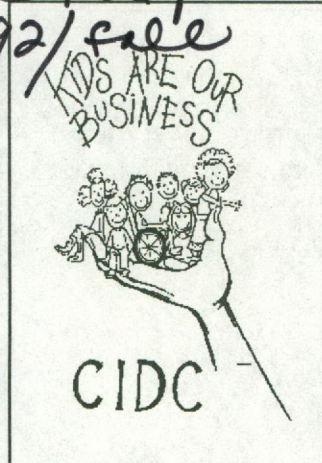


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SPECIAL ISSUE

NEW WAYS TO REACH CIDC CLIENTS & FAMILIES

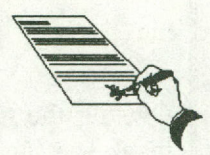
CIDC

Government Publications
Texas State Documents

PARENT NEWSLETTER JAN 12 1993 Fall 1992

Parents Talk to CIDC: The PALS Survey Depository
Dulles Public Library

Dear Parents,



Thank you for taking part in the survey that we sent to you in the Fall 1991 PALS Newsletter. Your answers were great! More than 2,000 of you sent in the survey. We have shared your answers with all CIDC staff--in the central office and in the regions.

What you told us in the survey will help us to serve you better. We learned from the survey that there are many good things about CIDC--things you like. There are some new services and changes that you want, too. We will do our very best to start the new services you need. Also, we'll try to make the changes you told us about to make our services better.


At CIDC, starting new things depends on the amount of money we get from the state. If we can't start up something new, we try our best to improve what we're doing now. We are working together with other state agencies to make sure you get what you need. We want our program to be just right for you, your family, and your way of life--nearby, in your own town or city.

We can do our best job only if we hear from you. Do call or write to our PALS section and share your ideas, so that we can learn from them and use them. We can also put many of your thoughts into this Newsletter. We need to know how you feel about the services you're getting, and what other services you need.

This is your Newsletter. Please send us any items you want to share in print with other parents. Also, let us know what is and isn't working in your area. I hope this Newsletter will be useful to you. Tell us how to make it meet your needs better.

Sincerely,

John E. Evans
John E. Evans, Chief
Bureau of Chronically Ill and
Disabled Children's Services

More about the
Survey Results 
What's New at CIDC?

More About the Survey Results

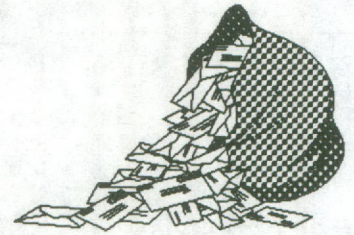
We would like to share some of the PALS Survey results with you. Of all those who sent the survey in, very few (only 4%) were not happy with the CIDC program and services. But 63% (well over half) were happy with CIDC.

In the survey, parents told us about what else they and their families need from the CIDC program. Some of those needs are:

- ◆ More caseworkers and social workers
- ◆ More education about CIDC, our services, and how to access them
- ◆ Better ways to travel with your child for medical care.

Some other needs (not part of CIDC) were in the areas of:

- ◆ Day Care
- ◆ Special school services
- ◆ Family and peer counseling
- ◆ Travel to non-CIDC medical appointments.



Overall, the surveys showed that while CIDC isn't perfect, a lot of you feel that we are doing a good job. We thank you for your kind words. This issue of the Newsletter will tell you about some changes we're making so that we can do a *better* job!

What's New at CIDC? OUR NEW GOAL

At CIDC, we have set a new goal. We intend to be a service program (not an insurance-type program, as we have been in the past). We are making a lot of changes so that we can reach this goal. Some of those changes are:

- ◆ We now have Eligibility workers all over the state, in the Public Health Regions.
- ◆ Many more caseworkers and social workers have been added to make the service coverage wider.
- ◆ Many of the non-service functions have been given to the National Heritage Insurance Company (NHIC).
- ◆ We've set up the Parents and Advocates Liaison and Support (PALS) section.
- ◆ We've also added a new training section for our caseworkers and providers.

More changes will happen as we work to improve our service to you and your special children. We'll use the Newsletter as one way to keep you up to date about changes at CIDC.



MEDICAID and CIDC:

YOU MAY HAVE TO APPLY TO MEDICAID FIRST

When you apply or re-apply to CIDC, we may tell you to apply to Medicaid FIRST. If we send you to Medicaid, we will give your child 60 days of CIDC eligibility. The 60 days is to cover your child and give you time to apply to Medicaid. During that 60 days, you MUST finish applying to Medicaid. Medicaid will then send you a letter that tells whether your child can get Medicaid or not. You must then send CIDC a copy of Medicaid's letter. If you do not send CIDC written proof of what Medicaid said BEFORE the 60 days are up, your child's CIDC coverage will end. So, if you get a letter from CIDC that tells you to apply to Medicaid, be sure to start applying to Medicaid right away.

