DEPARTMENT OF INFORMATION RESOURCES

ANNUAL FINANCIAL REPORT

for the year ending August 31, 2016



Stacey Napier Executive Director Nick Villalpando Chief Financial Officer

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LETTER OF TRANSMITTAL

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TEXAS DEPARTMENT OF INFORMATION RESOURCES

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STACEY NAPIER Executive Director

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DIR BOARD OF DIRECTORS

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DAVID C. MATTAX Ex Officio Honorable Greg Abbott, Governor Honorable Glenn Hegar, Texas Comptroller Ursula Parks, Director, Legislative Budget Board Lisa Collier, First Assistant State Auditor

Ladies and Gentlemen:

November 18, 2016

We are pleased to submit the annual financial report of the Texas Department of Information Resources for the year ended Aug. 31, 2016, in compliance with Texas Government Code Annotated, Section 2101.011, and in accordance with the requirements established by the Texas Comptroller of Public Accounts.

Due to the statewide requirements embedded in Governmental Accounting Standards Board (GASB) 34, the Comptroller of Public Accounts does not require the accompanying annual financial report to comply with all the requirements in this statement. The financial report will be considered for audit by the state auditor as part of the audit of the State of Texas *Comprehensive Annual Financial Report* (CAFR); therefore, an opinion has not been expressed on the financial statements and related information contained in this report.

If you have any questions, please contact Nick Villalpando, Chief Financial Officer, at 512-936-2167

Sincerely,

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Stacey Napier Executive Director

Combined Financial Statements

DEPARTMENT OF INFORMATION RESOURCES (#313) EXHIBIT I - COMBINED BALANCE SHEET/STATEMENT OF NET ASSETS - GOVERNMENTAL FUNDS ALL FUND TYPES AND ACCOUNT GROUPS August 31, 2016 Governmental Fund Types

•	Governmental Fund Types				
		GOVERNMENTAL			
	GENERAL	FUNDS			
	FUNDS	TOTAL			
	GENERAL	GENERAL			
	(0001)	(0001)			
ACCETO		(1000)			
ASSETS					
Current Assets:					
Cash and Cash Equivalents:					
Legislative Appropriations	21,245,193.37	21,245,193.37			
Receivables From:					
Accounts Receivable	49,302,851 14	49,302,851.14			
Consumables Inventory	11,923.52	11,923.52			
Merchandise Inventory	329,582.29	329,582.29			
Total Current Assets	70,889,550.32	70,889,550.32			
Non-Current Assets: Total Non-Current Assets		· · · · · · · · · · · · · · · · · · ·			
I OTAL NON-CUITENT ASSETS					
TOTAL ASSETS	70,889,550.32	70,889,550.32			
LIABILITIES AND FUND BALANCES					
LIABILITIES					
Current Liabilities:					
Payables From:					
Vouchers Payable	16,376,960.80	16,376,960.80			
Accounts Payable	44,978,178.05	44,978,178.05			
Payroll Payable	1,712,143.99	1,712,143.99			
Total Current Liabilities	63,067,282.84	63,067,282.84			
Non-Current Liabilities:					
Total Non-Current Liabilities	······································				
TOTAL LIABILITIES	63,067,282.84	67.067.099.94			
	03,007,202.04	63,067,282.84			
Fund Financial Statement					
FUND BALANCES					
Reserved For:					
Nonspendable	341,505.81	341,505.81			
Unassigned	7,480,761.67	7,480,761.67			
TOTAL FUND BALANCES	7,822,267.48	7,822,267.48			
	····				
TOTAL LIABILITIES AND FUND BALANCES	70,889,550.32				

The accompanying Notes to the Financial Statements are an integral part of this financial statement.

DEPARTMENT OF INFORMATION RESOURCES (#313) EXHIBIT II COMBINED STATEMENT OF REVENUES, EXPENDITURES, AND CHANGES IN FUND BALANCES/STATEMENT OF ACTIVITIES GOVERNMENTAL FUNDS For the Fiscal Year Ended August 31, 2016

	Governmental Fund Types	
	GOVERNMENTAL GENERAL FUNDS FUNDS TOTAL	
REVENUES		~ I
Additional Appropriations	\$ 2,874,803.35 \$ 2,874,803.35	-
Licenses, Fees, and Permits	239,170,532.75 239,170,532.75	-
Sales of Goods and Services	84,786,316.11 84,786,316.11	
Other	922.51 922.51	_ 8
TOTAL REVENUES	\$ 326,832,574.72 \$ 326,832,574.72	-
EXPENDITURES		
Salaries and Wages	16,422,382.35 16,422,382.35	_
Payroll Related Costs	4,392,654.81 4,392,654.81	
Professional Fees and Services	227,674,880.84 227,674,880.84	
Travel	76,248.97 76,248.97	
Materials and Supplies	1,943,281.23 1,943,281.23	
Communication and Utilities	71,584,756.28 71,584,756.28	
Repairs and Maintenance	2,061,577 17 2,061,577 17	
Rentals and Leases	304,825.08 304,825.08	_
Printing and Reproduction	10,633.21 10,633.21	
Other Expenditures	, 358,147.52 358,147.52	
Capital Outlay	1,354,651.87 1,354,651.87	
TOTAL EXPENDITURES	\$ 326,184,039.33 \$ 326,184,039.33	
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENDITURES	648,535.39 648,535.39	
OTHER FINANCING SOURCES (USES)		
Operating Transfers In (Out)	(100.00) (100.00)	
Appropriations Lapsed	317.12 317.12	
TOTAL OTHER FINANCING SOURCES (USES)	217.12 217.12	
NET CHANGES IN FUND BALANCE/NET ASSETS	648,752.51 648,752.51	
FUND FINANCIAL STATEMENT-FUND BALANCES Fund Balances Beginning	7.173,514.97 7.173,514.97	
FUND BALANCES, AUGUST 31, 2016	\$ 7,822,267.48 \$ 7,822,267.48	Ë

The accompanying Notes to the Financial Statements are an integral part of this financial statement.

