCIC/TLETS Training Assista 24 hour TCIC Control Room TCIC QC Analysts Help Line - UNIFORM CRIME REPORTIN Earl Adams Rafael Martinez UCR Assistance Line SEX OFFENDER REGISTRAT	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor ence ORI Requests/Updates, Offline Requests & TxGang G BUREAU Manager Supervisor, UCR Field Reps	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov margarete.perryman@dps.texas.gov dennis.chaffin@dps.texas.gov rCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.controlroom@dps.texas.gov thomas.adams@dps.texas.gov	512-424-5709 512-424-5304 512-424-5748 512-424-5748 512-424-5248 512-424-5248 512-424-2089 512-424-2089 512-424-7964 512-424-7888 512-424-7888 512-424-7888 512-424-253 512-424-2253 512-424-2832 512-424-2832 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2088 512-424-2089
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistanc: TCIC/TLETS Training Assista 24 hour TCIC Control Room TCIC QC Analysts Help Line - UNIFORM CRIME REPORTIN Earl Adams Rafael Martinez UCR Assistance Line SEX OFFENDER REGISTRAT Vincent Castilleja Sex Offender Registration Ar	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor e nce ORI Requests/Updates, Offline Requests & TxGang G BUREAU Manager Supervisor, UCR Field Reps	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov margarete.perryman@dps.texas.gov dennis.chaffin@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.controlroom@dps.texas.gov thomas.adams@dps.texas.gov rafael.martinez@dps.texas.gov	512-424-5709 512-424-5749 512-424-5748 512-424-5748 512-424-5748 512-424-5248 512-424-2409 512-424-2089 512-424-7026 512-424-7026 512-424-7084 512-424-7964 512-424-7888 512-424-253 512-424-253 512-424-2832 512-424-2832 512-424-2088 512-424-2088 512-424-2091 512-424-2091
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistanc. TCIC/TLETS Training Assista 24 hour TCIC Control Room TCIC QC Analysts Help Line - UNIFORM CRIME REPORTIN Earl Adams Rafael Martinez UCR Assistance Line SEX OFFENDER REGISTRAT Vincent Castilleja	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor e nce ORI Requests/Updates, Offline Requests & TxGang G BUREAU Manager Supervisor, UCR Field Reps	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov sandra.amaro@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov margarete.perryman@dps.texas.gov dennis.chaffin@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.controlroom@dps.texas.gov thomas.adams@dps.texas.gov rafael.martinez@dps.texas.gov	512-424-5709 512-424-5749 512-424-5748 512-424-5748 512-424-5748 512-424-5248 512-424-2409 512-424-2089 512-424-7026 512-424-7026 512-424-7084 512-424-7964 512-424-7888 512-424-253 512-424-253 512-424-2832 512-424-2832 512-424-2088 512-424-2088 512-424-2091 512-424-2091
James Ferguson Randy Coppedge Debbie Parsley Sandra Montemayor Sandra Amaro Mary Ann Gold Cathleen McClain Loann Garcia Cheryl Sanchez Chrystal Davila 24 hour Fingerprint Assistar CRIME INFORMATION BURE Luz Dove Margarete Perryman Dennis Chaffin Sheila Vasquez TCIC/TLETS Audit Assistance TCIC/TLETS Training Assista 24 hour TCIC Control Room TCIC QC Analysts Help Line UNIFORM CRIME REPORTIN Earl Adams Rafael Martinez UCR Assistance Line SEX OFFENDER REGISTRAT Vincent Castilleja Sex Offender Registration As	Manager Day Fingerprint Shift Supervisor Day Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Evening Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor Midnight Fingerprint Shift Supervisor LiveScan Coordinator AFIS Coordinator Work Flow Coordinator nce Line AU Manager TCIC Training Supervisor TCIC Control Room Supervisor TCIC Audit Supervisor e nce ORI Requests/Updates, Offline Requests & TxGang G BUREAU Manager Supervisor, UCR Field Reps ON BUREAU Manager ssistance Line Ex) BUREAU	randy.coppedge@dps.texas.gov debbie.parsley@dps.texas.gov sandra.montemayor@dps.texas.gov mary.gold@dps.texas.gov cathleen.mcClain@dps.texas.gov loann.garcia@dps.texas.gov cheryl.sanchez@dps.texas.gov chrystal.davila@dps.texas.gov chrystal.davila@dps.texas.gov dennis.chaffin@dps.texas.gov sheila.vasquez@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.audit@dps.texas.gov TCIC.controlroom@dps.texas.gov TCIC.controlroom@dps.texas.gov	512-424-5709 512-424-5749 512-424-5748 512-424-5748 512-424-5248 512-424-2089 512-424-2089 512-424-7026 512-424-7026 512-424-7026 512-424-7026 512-424-7026 512-424-7026 512-424-2809 512-424-2809 512-424-2809 512-424-2800 512-424-2418 512-424-2418 512-424-2091 512-424-2091 512-424-2279 512-424-2800

9