Chapter 798 H.B. No. 2292

1 AN ACT 2 relating to payment of claims to pharmacies and pharmacists. BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: 3 4 SECTION 1. Section 843.002, Insurance Code, is amended by amending Subdivision (9-a) and adding Subdivision (9-b) to read as 5 6 follows: 7 (9-a)"Extrapolation" means a mathematical process or 8 technique used by a health maintenance organization or pharmacy 9 benefit manager that administers pharmacy claims for a health 10 maintenance organization in the audit of a pharmacy or pharmacist 11 to estimate audit results or findings for a larger batch or group of claims not reviewed by the health maintenance organization or 12 pharmacy benefit manager. 13 14 (9-b) "Freestanding emergency medical care facility" 15 means a facility licensed under Chapter 254, Health and Safety 16 Code. 17 Section 843.338, Insurance Code, is amended to SECTION 2. read as follows: 18 Sec. 843.338. DEADLINE FOR ACTION ON CLEAN CLAIMS. Except 19

as provided by <u>Sections</u> [Section] 843.3385 and 843.339, not later

than the 45th day after the date on which a health maintenance

organization receives a clean claim from a participating physician

or provider in a nonelectronic format or the 30th day after the date

the health maintenance organization receives a clean claim from a

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- 1 participating physician or provider that is electronically
- 2 submitted, the health maintenance organization shall make a
- 3 determination of whether the claim is payable and:
- 4 (1) if the health maintenance organization determines
- 5 the entire claim is payable, pay the total amount of the claim in
- 6 accordance with the contract between the physician or provider and
- 7 the health maintenance organization;
- 8 (2) if the health maintenance organization determines
- 9 a portion of the claim is payable, pay the portion of the claim that
- 10 is not in dispute and notify the physician or provider in writing
- 11 why the remaining portion of the claim will not be paid; or
- 12 (3) if the health maintenance organization determines
- 13 that the claim is not payable, notify the physician or provider in
- 14 writing why the claim will not be paid.
- SECTION 3. Section 843.339, Insurance Code, is amended to
- 16 read as follows:
- 17 Sec. 843.339. DEADLINE FOR ACTION ON [CERTAIN] PRESCRIPTION
- 18 CLAIMS; PAYMENT. (a) A [Not later than the 21st day after the date
- 19 a] health maintenance organization, or a pharmacy benefit manager
- 20 that administers pharmacy claims for the health maintenance
- 21 organization, that affirmatively adjudicates a pharmacy claim that
- 22 is electronically submitted[, the health maintenance organization]
- 23 shall pay the total amount of the claim through electronic funds
- 24 transfer not later than the 18th day after the date on which the
- 25 claim was affirmatively adjudicated.
- 26 (b) A health maintenance organization, or a pharmacy
- 27 benefit manager that administers pharmacy claims for the health

- 1 maintenance organization, that affirmatively adjudicates a
- 2 pharmacy claim that is not electronically submitted shall pay the
- 3 total amount of the claim not later than the 21st day after the date
- 4 on which the claim was affirmatively adjudicated.
- 5 SECTION 4. Subchapter J, Chapter 843, Insurance Code, is
- 6 amended by adding Section 843.3401 to read as follows:
- 7 Sec. 843.3401. AUDIT OF PHARMACIST OR PHARMACY. (a) A
- 8 health maintenance organization or a pharmacy benefit manager that
- 9 administers pharmacy claims for the health maintenance
- 10 organization may not use extrapolation to complete the audit of a
- 11 provider who is a pharmacist or pharmacy. A health maintenance
- 12 organization may not require extrapolation audits as a condition of
- 13 participation in the health maintenance organization's contract,
- 14 network, or program for a provider who is a pharmacist or pharmacy.
- 15 (b) A health maintenance organization or a pharmacy benefit
- 16 manager that administers pharmacy claims for the health maintenance
- 17 organization that performs an on-site audit under this chapter of a
- 18 provider who is a pharmacist or pharmacy shall provide the provider
- 19 reasonable notice of the audit and accommodate the provider's
- 20 schedule to the greatest extent possible. The notice required
- 21 under this subsection must be in writing and must be sent by
- 22 certified mail to the provider not later than the 15th day before
- 23 the date on which the on-site audit is scheduled to occur.
- SECTION 5. Section 843.344, Insurance Code, is amended to
- 25 read as follows:
- 26 Sec. 843.344. APPLICABILITY OF SUBCHAPTER TO ENTITIES
- 27 CONTRACTING WITH HEALTH MAINTENANCE ORGANIZATION. This subchapter