Department of Information Resources (313) Exhibit VI - Combined Statement of Net Assets - Agency Funds August 31, 2016

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	/1	Agency Funds Exhibit J-1)	Totals
ASSETS	(1		 101415
Cash and Cash Equivalents: Cash in State Treasury	\$	14,251.96	\$ 14,251.96
Total Current Assets		14,251.96	 14,251.96
Total Assets	\$	14,251.96	\$ 14,251.96
LIABILITIES			
Funds Held for Others	\$	14,251.96	14,251.96
Total Current Liabilities	<u> </u>	14,251.96	 14,251.96
Total Liabilities	\$	14,251.96	\$ 14,251.96

Department of Information Resources (313)

Exhibit J-1 Combining Statement of Changes in Assets and Liabilities Agency Funds August 31, 2016

	Beginning Balance September 1, 20	15		Additions	<u>I</u>	Deductions	Au	Ending Balance gust 31, 2016
Child Support Deductions (0807)								
ASSETS	4.04	2 00		22 526 26		31,376.45		3,172.00
Cash in State Treasury Total Assets		2.09 2.09	\$	33,536.36	\$	31,376.45	\$	3,172.00
10tal Assels	ψ 1,01 ***	2.00		50,000.00	<u></u>	01,010.40		0,112.00
LIABILITIES								
Funds Held for Others		2.09		33,536.36		31,376.45	<u> </u>	3,172.00
Total Liabilities	\$ 1,01	2.09	\$	33,536.36	\$	31,376.45	\$	3,172.00
Suspense Fund (0900) ASSETS Cash in State Treasury Total Assets LIABILITIES Funds Held for Others Total Liabilities	1,76 \$ 1,76 1,76 \$ 1,76	4.73 4.73	\$	11,079.96 11,079.96 11,079.96 11,079.96	\$	1,764.73 1,764.73 1,764.73 1,764.73	\$	11,079.96 11,079.96 11,079.96 11,079.96
Totals-All Agency Funds ASSETS								44.054.00
Cash in State Treasury	2,770		¢	44,616.32 44,616.32	\$	<u>33,141.18</u> 33,141.18	\$	14,251.96 14,251.96
Total Assets	\$ 2,770	5.62	\$	44,010.32	Ψ	33, 141. 10	φ	14,201.30
LIABILITIES Funds Held for Others	2,776	5 82		44,616.32		33,141.18		14,251.96
Total Liabilities	\$ 2,776		\$	44,616.32	\$	33,141.18	\$	14,251.96
						······		

Texas Department of Information Resources (313)

Notes to the Financial Statements

NOTE 1. Summary of Significant Accounting Policies

Entity

In 1989, the 71st Legislature established the Department of Information Resources (DIR) through the Information Resources Management Act [TEX. GOV'T CODE, Chapter 2054]. DIR is an agency of the State of Texas and its financial records comply with state statutes and regulations. This includes compliance with the Texas Comptroller of Public Accounts' Reporting Requirements for state agencies.

DIR is an executive agency governed by a seven member voting board appointed by the Governor with the advice and consent of the Senate. Two groups each composed of three ex-officio members serve on the board on a rotating basis.

The Legislature charged the DIR with the mission to provide leadership in and coordination of information resources management within the state government. Toward this goal, DIR is committed to developing and implementing innovative management strategies for the efficient, effective and accountable use of information technology in state government. The department, in alliance with representatives from government and industry, identifies major information resources issues facing the state, performs analytical research, and establishes policies for the statewide implementation of technology.

The following financial statements have been prepared to conform with Generally Accepted Accounting Principles (GAAP) as prescribed by the Governmental Accounting Standards Board (GASB).

Due to the statewide requirements embedded in Governmental Accounting Standards Board Statement No. 34, *Basic Financial Statements – and Management's Discussion and Analysis – for State and Local Governments*, the Comptroller of Public Accounts does not require the accompanying annual financial report to comply with all the requirements in this statement. The financial report will be considered for audit by the State Auditor as part of the audit of the State of Texas Comprehensive Annual Financial Report; therefore, an opinion has not been expressed on the financial statements and related information contained in this report.

<u>Blended Component Units</u>: No component units have been identified which should have been blended into an appropriated fund.

Fund Structure

The accompanying financial statements are presented on the basis of funds, each of which is considered a separate accounting entity.

Texas Department of Information Resources (313)

Governmental Fund Types & Government-wide Adjustment Fund Types

General Fund: The general fund is the principal operating fund used to account for most of the state's general activities. It accounts for all the financial resources except those accounted for in other funds.

Fiduciary Fund Types

Fiduciary funds account for assets held by the state in a trustee capacity or as an agent for individuals, private organizations, other governmental units, and/or other funds. When assets are held under the terms of a formal trust agreement, either a pension trust fund, or a private purpose trust fund is used.

<u>Agency Funds</u>: Agency funds are used to account for assets the government holds on behalf of others in a purely custodial capacity. Agency funds involve only the receipt, temporary investment, and remittance of fiduciary resources to individuals, private organizations, or other governments.

Basis of Accounting

The basis of accounting determines when revenues and expenditures or expenses are recognized in the accounts reported in the financial statements. The accounting and financial reporting treatment applied to a fund is determined by its measurement focus.

Governmental fund types that build the fund financial statements are accounted for using the modified accrual method basis of accounting. Under the modified accrual basis, revenues are recognized in the period in which they become both measurable and available to finance operations of the fiscal year or liquidate liabilities existing at fiscal year end. The State of Texas considers receivables collected within sixty days after year-end to be available and recognizes them as revenues of the current year for Fund Financial Statements prepared on the modified accrual basis. Expenditures and other uses of financial resources are recognized when the related liability is incurred.

Governmental adjustment fund types that will build the government-wide financial statements are accounted for using the full accrual basis of accounting. This includes capital assets, accumulated depreciation, unpaid Employee Compensable leave, the unmatured debt service (principal and interest) on general long-term liabilities, long-term capital leases, and long-term claims and judgments and full accrual revenues and expenses. The activity will be recognized in these fund types.

Budgets and Budgetary Accounting

The budget is prepared biennially and represents appropriations authorized by the legislature and approved by the Governor (the General Appropriations Act).

Unencumbered appropriations are generally subject to lapse 60 days after the end of the fiscal year for which they were appropriated.

Texas Department of Information Resources (313)

Assets, Liabilities, and Fund Balances/Net Assets

Assets

<u>Cash & Cash Equivalents</u>: Short-term highly liquid investments with an original maturity of three months or less are considered cash equivalents.

Restricted Assets: Restricted assets include monies or other resources restricted by legal or contractual requirements. These assets include proceeds of enterprise fund general obligation and revenue bonds and revenues set aside for statutory or contractual requirements. Assets held in reserve for guaranteed student loan defaults are also included.

Inventories and Prepaid Items: Inventories include both merchandise inventories on hand for sale and consumable inventories. Inventories are valued at cost, generally utilizing the last-in, first-out method. Inventories for governmental fund types are the purchase method accounting. The consumption method of accounting is used to account for inventories and prepaid items that appear in the governmental and proprietary fund types. The cost of these items is expensed when the items are consumed.