Coming Up on Page 3:

STAYING IN TOUCH
WITH CIDC



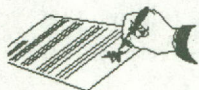
ELIGIBILITY.... *Getting in Touch, Staying in Touch with CIDC*

\$penddown _____

Sometimes, a family can't get a child on CIDC because their income is too high. CIDC has a new way to help any family that has a high income but also has high medical bills. It's called SPENDDOWN. In some cases, a family spends money on medical bills until they are down to an amount that makes them eligible for CIDC.

This is how spenddown works. If you qualify for spenddown, we will tell you your spenddown figure. That number is the dollar amount you must spend on medical bills to make your child eligible for CIDC. Send CIDC the medical bills that you have paid or must pay during the current calendar year. (These bills can be for medical insurance premiums, deductibles, and co-payments, as well as for physician and dental services, inpatient hospital stay, drugs, etc.) When you send us your medical bills, we'll use your income minus the total of the bills to see if you are financially eligible.

STAYING ON CIDC



You can now go to your local Texas Department of Health (TDH) office to apply or re-apply for CIDC. If your child is already on CIDC, you must **re-apply** to CIDC once a year if you still want CIDC services for your child. To re-apply every year, please fill out a new CIDC form (application).

When you visit the TDH office, you can also talk with a social worker, if you wish. And, you may call the office in your region if you have questions about your child's eligibility status (or other eligibility questions). If you don't know where to find the office in your area, please call the CIDC Eligibility Section at 1-800-248-7004. When you're ready to apply (or re-apply) for CIDC, please remember: We can accept **ONLY** our **NEW** form (Texas Department of Health Form TDH 1010/12-90: Application for Assistance).

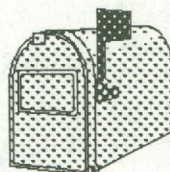
DO YOU HAVE YOUR CLIENT ELIGIBILITY CARD ? _____

The CIDC Client Eligibility card is a large, gray sheet of paper (not a small, wallet-size card). It shows the client's name, case number, date of birth, sex, and if the client has Medicaid and/or insurance. The card also lists all diagnoses and limitations (if any). You must show this card to the provider when you get services for your child. The card is your proof that your child is on CIDC.

The whole eligibility period is one year, but you will get two cards. We'll mail you the first card when your child becomes eligible for CIDC. The first card is good for six months. Then a second card is sent out. It covers the second six months of eligibility. You do not have to ask for the second eligibility card. We'll mail it to you at the right time.

The card shows the dates when your child is covered. On the card there may be a message that says, "This is your last card for Eligibility on CIDC." This message also tells you how and when to re-apply to stay on CIDC. We will let you know at least 30 days before the end of your financial eligibility period. You can get a form to apply from the Texas Department of Health Regional Public Health Offices and Sub-offices. Or, call CIDC in Austin at 1-800-248-7004.

If a new diagnosis is added during your child's current financial eligibility period, we'll send you a new card. If you didn't get a card, if you lost the card, or if your child's name has changed, please get in touch with CIDC. You may need to get a new card.



HAVE YOU MOVED? If you've moved or plan to move soon, please be sure to let us know. You can write to CIDC, or you can call our toll-free number (Eligibility): 1-800-248-7004.



MEALS, LODGING, AND

When you take your child out of town to get special medical care, there are many added costs--food, a place to stay, and the cost of the bus, airplane, or car travel. Did you know that CIDC may be able to send you or your child a check for these added costs?

CIDC can pay for car, plane, or bus travel; food; and a place to stay. We will pay those costs for the child and, if needed, for the parent or responsible adult who travels with the child. CIDC can also pay even if you travel inside one city (from one part of town to another). As long as the reason for travel is to get medical care for a CIDC child, we may be able to help.

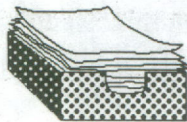
This part of the CIDC program can work better for your family if you know the key words and special forms.

KEY WORDS TO KNOW -- You'll need to know and use these key words and phrases:

- a. Authorization - When you talk to CIDC and we approve the costs of your trip, it is called "authorization." At that time, we'll give you an "authorization number." You'll need to know that number.
- b. Prior Authorization - To be sure we'll pay you back for your travel costs, you must call CIDC before your trip. When you call, we give you a "go-ahead" called "prior authorization."
- c. Intra-city mileage - This term means how many miles you travel inside one city or town.
- d. Authorization to a third-party provider - This term means that CIDC agrees to pay a business, professional, or charitable organization for a service.
- e. Authorization to a client, parent, or guardian - You tell us that you will pay for meals, lodging, and transportation. We agree to pay you back after the trip is over and you've already paid for meals, transportation, and lodging.

