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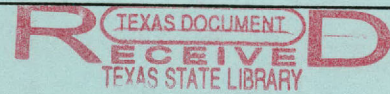
**S DEPARTMENT OF HEALTH
INTERNAL AUDIT REPORT 99009**

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Subject: Implementation of the Contract Leverage Team (CLT) Report



FEB 05 2001

Findings: Significant progress has been made:

- Establishing a Central Contact Person. (Implementation Coordinator)
- Establishing a means to conduct a periodic assessment and report to management on programs' progress in implementing the CLT Report recommendations.

Recommendations: The Implementation Coordinator should:

- Monitor each program's status as they continue to implement the CLT recommendations and publish a periodic status report to management on the programs' progress in continuing to implement the recommendations.

Response:

Management agrees with the recommendation.

Responsible Deputyship:

Administration

Scope:

To determine if the Department had adequately addressed the findings as presented in the SAO and Comptroller's reports related to management of client services contracts.

We examined State regulations, agency policies and procedures and reports, interviewed Program staff and reviewed contracts in five program areas.

We also developed and administered a questionnaire based on the 23 CLT recommendations. Our review was conducted in accordance with Generally Accepted Governmental Auditing Standards and the Standards for the Professional Practice of Internal Auditing.

Date: March 6, 2000