<u>Capital Assets</u>: Assets with an initial, individual cost of more than \$5,000 and an estimated useful life in excess of one year should be capitalized. These assets are capitalized at cost or, if not purchased, at appraised fair value as of the date of acquisition. Purchases of assets by governmental funds are reported as expenditures. Depreciation is reported on all "exhaustible" assets. "Inexhaustible" assets such as works of art and historical treasures are not depreciated. Road and highway infrastructure is reported on the modified basis. Assets are depreciated over the estimated useful life of the asset using the straight-line method.

All capital assets acquired by proprietary fund or trust funds are reported at cost or estimated historical cost, if actual historical cost is not available. Donated assets are reported at fair value on the acquisition date. Depreciation is charged to operations over the estimated useful life of each asset, using the straight-line method.

Other Receivables: Other receivables include year-end revenue accruals not included in any other receivable category. This account can appear in governmental and proprietary fund types.

LIABILITTES

Accounts Payable: Accounts Payable represents the liability for the value for assets or services received at the balance sheet date for which payment is pending.

<u>Other Payables</u>: Other payables are the accrual at year-end of expenditure transactions not included in any other payable descriptions. Other payables may be included in either the governmental or proprietary fund types.

Employees' Compensable Leave Balances: Employees' Compensable Leave Balances represent the liability that becomes "due" upon the occurrence of relevant events such as resignations, retirements, and uses of leave balances by the covered employee. Liabilities are reported separately as either current or non-current in the statement of net assets.

Texas Department of Information Resources (313)

FUND BALANCE/NET ASSETS

The difference between fund assets and liabilities is 'Net Assets' on the government-wide, proprietary and fiduciary fund statements, and the 'Fund Balance' is the difference between fund assets and liabilities on the governmental fund statements.

Fund Balance Components: Fund balances for governmental funds are classified as nonspendable, restricted, committed, assigned or unassigned in the fund financial statements.

- Nonspendable fund balance includes amounts not available to be spent because they are either (1) not in spendable form or (2) legally or contractually required to be maintained intact.
- Restricted fund balance includes those resources that have constraints placed on their use through external parties or by law through constitutional provisions.
- Committed fund balance can be used only for specific purposes pursuant to constraints imposed by a formal action of the Texas Legislature, the state's highest level of decision making authority.
- Assigned fund balance includes amounts constrained by the state's intent to be used for specific purposes, but are neither restricted nor committed. Intent is expressed by (1) the Texas Legislature or (2) a body (for example, a budget or finance committee) or official to which the governing body has delegated the authority to assign amounts to be used for specific purposes.
- Unassigned fund balance is the residual classification for the general fund. This classification represents fund balance that was not assigned to other funds and was not restricted, committed or assigned to specific purposes within the general fund.

<u>Invested In Capital Assets, Net Of Related Debt</u>: Invested in capital assets, net of related debt consists of capital assets, net of accumulated depreciation and reduced by outstanding balances for bond, notes and other debt that are attributed to the acquisition, construction or improvement of those assets.

<u>Restricted Net Assets</u>: Restricted net assets result when constraints placed on net asset use are either externally imposed by creditors, grantors, contributors and the like or imposed by law through constitutional provisions or enabling legislation.

<u>Unrestricted Net Assets</u>: Unrestricted net assets consist of net assets that do not meet the definition of the two preceding categories. Unrestricted net assets often have constraints on resources, which are imposed by management but can be removed or modified

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Texas Department of Information Resources (313)

INTERFUND ACTIVITIES AND BALANCES

The agency has the following types of transactions between funds:

- (1) Transfers: Legally required transfers that are reported when incurred as "Transfers In" by the recipient fund and as "Transfers Out" by the disbursing fund.
- (2) Reimbursements: Reimbursements are repayments from funds responsible for expenditures or expenses to funds that made the actual payment. Reimbursements of expenditures made by one fund for another are recorded as expenditures in the reimbursing fund and as a reduction of expenditures in the reimbursed fund. Reimbursements are not displayed in the financial statements.

Texas Department of Information Resources (313)

NOTE 2: Capital Assets

A summary of changes in Capital Assets for the year ended August 31, 2016, is presented below:

			· Booleen	ifications			,
			Inc-Int'agy				Balance
	Balance 9/1/2015	Adj.	Trans	, Dechinagy; Trans	Additions .	Deletions	8/31/2016
GOVERNMENTAL ACTIVITIES		103,	1164 65			Dactors	
Depreciable Assets							
Buildings and Building improvements	90,000,0 8						පොටරාටටට
Infrastructure	2,05,999.62						20599962
Facilities and Other Improvements	a film survey of the fi			· .			an lan in The property for
Furniture and Equipment	33,778,227.15			(14,997,00)	1354,65187	(446,26141)	34.671620.62
Vehicle, Boats & Aircraft	131223.91			- 2			131,223.91
Other Capital Assets	1				,		,
Total Depreciable Assets at Historical Cost	36,855,450.69			(14,997.00)	1354,65187	(446,26141)	37,748,844.15
	•					•	í í
Less Accumulated Depreciation for.					والم المحجم المركز والتاريخ المحجم		
Buildings and Improvements	(447,368.75)				(55,800.00)		(503,168.75)
Infrastructure	(977,717.91)				(201599.76)		(1179,317.67)
Facilities and Other Improvements	·						
Funiture and Equipment	(28,183,240.52)			14,997.00	(2,553,8532)	444,693,47	(30,277,403.26)
Vehicles, Boats & Aircraft	(126,068.26)				(5,165,65)		(181223.91)
Other Capital Assets					(0.000 (00000) L	444.000.471	(00 00140 50)
Total Accumulated Depreciation	(29,734,395.44)			14,997.00	(2,815,408,62)	444,693,47	(32,091,113,59)
Amortizable Assets - Intangible							
Computer Software	1664,532,20						1664,532.20
Other Intangible Capital Assets							**************************************
Total Depreciable Assets at Historical Costs	1664,532,20	~ .	- 1				1664,532,20
······································	······································	1		i		•••	
Less Accumulated Amortization for.			•	····			
Computer Software	(1471238.79)				(149,209.83)		(1620,448.62)
Other Intangible Capital Assets					······································		
Total Accumulated Amortization	(1471238.79)	- ;	-、;		(149,209.83)		(1620,448.62)
		i	·			1	
Governmental Activities Capital Assets, Net	7,314,348,66		i	<u> </u>	(1610,966,58)	(1,567,94);	5,701,814,14

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Texas Department of Information Resources (313)

NOTE 3: Deposits, Investments, and Repurchase Agreement

Texas Department of Information Resources (313)

NOTE 4: Short-Term Debt

Not Applicable

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Texas Department of Information Resources (313)

NOTE 5: Long-Term Liabilities

Changes in Long-Term Liabilities

During the year ended August 31, 2016 the following changes occurred in liabilities.