FORMS YOU'LL NEED

If you want CIDC to pay you back for meals, lodging, and transportation, there are some CIDC forms to fill out. The forms are:



CLIENT SET-UP FORM - Please fill out this form first and send it to CIDC. (A copy is at the back of this Newsletter.) If CIDC approves your family for this type of help, you will not need to fill out the Client Set-Up form again. It is just to get you started on this program. Once you are set up and ready to travel, you may need to fill out more forms. They are:

FORM T-15Cb (Transportation) - When we give an authorization, we send this form to a third-party provider (or a client or parent). To get paid for **transportation** (mileage, cab fare, bus or plane), the provider or parent must fill out the form and send it to CIDC.

FORM T-15Cc (Lodging) - When we give an authorization, we send this form to a third-party provider (or a parent). The provider or parent must fill out the form and send it to CIDC to receive payment for **lodging** (hotel, motel, or Ronald McDonald House).

FORM T-15Cd (Meals) - When we give an authorization, we send this form to a third-party provider (or a parent). To get paid back for **meals**, the provider or parent must fill it out and send it to CIDC.

REQUEST FOR REIMBURSEMENT FORM FOR INTRA-CITY MILEAGE - You must use this form to get paid back for miles you travel within a city or town. After you've built up at least 50 miles of travel in one city, you can send in the form and ask to be paid back. A copy of the form is at the back of this Newsletter.

TRANSPORTATION



More About Prior Authorization

Here's how to get prior authorization for OUT-OF-TOWN travel expenses (meals, lodging, and transportation). Before you go out of town.....

1. Call the Authorizations toll-free number (1-800-252-8023) for meals, lodging, and transportation expenses that you'll be paying for (such as mileage or cab fare). You can be paid back later if you call before your out-of-town trip.

2. When you call, be ready to tell us:

- a. Your child's case number?
- b. Date(s) of trip?
- c. Number of people traveling?
- d. Is medical treatment inpatient or outpatient?
- e. What kind of treatment will your child be getting?
- f. Your local/vendor number?

3. If we give you authorization, we'll send you the T-15Cb, T-15Cc, and T-15Cd forms to fill out for payment of transportation, lodging, and meals.

4. You must pay for the out-of-town expenses first. Then, CIDC may be able to pay you back. If you get forms for payment of meals, cab fare, hotel/motel, or Ronald McDonald house charges, you must also send in proof of payment (receipts showing that you paid these costs).

5. When we send you one of the forms for transportation, lodging, or meals, you must fill out the bottom half of the form. Then, send the form to the Texas Department of Health, CIDC - Claims Section, 1100 West 49th Street, Austin, Texas 78756-3199. **Remember: You must send us the form within 90 days of the date your child got medical care out of town.**

6. It may be a problem to pay for meals, lodging, and transportation and then wait to be paid back by CIDC. If you can't pay these costs first, call your local Regional Health Office. Your regional CIDC staff will give you names, addresses, and phone numbers of places that may be able to give you money for travel expenses before your trip.

INTRA-CITY MILEAGE is for short trips (15 miles or less **ONE WAY**). The 15 miles can be within one city, or from one town to another.

Here's how to get paid back for INTRA-CITY MILEAGE (short trips):

1. Pay the expenses of your trip when you travel.

2. When you take your trip, keep a record of dates, places, and the number of total miles.

3. After you have built up at least 50 miles of intra-city travel cost, fill out the Request for Reimbursement Intra-City Mileage Form. (Make copies of the form so that you will have them when you need to ask for payment for intra-city mileage travel costs).

4. Mail the form to CIDC within 90 days of the date of your last trip. Send it to Texas Department of Health, CIDC - Claims Section, 1100 West 49th Street, Austin, Texas 78756-3199. *****

Here's how you can have CIDC pay for BUS/PLANE TICKETS:

1. You must call 512-458-7355 at least three weeks before your scheduled trip.

2. We will ask you.....

- a. Date and time you plan to leave?
- b. Date and time you plan to return home?
- c. Is the medical treatment inpatient or outpatient?
- d. What kind of medical treatment will your child get?
- e. What is the medical reason for treatment (diagnosis)?

MORE ON NEXT PAGE



3. CIDC will set up the trip and mail the tickets to you and your child at your home address.

4. Sometimes you may have to travel right away. In an emergency, you won't be able to call CIDC three weeks ahead of time and set up payment for tickets. But, we may be able to authorize payment if you call us at 512-458-7355 before your trip.