- 1 applies to a person, including a pharmacy benefit manager, with
- 2 whom a health maintenance organization contracts to:
- 3 (1) process or pay claims;
- 4 (2) obtain the services of physicians and providers to
- 5 provide health care services to enrollees; or
- 6 (3) issue verifications or preauthorizations.
- 7 SECTION 6. Subchapter J, Chapter 843, Insurance Code, is
- 8 amended by adding Section 843.354 to read as follows:
- 9 Sec. 843.354. LEGISLATIVE DECLARATION. It is the intent of
- 10 the legislature that the requirements contained in this subchapter
- 11 regarding payment of claims to providers who are pharmacists or
- 12 pharmacies apply to all health maintenance organizations and
- 13 pharmacy benefit managers unless otherwise prohibited by federal
- 14 law.
- 15 SECTION 7. Section 1301.001, Insurance Code, is amended by
- 16 amending Subdivision (1) and adding Subdivision (1-a) to read as
- 17 follows:
- 18 (1) "Extrapolation" means a mathematical process or
- 19 technique used by an insurer or pharmacy benefit manager that
- 20 administers pharmacy claims for an insurer in the audit of a
- 21 pharmacy or pharmacist to estimate audit results or findings for a
- 22 larger batch or group of claims not reviewed by the insurer or
- 23 pharmacy benefit manager.
- 24 (1-a) "Health care provider" means a practitioner,
- 25 institutional provider, or other person or organization that
- 26 furnishes health care services and that is licensed or otherwise
- 27 authorized to practice in this state. The term includes a

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- 1 pharmacist and a pharmacy. The term does not include a physician.
- 2 SECTION 8. Section 1301.103, Insurance Code, is amended to
- 3 read as follows:
- 4 Sec. 1301.103. DEADLINE FOR ACTION ON CLEAN CLAIMS. Except
- 5 as provided by Sections 1301.104 and [Section] 1301.1054, not later
- 6 than the 45th day after the date an insurer receives a clean claim
- 7 from a preferred provider in a nonelectronic format or the 30th day
- 8 after the date an insurer receives a clean claim from a preferred
- 9 provider that is electronically submitted, the insurer shall make a
- 10 determination of whether the claim is payable and:
- 11 (1) if the insurer determines the entire claim is
- 12 payable, pay the total amount of the claim in accordance with the
- 13 contract between the preferred provider and the insurer;
- 14 (2) if the insurer determines a portion of the claim is
- 15 payable, pay the portion of the claim that is not in dispute and
- 16 notify the preferred provider in writing why the remaining portion
- 17 of the claim will not be paid; or
- 18 (3) if the insurer determines that the claim is not
- 19 payable, notify the preferred provider in writing why the claim
- 20 will not be paid.
- 21 SECTION 9. Section 1301.104, Insurance Code, is amended to
- 22 read as follows:
- Sec. 1301.104. DEADLINE FOR ACTION ON [CERTAIN] PHARMACY
- 24 CLAIMS; PAYMENT. (a) An [Not later than the 21st day after the date
- 25 an] insurer, or a pharmacy benefit manager that administers
- 26 pharmacy claims for the insurer under a preferred provider benefit
- 27 plan, that affirmatively adjudicates a pharmacy claim that is