Governmental Activities	Balance 9/1/2015	Additions	Reductions	Balance 8/31/2016	Amount Due in One Year	Amount Due Thereafter
Compensable Leave	\$ 2,036,015.19	\$ 1,721,054.72	\$ 1,820,880.18	\$ 1,936,189.73	\$ 1,168,596.28	\$ 767,593.45

Employees' Compensable Leave

A state employee is entitled to be paid for all unused vacation time accrued, in the event of the employee's resignation, dismissal, or separation from State employment, provided the employee has had continuous employment with the State for six months. Expenditures for accumulated annual leave balances are recognized in the period paid or taken in governmental fund types. For these fund types, the liability for unpaid benefits is recorded in the Statement of Net Assets. No liability is recorded for non-vesting accumulating rights to receive sick pay benefits.

Note 6: Bond Indebtedness

Note 7: Derivatives

Texas Department of Information Resources (313)

Note 8: Leases

Operating Leases

Included in the expenditures reported in the financial statements are the following amounts of rent paid or due under operating lease obligations:

Fund Type	Amount
General Fund	\$ 291,398.34

Future minimum lease rental payments under non-cancelable operating leases having an initial term in excess of one year are:

Year	Ending August 31,
2017	(Future year 1)

2017 (Future year 1)	\$	554,696.69
2018 (Future year 2)	\$	533,442.60
2019 (Future year 3)	\$	520,286.79
2020 (Future year 4)	\$	471,643.47
2021 (Future year 5)	\$	347,521.14
2022 - 26 (Future years 6-10)	\$	
Total Minimum Future Lease Rental Payments	\$ 2	2,427,590.69

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Texas Department of Information Resources (313)

Note 9: Pension Plans

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Note 10: Deferred Compensation

Not Applicable

Note 11: Post Employment Health Care and Life Insurance Benefits

Note 12: Interfund Activity and Transactions

Not Applicable

Texas Department of Information Resources (313)

Note 13: Continuance Subject to Review

Under the Texas Sunset Act, the Agency will be abolished effective September 1, 2021, unless continued in existence by the 87th Legislature as provided by the Act.

Texas Department of Information Resources (313)

Note 14: Adjustments to Fund Balance/Net Assets

Not Applicable

Texas Department of Information Resources (313)

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Note 15: Contingencies and Commitments

Texas Department of Information Resources (313)

Note 16: Subsequent Events

Not Applicable

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Texas Department of Information Resources (313)

Note 17: Risk Management

The Department of Information Resource is exposed to a variety of civil claims resulting from the performance of its duties. It is Department policy to periodically assess the proper combination of commercial insurance and retention of risk to cover losses to which it may be exposed.

The Department, along with several other State agencies, has purchased automobile insurance through the State Office of Risk Management.

The Department assumes substantially all risks associated with tort and liability claims due to the performance of its duties. The Department is not involved in any risk pools with other government entities.

The Department's liabilities are reported when it is both probable that a loss has occurred and the amount of that loss can be reasonably estimated. Liabilities include an amount for claims that have been incurred but not reported. Liabilities are reevaluated periodically to consider current settlements, frequency of claims, past experience and economic factors. There were no significant reductions in insurance coverage in the past year and losses did not exceed funding arrangements during the past three years. Changes in the balances of the agency's claims liabilities during fiscal year 2015 and 2016 were:

	Beginning Balance	Increases	Decreases	Ending Balance
2016				
2015	-	9,600	(9,600)	-

Texas Department of Information Resources (313)

Note 18: Management Discussion and Analysis

As of August 31, 2016, DIR was funded primarily through cost recovery fees charged via interagency contracts and appropriated receipts. DIR earns revenue from the services it provides through its Cooperative Contracts; Communications and Technology Services (CTS); and Data Center Services (DCS) programs.

The General Appropriations Act imposes caps on DIR's expenditure authority, requires DIR to obtain LBB approval to expend funds in excess of specifically appropriated amounts, and requires DIR to report program specific financial information to the LBB and Governor's office.

Senate Bill 1, 82nd Legislature, 1st Called Session, provides the Legislature with the authority to appropriate DIR funds out of the Clearing Fund Account, Telecommunications Revolving Account, and Statewide Technology Account to be used to fund the costs of DIR's non-revenue generating programs. The bill also allows for appropriations from the Clearing Fund Account and the Telecommunications Revolving Account to fund activities included in Texas Government Code Chapter 2054 (Information Resources Management Act).

The amounts reported as total fund balances increased from \$7.2 million to \$7.8 million from the fiscal year ending August 31, 2015, to the fiscal year ending August 31, 2016, respectively. This increase is due to revenues exceeding expenditures.

The General Appropriations Act, 84th Legislature, requires that DIR report costs avoided and/or savings obtained through its cooperative activities and a list of the agencies or units of local government for which the clearing fund account was used during the fiscal year ending August 31, 2016. For the fiscal year ending August 31, 2016, DIR cooperative activities generated approximately \$345 million in costs savings for customers of the Cooperative Contracts program. A list of customers who procured goods and services through this program is presented at Addendum 1.

DIR performs a key oversight role in the Texas.gov portal with its partner TEXAS NICUSA LLC. For the fiscal year ending August 31, 2016, the portal generated approximately \$29 million in general revenue for the state.

The State of Texas, acting by and through DIR, has executed several agreements for the provision of data center related services to state agencies and other associated entities within the state. These agreements have a beginning date of July 1, 2012, and varying end date and extension provisions through August 31, 2020. As a component of these agreements, these service providers have provided numerous Transition and

Texas Department of Information Resources (313)

Transformation Services as stipulated in each of the respective Master Service Agreements. In consideration for the provision of these services, and pursuant to the arrangements provided in these Master Service Agreements, DIR has incurred approximately \$43,795,592 in Transition and Transformation Services expenditures through August 31, 2016. DIR has also agreed to pay an additional \$33,820,490 for Transition and Transformation services in accordance with the Master Services Agreements, through August 2020. Payments of these expenditures are funded through amounts billed to and collected from these state agencies and associated entities on a monthly basis.