5. When you call, we'll ask you:

- a. Date leaving?
- b. Date returning?
- c. Will the medical treatment be inpatient or outpatient?
- d. What type of medical treatment will your child be getting?
- e. What is the medical reason for treatment (diagnosis)?
- f. Why is this a medical emergency?
- g. What is the cost of the bus/plane ticket?

6. If we authorize the travel, we will send you a T15-Cb form. Please fill out only the bottom half and send it to Texas Department of Health, CIDC - Claims Section, 1100 West 49th Street, Austin, Texas 78756-3199.



TRAVEL CHECKLIST

- Call CIDC BEFORE your out-of-town trip at 1-800-252-8023 for prior authorization of meals, transportation, and lodging.
- For plane and bus tickets, call CIDC at 512-458-7355 at least three weeks before your trip.
- Keep a record of your mileage when you take short trips (under 50 miles).
- Save your receipts! You must send in receipts as proof of payment with these T15-C forms:

Bus/Plane/Cab fare - Form T-15Cb
Hotel/Motel/Ronald McDonald - Form T-15Cc.

CASE MANAGEMENT



A Better Way to Get Services to CIDC Families

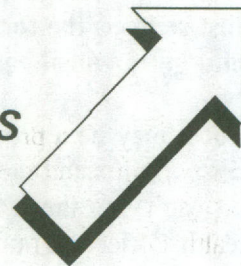
At CIDC, things always seem to be changing! Of course, our plan is to change for the better, so that we can better serve the children and families of Texas. Another idea we're working on at CIDC is what we call "case management." What is case management, and who is a "case manager"?

Case management is our way of helping you to "pull strings" for your child. Of course, you want to do what is best for your child, to get him or her the best care you can. Sometimes you think, "If I could just get some information or talk to someone who understands, I could do it." Other times, you need someone to help you find your way through the maze of agencies, piles of forms, and tangles of rules to get services for your child. That someone is a **case manager**. A case manager doesn't just deal with one kind of medical problem, or one small aspect of your child's case. A case manager helps with all your child's needs.

You can find a case manager for your family at CIDC's regional office nearest you. Case managers work with your child's case as a whole. They know about your child's needs and the resources found in your area. They know how to get together with you to pull the strings in your child's case.

The CIDC regional offices are listed on the next page. If you can't get to their office, a case manager can set up a visit with you in your home.

REGIONAL OFFICES



REGION 1

Texas Department of Health
2408 South 37th Street
Temple, Texas 76504-7168
Phone: 817-778-6744

Sub Office

1921 Cedar Bend Drive
Austin, Texas 78758
Phone: 512-834-8673

REGION 2

Texas Department of Health
1109 Kemper
Lubbock, Texas 79403
Phone: 806-744-3577

Sub Offices

West Texas State University Station
300 Victory Drive
Canyon, Texas 79016
Phone: 806-655-7151

408 W. Kinsmill Rd, Suite #100
Pampa, Texas 79065
Phone: 806-669-6842

REGION 3

Texas Department of Health
6070 Gateway East, Suite #401
El Paso, Texas 79905
Phone: 915-774-6200 or 915-774-6291

Sub Office

619 West Texas Street #300
Midland, Texas 79701
Phone: 915-683-9492

REGION 4

Texas Department of Health
10500 Forum Place Drive
Houston, Texas 77036
Phone: 713-995-1112 ext. 102

Sub-Office

4605 Concord Road
Beaumont, Texas 77703
Phone: 409-898-3722

REGION 5

Texas Department of Health
2561 Matlock Road
Arlington, Texas 76015
Phone: 817-792-7221

Sub-Offices

Commerce Plaza Office Building
1290 South Willis, # 100
Abilene, Texas 79605
Phone: 915-695-7170

106 Fre-Mar Valley
Wichita Falls, Texas 76301
Phone: 817-767-8593

REGION 6

Texas Department of Health
1015 Jackson Keller, # 222
San Antonio, Texas 78213
Phone: 512-342-3300

Sub-Offices

Old Memorial Hospital
Uvalde, Texas 78801
Phone: 512-278-7173

REGION 6 (continued)

200 Bridge, Room 12
Del Rio, Texas 78840
Phone: 512-775-8525

350 South Adams
Eagle Pass, Texas 78852
Phone: 512-773-0374

REGION 7

Texas Department of Health
1517 W. Front Street
Tyler, Texas 75702
Phone: 903-595-3585

REGION 8

Texas Department of Health
601 W. Sesame Drive
Harlingen, Texas 78550
Phone: 512-423-0130

Sub-Offices

1233 Agnes Street
Corpus Christi, Texas 78415
Phone: 512-888-7762

1152 East 2nd Street
Alice, Texas 78332
Phone: 512-664-3139

2601 North Azalea #29
Victoria, Texas 77901
Phone: 512-576-1215

5601 I.H. 35, Suite 35
Laredo, Texas 78041
Phone: 512-723-6889



NEWS FROM AROUND THE STATE



CIDC kids can be found all over the state of Texas. And CIDC staff can, too! Texas has eight public health regions, with new things going on all the time. When CIDC staff in your region hears about a new group or program, we'll pass the news on to you.