- 1 electronically submitted[, the insurer] shall pay the total amount
- 2 of the claim through electronic funds transfer not later than the
- 3 18th day after the date on which the claim was affirmatively
- 4 adjudicated.
- 5 (b) An insurer, or a pharmacy benefit manager that
- 6 administers pharmacy claims for the insurer under a preferred
- 7 provider benefit plan, that affirmatively adjudicates a pharmacy
- 8 claim that is not electronically submitted shall pay the total
- 9 amount of the claim not later than the 21st day after the date on
- 10 which the claim was affirmatively adjudicated.
- 11 SECTION 10. Subchapter C, Chapter 1301, Insurance Code, is
- 12 amended by adding Section 1301.1041 to read as follows:
- Sec. 1301.1041. AUDIT OF PHARMACIST OR PHARMACY. (a) An
- 14 <u>insurer</u> or a pharmacy benefit manager that administers pharmacy
- 15 <u>claims for the insurer may not use extrapolation to complete the</u>
- 16 audit of a preferred provider that is a pharmacist or pharmacy. An
- 17 insurer may not require extrapolation audits as a condition of
- 18 participation in the insurer's contract, network, or program for a
- 19 preferred provider that is a pharmacist or pharmacy.
- 20 (b) An insurer or a pharmacy benefit manager that
- 21 <u>administers pharmacy claims for the insurer that performs an</u>
- 22 on-site audit of a preferred provider who is a pharmacist or
- 23 pharmacy shall provide the provider reasonable notice of the audit
- 24 and accommodate the provider's schedule to the greatest extent
- 25 possible. The notice required under this subsection must be in
- 26 writing and must be sent by certified mail to the preferred provider
- 27 not later than the 15th day before the date on which the on-site

- 1 <u>audit is scheduled to occur.</u>
- 2 SECTION 11. Section 1301.109, Insurance Code, is amended to
- 3 read as follows:
- 4 Sec. 1301.109. APPLICABILITY TO ENTITIES CONTRACTING WITH
- 5 INSURER. This subchapter applies to a person, including a pharmacy
- 6 benefit manager, with whom an insurer contracts to:
- 7 (1) process or pay claims;
- 8 (2) obtain the services of physicians and health care
- 9 providers to provide health care services to insureds; or
- 10 (3) issue verifications or preauthorizations.
- 11 SECTION 12. Subchapter C-1, Chapter 1301, Insurance Code,
- 12 is amended by adding Section 1301.139 to read as follows:
- 13 Sec. 1301.139. LEGISLATIVE DECLARATION. It is the intent
- 14 of the legislature that the requirements contained in this
- 15 subchapter regarding payment of claims to preferred providers who
- 16 are pharmacists or pharmacies apply to all insurers and pharmacy
- 17 benefit managers unless otherwise prohibited by federal law.
- 18 SECTION 13. (a) With respect to pharmacy benefits provided
- 19 under a contract, the changes in law made by this Act apply only to a
- 20 contract entered into or renewed on or after the effective date of
- 21 this Act and payment for pharmacy benefits provided under the
- 22 contract. A contract entered into before the effective date of this
- 23 Act and not renewed or that was last renewed before the effective
- 24 date of this Act, and payment for pharmacy benefits provided under
- 25 the contract, are governed by the law in effect immediately before
- 26 the effective date of this Act, and that law is continued in effect
- 27 for that purpose.

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- (b) With respect to payment for pharmacy benefits not provided under a contract to which Subsection (a) of this section applies, the changes in law made by this Act apply only to payment for benefits provided on or after the effective date of this Act. Payment for benefits not subject to Subsection (a) of this section and provided before the effective date of this Act is governed by the law in effect immediately before the effective date of this Act, and that law is continued in effect for that purpose.
- 9 (c) Sections 843.3401 and 1301.1041, Insurance Code, as 10 added by this Act, apply to an audit of a pharmacist or pharmacy 11 performed on or after the effective date of this Act unless the 12 audit is performed under a contract that is entered into before the 13 effective date of this Act and that, at the time of the audit, has 14 not been renewed or was last renewed before the effective date of 15 this Act.
- SECTION 14. This Act takes effect September 1, 2011.

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President of the Senate

Speaker of the House

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I certify that H.B. No. 2292 was passed by the House on May 13, 2011, by the following vote: Yeas 138, Nays 0, 1 present, not voting.

Chief Clerk of the Horse

I certify that H.B. No. 2292 was passed by the Senate on May 24, 2011, by the following vote: Yeas 31, Nays 0.

Secretar of the Senate

APPROVED:

17 JUN'11

Date

RICK PERRY

FILED IN THE OFFICE OF THE SECRETARY OF STATE

Secretary of Stat