Texas Department of Information Resources (313)

Note 19: The Financial Reporting Entity

Texas Department of Information Resources (313)

Note 20: Stewardship, Compliance, & Accountability Not Applicable

Texas Department of Information Resources (313)

Note 21. Not Applicable to the AFR

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Not Applicable

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Note 22: Donor Restricted Endowments

Not Applicable

32

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Texas Department of Information Resources (313)

Note 23: Extraordinary and Special Items

33

Texas Department of Information Resources (313)

Note 24: Disaggregation of Receivable and Payable Balances

Not Applicable

UNAUDITED

Texas Department of Information Resources (313)

Note 25: Termination Benefits

Not Applicable

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35

Texas Department of Information Resources (313)

Note 26: Segment Information

Not Applicable

Texas Department of Information Resources (313)

Note 27: Service Concession Arrangements

Not Applicable

Texas Department of Information Resources (313)

Note 28:Deferred Outflows of Resources and Deferred Inflows of Resources Not Applicable

UNAUDITED

Texas Department of Information Resources (313)

Note 29: Troubled Debt Restructuring

Not Applicable

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UNAUDITED

Texas Department of Information Resources (313)

Note 30:Non-Exchange Financial Guarantees

Not Applicable

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ADDENDUM 1

Cooperative Contracts Customer List

Fiscal Year 2016

Customer Name

106th District Court 112th District Attorney 121st Judicial District 198th District Court 198th Judicial District 20th-82nd Judicial District 24th District Court 293rd Judicial District 2nd-25th Judicial District 2nd-25th Judicial Intermediate Sanction Facility 33rd And 424th Judicial District 33rd District Attorney 36th, 156th And 343rd Judicial District 371st District Court 38th District Court 3rd Administrative Judicial Region 452nd District Court **48th District Court** 69th District Court 81st & 218th District Court A+ Charter Schools, Inc. Abbott Independent School District Abernathy Independent School District Abilene Christian University Abilene Housing Authority Abilene Independent School District Abilene/Taylor County 9-1-1 District Able Springs Volunteer Fire Department Academy Independent School District Academy of Accelerated Learning, Inc. Accelerate Learning Accelerated Intermediate Academy Accelerated Intermediate Academy - Lancaster Adjutant General of Texas Advantage Academy Agua Dulce Independent School District Agua Special Utility District Aid to Victims of Domestic Abuse Alamo Area Council of Governments Alamo Community College District Alamo Heights Independent School District Alamo Workforce Development Council Alba-Golden Independent School District Albany Independent School District Aldine Independent School District Aledo Independent School District Alice Housing Authority

Customer Name

Alice Independent School District Alief Independent School District All Saints Catholic School - Dallas All Saints Episcopal School Allan Shivers Library & Museum Allen Economic Development Corporation Allen Independent School District Alpine Independent School District Alto Independent School District Alvarado Independent School District Alvarado Public library Alvin Community College Alvin Independent School District Alvord Independent School District Amarillo College Amarillo Independent School District Ambassadors Preparatory Academy Anahuac Independent School District Anderson County Anderson-Shiro Consolidated Independent School District Andrews Center Mental Health Mental Retardation Andrews County Andrews County Appraisal District Andrews Independent School District Angelina & Neches River Authority Angelina College Angelina County Angelina County & Cities Health District Angelo State University Angleton Independent School District Anna Independent School District Annapolis Christian Academy Annaville Volunteer Fire Department Annjose University Annuciation Orthodox School Anson Independent School District Anthony Independent School District Anton Independent School District Aquilla Independent School District Aransas County Aransas County Independent School District Aransas Pass Independent School District Archer City Independent School District Archer County Area Metropolitan Ambulance Argyle Independent School District Aristoi Classical Academy

Customer Name

Arkansas-Texas Council of Governments Arlington Classics Academy Arlington Independent School District Armstrong County Arp Independent School District Arrow Academy - Odyssey Preparation Ascension Episcopal School Aspermont Independent School District Aspire To Lead Academy Atascocita Volunteer Fire Department Atascosa County Atascosa County Appraisal District Athens Independent School District Atlanta Independent School District Aubrey Independent School District August Escoffier School of Culinary Arts Austin Achieve Public Schools Austin College Austin Community College Austin Convention Center Austin County Austin Housing Authority Austin Independent School District Austin State Hospital Austin Travis County Integral Care Austin-Travis County Mental Health Mental Retardation Center Austwell-Tivoli Independent School District Autism Center at the Children's Learning Institute Avalon Independent School District Avant Public School Oklahoma Avery Independent School District Avinger Independent School District Axtell Independent School District Azle Independent School District Baird Independent School District Ballinger Independent School District Balmorhea Independent School District Bandera County Bandera County Appraisal District Bandera Independent School District Bangs Independent School District Banquete Independent School District Barbers Hill Independent School District Bartlett Independent School District Barton Springs/Edwards Aquifer Conservation District **Bastrop** County Bastrop Independent School District

Customer Name

Bay City Independent School District Baylor College of Medicine **Baylor County Hospital District Baylor** University Beaumont Housing Authority Beaumont Independent School District Beckville Independent School District Bee County Beeville Independent School District Behavioral Health Center of Nueces County Bell County Bell County Appraisal District Bells Independent School District Bellville Independent School District Belton Housing Authority Belton Independent School District Ben Bolt-Palito Blanco Independent School District Benavides Independent School District Benbrook Public Library Benjamin Independent School District Bentonville School District Beta Academy Betty Hardwick Center Bexar County Bexar County Appraisal District Bexar County Hospital District Bexar Metro 9-1-1 Network District Big Sandy Independent School District Big Sandy Independent School District - Dallardsville Big Spring Independent School District **Big Spring State Hospital** Birdville Independent School District Bishop Consolidated Independent School District Blackland Research & Extension Service Blackwell Consolidated Independent School District Blanco County Blanco Independent School District Bland Independent School District Blanket Independent School District Blinn College Bloomburg Independent School District Bloomington Independent School District Blue Ridge Independent School District Bluebonnet Trails Community Services Bluff Dale Independent School District Boerne Independent School District Boles Independent School District

Customer Name

Boling Independent School District Bonham Independent School District Booker Independent School District Borden County Borden County Independent School District Border Region Behavioral Health Center Border Region Mental Health Mental Retardation Community Center Border Regional Advisory Council Borger Independent School District **Bosque County** Bosqueville Independent School District **Bowie County** Bowie County Appraisal District Bowie County District Ccurt Bowie Independent School District Boyd Independent School District Boys Ranch Independent School District Brackett Independent School District Brady Independent School District Brazoria County Brazos Christian School Brazos County Brazos County Appraisal District Brazos Independent School District Brazos River Authority Brazos River Charter School Brazos Transit District Brazos Valley - MHMR Center Brazos Valley Community Action Agency, Inc. Brazos Valley Council of Governments Brazos Valley Council on Alcohol & Substance Abuse Brazos Valley Solid Waste Management Agency Brazosport College Brazosport Independent School District Breckenridge Independent School District Breckenridge Library Bremond Independent School District Brenham Independent School District Brewster County Bridge City Independent School District Bridgeport Independent School District Broaddus Independent School District Brock Independent School District Bronte Independent School District Brookeland Independent School District Brookesmith Independent School District Brooks County