REGION 3

MIDLAND and SAN ANGELO - We are happy to let you know that the Sub-Regional Texas Department of Health CIDC office has a volunteer program. If you would like to work with CIDC, please call us at 915-683-9492 and volunteer for the Midland or the San Angelo CIDC office. Like all CIDC staff, our Midland and San Angelo offices want to hear from parents. When you talk to us, we can do a better job getting services to CIDC kids.

MIDLAND AREA - A new support group for families with children who are disabled, ill, or undiagnosed meets on the first Thursday of each month. To find out more about the group, please call Ann Eaker at 915-699-1419.

West Texas Asthma & Allergy Support Group is a new support group in Midland. Each month, they send out a newsletter and hold meetings and activities for kids and grown-ups. Please call Lillie Peterson at 915-684-1040 or Janette Jeffers at 915-697-9674 to find out more about the group.

SAN ANGELO AREA - The Texas Department of Health (and the CIDC office) is in its new office at 1702 West Avenue North in San Angelo. You can call CIDC staff there at 915-944-9545. Oscar Latham is the caseworker and Debbie Gonzales is the eligibility worker.

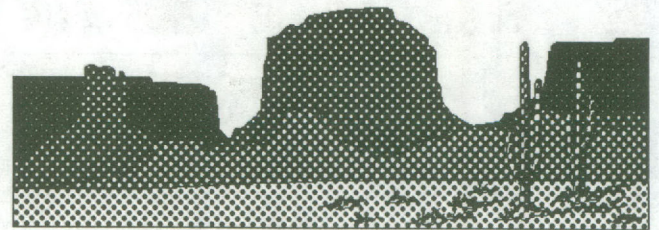
The West Texas Rehabilitation Center's Parent Case Management Program is celebrating its fifth year. In this program, parents provide help to other parents. It is in San Angelo at 3001 South Jackson. Call 915-949-9545 to find out about services.

REGION 7

TYLER - The goal in Public Health Region 7 is to have support groups for the parents of all SSI and CIDC children. We hope that meetings will take place no more than 30 miles from any family's home. If your family lives in an outlying area of Region 7, our plan is to get you in touch with a CIDC parent trained as a manager. The parent manager will give support through visits, telephone calls, and other contact. We now have parent support groups going in **15 counties!** And, we plan to start groups in four more counties in 1992. We are building a directory of support groups in the region, and we will give a copy to anyone who needs it. These are the counties and contacts for Region 7 groups:

Jasper/Newton/Sabine - Rhonda Billiot . 409-384-6829
Tyler/San Augustine - Phyllis McGuire 409-283-2915
Rusk - Margaret Barno 903-657-7578
Polk/San Jacinto - Peggy Wooten 409-327-5113
Nacogdoches - Marty Grantham 409-564-8356
Smith - Wanda Morris 903-597-5079
Hopkins/Delta/Wood - Betty Weir 903-885-6573

If you need more information on support groups in the area, please call the Regional Office in Tyler at 903-595-3585.



EL PASO PATH COALITION

The El Paso PATH Coalition would like to share some news about Partnerships for Assisting Texans with Handicaps (PATH). The PATH Coalition is made up of ACLD, DARE, El Paso REHAB, SPINA BIFIDA of El Paso, CIDC, and other groups--plus parents, teachers and anyone else who wants to join. PATH's goal is to empower parents to be advocates for their children's needs and legal rights. In Path, we believe in working together for our children's future! To find out more about the El Paso PATH Coalition, call 915-821-2916.

TEXAS NETWORK

The Texas Network for Medically Fragile and Chronically Ill Children is people from all over Texas who want to get the very best health care for special-needs kids. Texas Network members are parents, professionals, and other child advocates who share news, facts, ideas, and support. The Network meets six times a year at places all around Texas. You can join for free. Or, for \$15 a year, you can get all mail-outs of Texas Network newsletters and bulletins. To join, call 512-377-0222.

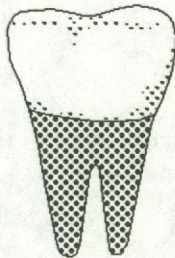


DENTAL COVERAGE

CIDC can help your child with many dental services. What your child can get depends on the child's condition. For instance, if your child has cardiovascular (heart) disease, he or she may need services such as extractions, restorations, periodontal services, and antibiotics to help prevent more heart problems (infections).