Customer Name

Brooks County Independent School District Brookshire Municipal Water District Brown County Brownfield Independent School District Brownfield Regional Medical Center Brownsboro Independent School District Brownsville Community Health Center Brownsville Housing Authority Brownsville Independent School District Brownsville Navigation District Brownsville Public Library Brownsville Public Utilities Board Brownwood Independent School District Bruceville-Eddy Independent School District Brushy Creek Municipal Utility District Bryan Independent School District Bryson Independent School District Buckholts Independent School District Buena Vista Independent School District Buffalo Independent School District Bullard Independent School District Bulverde Spring Branch Fire & Emergency Medical Services Bulverde Spring Branch Library Buna Independent School District Burkburnett Independent School District Burke Center Burkeville Independent School District **Burleson** County Burleson Independent School District Burnet Consolidated Independent School District Burnet County Burnham Wood Charter School Burton Independent School District Bushland Independent School District Caddo Mills Independent School District Cal Farley's Boys Ranch Calallen Independent School District Caldwell Community Supervision & Corrections District Caldwell County Caldwell County Appraisal District Caldwell Independent School District Caldwell, Comal and Hays County Community Supervision Department Calhoun County Calhoun County Appraisal District Calhoun County Emergency Management Calhoun County Independent School District Calhoun County Public Library

Customer Name

Callisburg Independent School District Calvert County Independent School District Calvert County Maryland Calvert Independent School District Calvin Nelms Charter Schools **Camelot Schools** Cameron County Cameron County Sheriff Cameron Independent School District Camino Real Community MHMR Center Camp County Camp Wood Public Library Campbell Independent School District Canadian Independent School District Canadian River Municipal Water Authority Cancer Prevention & Research Institute of Texas Canton Independent School District Canutillo Independent School District Canyon Independent School District Canyon Lake Community Library District Capital Area Council of Governments Capital Area Rural Transportation System Capital Area Trauma Regional Advisory Council Capital Area Workforce Development Board Capital Metro Transportation Authority Careflite Aviation Carlisle Independent School District Carrizo Springs Consolidated Independent School District Carrizo Springs Housing Authority Carroll Independent School District Carrollton-Farmers Branch Independent School District Carson County Carter Blood Care Carthage Independent School District Cass County Castleberry Independent School District Catholic Charities of The Archdiocese of Galveston-Houston Cedar Hill Independent School District Cedars International Academy Celeste Independent School District Celina Independent School District Cenikor Foundation Center for Health Care Services Center for Mental Health Care Services Center Independent School District Center Point ISD Centerville Independent School District

Customer Name

Central Counties Center for Mental Health Mental Retardation Services Central Heights Independent School District Central Independent School District Central Plains Center Mental Health Mental Retardation Central Texas College Central Texas Community Health Center DBA Community UnityCare Central Texas Council of Governments Central Texas Library System Central Texas Regional Mobility Authority Central Texas Rural Transit District Central Texas Workforce Development Board Chambers County Chambers County Appraisal District Channel View Fire Department Channelview Independent School District Channing Independent School District Chapel Hill Independent School District Charlotte Independent School District Charlotte-Mecklenburg Schools Cherokee County Cherokee County Appraisal District Cherokee Independent School District Chester Independent School District Chico Independent School District Child Care Associates Child Care Group Childress County Childress County Appraisal District Childress Independent School District Childress Regional Medical Center Chillicothe Independent School District Chilton Independent School District China Spring Independent School District Chireno Independent School District Chisum Independent School District Christ Academy Christoval Independent School District Cisco Independent School District Cisco Junior College City of Abernathy City of Abilene City of Alamo City of Alamo Heights City of Aledo City of Alice City of Allen

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Customer Name	Customer Name
City of Alpine	City of Brownfield
ity of Alton	City of Brownsville
City of Altus Oklahoma	City of Brownwood
City of Alvarado	City of Bryan
City of Alvin	City of Buda
City of Amarillo	City of Bulverde
City of Andrews	City of Bunker Hill Village
City of Angleton	City of Burkburnett
City of Anna	City of Burleson
ity of Apple Valley Minnesota	City of Calvert
City of Aransas Pass	City of Cameron
ity of Argyle	City of Camp Wood
ity of Arlington	City of Canton
City of Athens	City of Carrizo Springs
ity of Atlanta	City of Carrollton
City of Austin	City of Castle Hills
ity of Austin Public Library	City of Cedar Hill
ity of Azle	City of Cedar Park
ity of Baird	City of Celina
ity of Balch Springs	City of Center
ity of Balcones Heights	City of Chandler
ity of Ballinger	City of Charlotte
ity of Balmorhea	City of Chico
ity of Bartlett	City of Childress
ity of Bastrop	City of Cibolo
ty of Bay City	City of Clarendon
ty of Baytown	City of Clear Lake Shores
ty of Beaumont	City of Cleburne
ty of Bedford	City of Cleveland
ty of Beeville	City of Clute
ity of Bellaire	City of Coleman
ty of Bellmead	City of College Park Maryland
ity of Bellville	City of College Station
ity of Belton	City of Colleyville
ity of Benbrook	City of Columbus
ity of Big Spring	City of Commerce
ity of Blossom	City of Conroe
ity of Blue Mound	City of Converse
ity of Boerne	City of Coppell
ity of Borger	City of Copperas Cove
ity of Bovina	City of Corinth
ity of Bowie	City of Corpus Christi
ity of Brady	City of Corsicana
ity of Brazoria	City of Cotulla
ity of Brenham	City of Crandall
ity of Broken Arrow Oklahoma	City of Crane
City of Brookshire	City of Cresson