Please remember: A CIDC child can get **ONLY** those dental services that prevent, treat, or correct dental and oral complications. Also, they must have to do with one or more of the medical problems that CIDC covers.

A child with a cleft lip or palate (or other craniofacial anomaly) may need a team of dental workers, with services that start at the first week of life. The child may need dental services for a long time (such as preventive care, extractions, restorations, periodontics, prosthodontics, orthodontics, and oral surgery.) We want to make sure that a CIDC child with a craniofacial anomaly (such as cleft lip or palate) gets the help he or she needs. So, we have set up basic rules for CIDC cleft/craniofacial teams. An orthodontist and/or a pediatric dentist must be an active part of every team.



BABY BOTTLE TOOTH DECAY

Did you know that putting your child to bed with a bottle of juice, kool-aid, soda pop, or even milk can cause decay (rotting) of your baby's teeth? This disease is called "Baby Bottle Tooth Decay." It can cause needless pain for children.

To prevent Baby Bottle Tooth Decay, remember: You **CAN** put your child to bed without a bottle. If your child must have a bedtime bottle for comfort, fill it with cool water. Start your child drinking from a cup no later than one year of age.

The next time it is late at night and your baby is crying, try one of these ideas:

- * offer a teddy bear or other comfort toy
- * sing or play soft music
- * hold or rock your child
- * rub your child's head or back
- * read to your child or tell a story

Baby Bottle Tooth Decay does not have to happen!

What's New in the Nation?



The **NATIONAL INFORMATION CLEARINGHOUSE** answers the hard questions. The staff at the Clearinghouse can tell you about.....

- * services in and outside your town
- * how to contact other parents with needs like yours
- * what services you and your child have a right to receive
- * how to cut through agency red tape

The Clearinghouse is a great place to get support, too! **CALL THE CLEARINGHOUSE FREE** 9 a.m.- 5 p.m., Mondays thru Fridays at **1-800-922-9234 - EXT. 201.**

INSURANCE

Since September 1991, CIDC has been helping clients with health-insurance premium payments. CIDC may be able to reimburse you (pay you back) for the premium amount you pay or for the amount taken out of your paycheck for insurance. To apply for this help, you will need to fill out the **CIDC Application for Insurance Payment Premium Assistance Form**. We can handle your request faster if you:

A. Fill out pages 1 and 2 of the form carefully. Be sure to write the reason you are asking for help. Also write the name and Social Security number of the wage earners and the premium amount you pay each payday (or the total amount you pay per month). Be sure to sign the form on page 2.

B. Have your child's doctor fill out Part Two (the Medical Needs Assessment). The doctor must state your child's future needs and sign Part Two. Then, you must send Part Two to CIDC along with the rest of the form.

C. Send proof that you paid for insurance, as follows:

1. If premiums are taken out of your pay, send paycheck stubs showing the amount of money taken out.
2. If you pay the premium yourself, send a copy of the cancelled check, money order, or bank statement.

D. Send us your insurance booklet or a copy of the benefit schedule. Please write us a note if you want us to send your booklet back to you.

E. Let us know right away if there are any changes in your insurance coverage.

If you have questions about this program or would like to have a form sent to you, please call CIDC at 512-458-7355 and ask for the Insurance Unit. Or, write to:

Texas Department of Health
CIDC - Attn: Insurance Unit
1100 West 49th Street, Austin TX 78756-3179.


A NEW PROGRAM FOR MEDICALLY DEPENDENT CHILDREN

The Medically Dependent Children Program (MDCP) is a Medicaid-waiver program of the Texas Department of Human Services. MDCP is raising the number of children served from 127 to 517. So, there are spaces open for medically dependent children anywhere in Texas. To get on MDCP, the child must meet medical eligibility guidelines. The child must show that he/she qualifies for a level of care to be admitted into a nursing home and needs at least four hours of nursing care per week.

You may want to know that MDCP.....

- Provides home-based nursing services, and out-of-home respite care in a licensed nursing facility, for children under 18.
- Is open to many families whose income keeps their children from getting Medicaid.
- Uses **only the child's income and resources** to figure financial eligibility (not the parent's income).
- Can be reached by calling Cheryl Edelbrock, MDCP Coordinator 512-450-3768. She can answer questions and send you a form to apply to MDCP.

Spaces in MDCP will fill fast, so don't delay!

The next two pages are forms you may need to tear out and use. 
YOU DO NOT HAVE TO FILL OUT THESE FORMS. But, please use them if you want to get started on the travel program we told you about in this Newsletter.