Customer Name

City of Crosbyton City of Crowley City of Cuero City of Dalhart City of Dallas City of Dalworthington Gardens City of Dayton City of De Kalb City of De Leon City of Decatur City of Deer Park City of Del Rio City of Denison City of Denton City of DeSoto City of Diboll City of Dickinson City of Dilley City of Donna City of Dublin City of Dumas City of Duncan Oklahoma City of Duncanville City of Eagle Lake City of Eagle Pass City of Eastland City of Eau Claire Wisconsin City of Edcouch City of Edinburg City of Edna City of El Campo City of El Paso City of Elgin City of Elmendorf City of Emory City of Ennis City of Euless City of Fair Oaks Ranch City of Fair Volunteer Fire Department City of Falfurrias Police City of Farmers Branch City of Farmersville City of Fate City of Fayetteville North Carolina City of Ferris City of Florence City of Floresville

Customer Name

City of Floydada City of Forest Hill City of Forney City of Fort Stockton City of Fort Worth City of Fort Worth Central Library City of Fredericksburg City of Freeport City of Friendswood City of Frisco City of Fritch City of Fulshear City of Gainesville City of Galena Park City of Galveston City of Garden Ridge City of Garland City of Gary City of Gatesville City of Georgetown City of Gilmer City of Gladewater City of Glen Rose City of Glenn Heights City of Gonzales City of Graham City of Grand Prairie City of Grand Saline City of Grandview City of Granger City of Grapevine City of Greenville City of Greenville Electric Utility System City of Groesbeck City of Groves City of Groveton City of Gun Barrel City City of Gunter City of Hallettsville City of Hallsville City of Haltom City City of Hamilton City of Hamlin City of Hampton Virginia City of Hardin City of Harker Heights City of Harlingen

Customer Name

City of Haskell City of Haslet City of Hearne City of Heath City of Hedwig Village City of Helotes City of Hemphill City of Hempstead City of Henderson City of Hereford City of Hewitt City of Hidalgo City of Highland Village City of Hill Country Village City of Hillsboro City of Hitchcock City of Holliday City of Hondo City of Hooker Oklahoma City of Horizon City City of Horseshoe Bay City of Houston City of Houston Public Library City of Hudson Oaks City of Humble City of Hunters Creek Village City of Huntington City of Huntsville City of Hurst City of Hutchins City of Hutto City of Indian Harbour Beach Florida City of Ingleside City of Iowa Colony City of Iraan City of Irving City of Jacinto City City of Jacksboro City of Jacksonville City of Jasper City of Jefferson City of Jersey Village City of Johnson City City of Jonestown City of Josephine City of Kansas City Missouri City of Katy

Customer Name

City of Kaufman City of Keene City of Keller City of Kemah City of Kemp City of Kenedy City of Kennedale City of Kerens City of Kermit City of Kerrville City of Kilgore City of Killeen City of Kingsville City of Kirby City of Kirbyville City of Knox City City of Krugerville City of Kyle City of La Feria City of La Joya City of La Marque City of La Porte City of La Vernia City of Lake Dallas City of Lake Jackson City of Lake Worth City of Lakeway City of Lamesa City of Lampasas City of Lancaster City of Laredo City of League City City of Leander City of Levelland City of Lewisville City of Liberty Hill City of Little Elm City of Littlefield City of Live Oak City of Livingston City of Llano City of Lockhart City of Lone Star City of Longview City of Los Fresnos City of Lubbock City of Lucas

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Customer Name	Customer Name	
City of Lufkin	City of Odessa Fire	
City of Luling	City of Olmos Park	
City of Lyford	City of Olney	
City of Maitland Florida	City of Onalaska	
City of Malakoff	City of Orange	
City of Manor	City of Overton	
City of Mansfield	City of Ovilla	
City of Marble Falls	City of Oyster Creek	
City of Marfa	City of Palm Valley	
City of Marshall	City of Palmview	
City of Mathis	City of Pampa	
City of McAllen	City of Panorama Village	
City of McCamey	City of Paris	
City of McKinney	City of Parker	
City of Meadowlakes	City of Pasadena	
City of Melissa	City of Patton Village	
City of Mercedes	City of Pearland	
City of Mesquite	City of Pearsall	
City of Mexia	City of Pecos	
City of Midland	City of Penitas	
City of Midlothian	City of Pflugerville	
City of Mineola	City of Pharr	
City of Mineral Wells	 City of Pilot Point	
City of Miramar Florida	City of Pinehurst	
City of Mission	City of Pinellas Park Florida	
City of Missouri City	City of Pittsburg	
City of Monahans	City of Plainview	
City of Mont Belvieu	City of Plano	
City of Morgan's Point	City of Pleasanton	
City of Morgan's Point La Porte	City of Point	
City of Morgan's Point Resort	City of Port Aransas	
City of Mount Enterprise	City of Port Arthur	
City of Mount Pleasant	City of Port Isabel	
City of Muenster	City of Port Lavaca	
City of Muleshoe	City of Port Neches	
City of Murphy	City of Portland	
City of Nacogdoches	City of Post	
City of Nassau Bay	City of Poteet	
City of Navasota	City of Pottsboro	
City of Nederland	City of Presidio	
City of Needville	City of Princeton	
City of New Boston	City of Pryor Oklahoma	
City of New Braunfels	City of Queen City	
City of New Braunfels Utilities	City of Quinlan	
City of Newton	City of Quitman	
City of Nolanville	City of Rankin	
City of North Richland Hills	City of Raymondville	

Customer Name

City of Red Oak City of Redwater City of Richardson City of Richland Hills City of Richmond City of Rio Grande City City of River Oaks City of Roanoke City of Robinson City of Robstown City of Rockdale City of Rockport City of Rockwall City of Rogers City of Roma City of Rosenberg City of Round Rock City of Rowlett City of Royse City City of Sachse City of Saginaw City of San Angelo City of San Antonio City of San Benito City of San Diego City of San Elizario City of San Juan City of San Marcos City of San Saba City of Sanger City of Sansom Park City of Santa Fe City of Schertz City of Schulenburg City of Seabrook City of Seadrift City of Seagoville City of Seagraves City of Sealy City of Seguin City of Seminole City of Shallowater City of Shavano Park City of Shenandoah City of Sherman City of Shiner City of Shreveport Louisiana

Customer Name

City of Slaton City of Smiley City of Smithville City of Snyder City of Socorro City of Somerset City of Sonora City of South Houston City of South Padre Island City of Southlake City of Southside Place City of Spearman City of Splendora City of Spring Valley City of Springtown City of Spur City of Stafford City of Stephenville City of Sugar Land City of Sulphur Springs City of Sundown City of Sunland Park New Mexico City of Sunset Valley City of Sweeny City of Sweetwater City of Taft City of Tahlequah Oklahoma City of Tallahassee City of Tatum City of Taylor City of Taylor Lake Village City of Temple City of Terrell City of Texarkana City of Texas City City of The Colony City of Thorndale City of Tomball City of Trinity City of Troy City of Tye City of Tyler City of Universal City City of University Park City of Uvalde City of Van City of Van Alstyne