CIDC CLIENT SET-UP FORM

(INFORMATION NEEDED TO SET-UP A CIDC CLIENT UP ON THE VENDOR SYSTEM FOR REIMBURSEMENT FOR MEALS, TRAVEL, AND LODGING)

CLIENT'S NAME: _____
 LAST FIRST MIDDLE

CLIENT'S SOCIAL SECURITY #: _____ CIDC CASE #: _____

PARENT/GUARDIAN NAME: _____

MAILING ADDRESS: _____
 STREET OR P.O. BOX CITY STATE ZIP CODE

TELEPHONE NUMBER: (_____) _____
 AREA CODE NUMBER

**PLEASE ATTACH A COPY OF THE CHILD'S
SOCIAL SECURITY CARD**

FORMA DE PONER AL CLIENTE EN EL SISTEMA DE VENDEDORES DE CIDC

(INFORMACION NECESARIA PARA PONER AL CLIENTE DE CIDC EN EL SISTEMA DE VENDEDOR PARA EL REEMBOLSO DE COMIDAS,TRANSPORTACIO Y ALOJAMIENTO)

NOMBRE DEL CLIENTE: _____
APELLIDO PRIMER NOMBRE OTRO

NUMERO DEL SEGURO SOCIAL DEL CLIENTE: _____

NUMERO DEL CASO DE CIDC: _____

NOMBRE DEL PADRE/GUARDIAN: _____

DIRECCION: _____
CALLE O BUZON CIUDAD ESTADO ZONA POSTAL

NUMERO DEL TELEFONO: () _____
AREA NUMERO

POR FAVOR DE APEGAR UNA COPIADE LA TARJETA DEL SEGURO SOCIAL DEL CLIENTE

CHRONICALLY ILL AND DISABLED CHILDREN'S SERVICES (CIDC) REQUEST FOR REIMBURSEMENT FORM INTRA-CITY MILEAGE (Travel Within Your Town or City)

How to Use this Form: Use this form **ONLY** to ask to be paid back for mileage within your town or city. You can ask to be paid back only after you have a total of 50 miles or more of travel to get medical care for a CIDC client. For CIDC to pay you back for mileage costs, we must get your form no more than 90 days after the date of the last trip. Before you complete this form, make sure you have filled out a CIDC CLIENT SET-UP FORM. You need to fill out the CIDC CLIENT SET-UP FORM only once, but if it is not filled out and on file with CIDC, WE CANNOT PAY YOU BACK FOR MILEAGE COSTS. [NOTE: Do not use this form if you travel outside your town. For travel outside your town, you MUST call CIDC at 1-800-252-8023, before your trip, or 512-458-7355 for airline/bus tickets.]

(Please make a copy of this blank form and mail a completed one to CIDC each time you need to be paid back for travel within your town or city.)

CLIENT'S NAME: _____ CIDC CASE #: _____

DATE OF BIRTH: _____ CLIENT'S SOCIAL SECURITY NUMBER: _____

CLIENT'S ADDRESS: _____
STREET OR P.O. BOX
CITY
STATE
ZIP CODE

CIDC LOCAL/VENDOR NUMBER: _____

CIDC-COVERED CONDITIONS (TREATMENT RECEIVED MUST BE RELATED TO THE CIDC-COVERED CONDITIONS):

DATES OF TRAVEL	FROM: <small>(HOME, HOSPITAL, ETC.)</small>	TO: <small>(DOCTOR'S OFFICE, THERAPY, ETC.)</small>	TOTAL MILES ROUNDTrip	CIDC USE

I CERTIFY THAT THE ABOVE MENTIONED SERVICES WERE USED IN ORDER TO OBTAIN MEDICAL TREATMENT FOR A CIDC COVERED CONDITION.

 CLIENT'S/PARENT'S/GUARDIAN'S SIGNATURE DATE

**PROGRAMA DE SERVICIOS PARA NINOS INCAPACITADOS Y CON ENFERMEDADES CRONICAS (CIDC)
FORMA PARA SOLICITAR REEMBOLSO POR
MILLAS RECORRIDAS DENTRO DE UN PUEBLO O CIUDAD**

Instrucciones para Completar esta Forma Esta forma se debe usar solamente para ser reembolsado por millas recorridas para recibir servicios médicos dentro de su pueblo ó ciudad, despues de acumular 50 millas o más. Esta forma debe ser recibida por CIDC no más de 90 dias despues de las fecha del último viaje para que CIDC le pueda pagar por las millas recorridas. Antes de completar esta forma, usted debe completar la **FORMA PARA PONER AL CLIENTE EN EL SISTEMA DE VENDEDORES DE CIDC (CIDC CLIENT SET-UP FORM)**. Usted debe completar la **CIDC CLIENT SET-UP FORM** solamente una vez. Si esta forma no esta completada y si no la tenemos en nuestros archivos. **NO PODEMOS REEMBOLSARLO POR LAS MILLAS RECORRIDAS.**

[NOTA: No use esta forma si lo que usted necesita es que el programa le paje por viajes a otra ciudad. Para ser reembolsado por viajes a otra ciudad usted **DEBE** llamar a CIDC usando la línea telefónica gratis 1-800-252-8023 antes de viajar, o llamar a 512-458-7355 para que el programa page por pasages de avión o autobús.]

(Por favor haga copias de esta forma antes de llenarla; despues, mandenos una forma completada cada vez que usted pida/solicite reembolso por millas recorridas dentro de su ciudad.)

NOMBRE DEL CLIENTE: _____ NUMERO DE CASO DE CIDC: _____

FECHA DE NACIMIENTO: _____ NUMERO DEL SEGURO SOCIAL DEL CLIENTE: _____

DIRECCION DEL CLIENTE: _____
 CALLE O BUZON CIUDAD ESTADO ZONA POSTAL

NUMERO DEL VENDEDOR LOCAL DE CIDC: _____

DIAGNOSIS ELEGIBLE PARA CIDC (EL TRATAMIENTO TIENE QUE SER RELACIONADO CON LA DIAGNOSIS QUE CIDC CUBRE): _____

FECHAS DE LOS VIAJES	PUNTO DE ORIGEN (SU HOGAR, UN HOSPITAL, ETC.)	DESTINACION (OFICINA DE MEDICO, TERAPIA, ETC.)	NUMERO TOTAL DE MILLAS	PARA EL USO DE CIDC

YO AFIRMO QUE LOS SERVICIOS MENCIONADOS SE USARON PARA OBTENER TRATAMIENTO MEDICO POR UNA CONDICION APROBADA POR CIDC.

FIRMA DEL CLIENTE/PADRE/GUARDIAN

FECHA



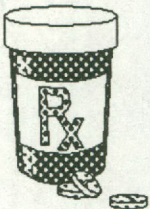
A CHANGE IN MEDICAID *EPSDT-CCP*

Is Your Child On Medicaid?

If your child has MEDICAID and is under age 21, you may need to know about the Early and Periodic Screening, Diagnosis, and Treatment Comprehensive Care Program (EPSDT-CCP). For Medicaid children, EPSDT-CCP may have to cover certain services, if they are "medically necessary and appropriate." The new EPSDT-CCP services are:



- Unlimited prescriptions for children under age 21 years
- Prostheses (artificial legs, arms, etc.)
- Orthoses (braces)
- Prescription shoes
- Durable medical equipment (DME) (wheelchairs, crutches, respiratory equipment, etc.)
- Medical supplies
- Nutritional supplements, disposable and expendable medical supplies (incontinent supplies)
- Physical Therapy
- IV therapy and supplies
- Home health-care
- Inpatient rehabilitation.



If your child has MEDICAID, you must now go through EPSDT-CCP for these services first (before you go to CIDC).

For a child on Medicaid to get services from EPSDT-CCP, the provider gets prior authorization from the National Heritage Insurance Company (NHIC). Or, the provider can use the claim form to show that the service is medically necessary.

To get a service through CCP, talk to your child's doctor. The doctor should be able to help you with forms and prescriptions.

To find out more about CCP, please call 1-800-252-8263 -- the Medicaid Hotline of the Texas Department of Human Services (DHS). If you need more help getting services from EPSDT-CCP, please feel free to call your CIDC social worker. CIDC and DHS will work with you to make this change in how your Medicaid child gets services. We want to assure you that CIDC and DHS are working together so that there will be no break in services for your child.



We hope you liked this Newsletter. Please send us anything you would like to see in print. We'll try to put it in the next Newsletter. That way, CIDC parents can share ideas with each other. If you have any questions about what you've read here, or just want to get in touch with us, here's how:

Write to:

Texas Department of Health
CIDC
1100 West 49th Street
Austin, Texas 78756

Or call:

CIDC main number - 512-458-7355
Eligibility - 1-800-248-7004
Authorizations - 1-800-252-8023.

SOMETHING SPECIAL TO THINK ABOUT

CHILDREN LEARN WHAT THEY LIVE

*If children live with criticism,
they learn to condemn.*

*If children live with hostility,
they learn to fight.*

*If children live with ridicule,
they learn to be shy.*

*If children live with shame,
they learn to feel guilty.*

*If children live with tolerance,
they learn to be patient.*

*If children live with encouragement,
they learn confidence.*

*If children live with praise,
they learn to appreciate.*

*If children live with fairness,
they learn to have faith.*

*If children live with approval,
they learn to like themselves.*

*If children live with acceptance and friendship,
they learn to find love in the world.*

- Dorothy Law Nolte

Reprinted from Children's Trust Fund, Fall 1991

**Bureau of Chronically Ill and Disabled Children's Services
Texas Department of Health
1100 West 49th Street
Austin, Texas 78756**

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