Customer Name

City of Venus City of Vernon City of Victoria City of Vidor City of Waco City of Wagoner Oklahoma City of Wake Village City of Waller City of Waskom City of Watauga City of Waxahachie City of Weatherford City of Webster City of Weimar City of Weir City of Weslaco City of West Lake Hills City of West Orange City of West University Place City of Westworth Village City of Wharton City of White Oak City of White Settlement City of Whitesboro City of Wichita Falls City of Willow Park City of Wills Point City of Wilmer City of Windcrest City of Winfield City of Winnsboro City of Winona City of Wolfforth City of Woodway City of Wylie City of Yoakum City of York Town City of Yorktown City View Independent School District Clarendon College Clarendon Independent School District Clarksville Independent School District Claude Independent School District Clay County Clear Creek Independent School District Cleburne Independent School District Cleveland County District Attorney Oklahoma

Customer Name

Cleveland County Schools Cleveland Independent School District Clifton Independent School District Clint Independent School District Cloverleaf Volunteer Fire Department Clyde Consolidated Independent School District Coahoma Independent School District Coastal Bend College Coastal Bend Council of Governments Coastal Bend Groundwater District Coastal Bend Workforce Development Board Coastal Water Authority Houston Cogdell Memorial Hospital Coke County Coldspring-Oakhurst Consolidated Independent School District Coleman County Coleman Independent School District College of the Mainland College Station Independent School District Collin Central Appraisal District Collin College Collin College Spring Creek Campus Collin County Collin County Community College District Collin County Mental Health Mental Retardation Center Collingsworth Public Library Collinsville Independent School District Colmesneil Independent School District Colorado County Colorado Independent School District Colorado River Municipal Water District Columbia-Brazoria Independent School District Columbus Independent School District Comal County Comal County Appraisal District Comal Independent School District **Comanche County** Comanche Independent School District Comfort Independent School District Commerce Independent School District Commission on State Emergency Communications Communities in Schools of Brazoria County Community Action, Inc. Community Associations of The Woodlands Community Health Development Inc. Community Independent School District Community Volunteer Fire Department

Customer Name

Como-Pickton Consolidated Independent School District Compass Academy Charter School Comstock Independent School District Concho County Concho County Hospital Concho Valley Council of Governments Concho Valley Workforce Development Board Concordia University Connally Independent School District Conroe Independent School District Cooke County Cooke County Appraisal District Coolidge Independent School District Coon Memorial Hospital & Home Cooper Independent School District Coppell Independent School District Copperas Cove Independent School District Corpus Christi Housing Authority Corpus Christi Independent School District Corpus Christi Public Libraries Corpus Christi Regional Transportation Authority Corsicana Independent School District Coryell County Cosmos Foundation Inc. Cotulla Independent School District Coupland Independent School District Covington Independent School District Craig County Oklahoma Crandall Independent School District Crane County Crane Independent School District Crane Memorial Hospital District Crawford Independent School District Cristo Rey Dallas College Preparatory School Crockett County Crockett County Consolidated Common School District Crockett Independent School District Crockett Sutton County Probation Crosby County Crosby Independent School District Crosby Municipal Utility District Crosbyton Consolidated Independent School District Cross Plains Independent School District Cross Roads Independent School District Crowell Independent School District Crowley Independent School District Crystal City Housing Authority

Customer Name

Crystal City Independent School District Cuero Community Hospital Cuero Independent School District Culberson County Culberson County-Allamore Independent School District Culinary Institute Lenotre Cumberland Academy Inc. Cumby Independent School District Cushing Independent School District Cy-Fair Volunteer Fire Department Cypress-Fairbanks Independent School District Daingerfield-Lone Star Independent School District Dalhart Independent School District Dallam-Hartley Counties Hospital District Dallas Area Rapid Transit Dallas Baptist University Dallas Central Appraisal District Dallas County Dallas County Community College District Dallas County Park Cities Municipal Utility District Dallas County Schools Dallas Housing Authority Dallas Independent School District Dallas Public Library System Dallas Theological Seminary Dallas/Ft. Worth International Airport Damon Independent School District Danbury Independent School District Darrouzett Independent School District Davinci School for Science and the Arts Dawson County Dawson Elementary School Dawson Independent School District Dayton Independent School District De Leon Independent School District Deaf Smith County Decatur Independent School District Deep East Texas Council of Governments Deep East Texas Local Workforce Development Board Deer Park Independent School District DeKalb Independent School District Del Mar College Del Rio Housing Authority Del Valle Independent School District Delaware County Oklahoma Dell City Independent School District Denco Area 911 District

Customer Name

Denison Independent School District Denton Central Appraisal District Denton County Denton County Fresh Water Supply District Denton County Friends of The Family Denton County Mental Health Mental Retardation Center Denton County Transportation Authority Denton Housing Authority Denton Independent School District Denver City Independent School District Department of Information Resources DeSoto Independent School District Detroit Independent School District Devers Independent School District Devine Independent School District Dew Independent School District Deweyville Independent School District DeWitt County Dewitt County Appraisal District D'Hanis Independent School District Diboll Independent School District **Dickens** County Dickinson Independent School District Dilley Independent School District Dime Box Independent School District Dimmit Central Appraisal District **Dimmit County** Dimmitt Independent School District Dodd City Independent School District Donley County Donna Independent School District Donna Public Library Dripping Springs Community Library Dripping Springs Independent School District Driscoll Independent School District Dublin Independent School District Dumas Independent School District Duncanville Independent School District **Duval** County Eagle Advantage Public Charter School Eagle Heights Christian Academy Eagle Mountain-Saginaw Independent School District Eagle Pass Independent School District Eanes Independent School District Early Independent School District East Austin College Preparatory Academy East Bernard Independent School District

Customer Name

East Central Independent School District East Chambers Independent School District East Texas Baptist University East Texas Charter Schools East Texas Council of Governments Eastland County Eastland Independent School District Eastland Memorial Hospital Ector County Ector County Appraisal District Ector County Hospital District Ector County Independent School District Ector Independent School District Ed Cody Branch Library Edcouch-Elsa Independent School District Eden Consolidated Independent School District Edgewood Independent School District Edgewood Independent School District Administration Edinburg Consolidated Independent School District Edinburg Public Library Edna Independent School District Education Center International Academy Edwards Aquifer Authority **Edwards** County Edwards Public Library Effie & Wilton Hebert Public Library Eighth Court of Appeals El Campo Independent School District El Campo Memorial Hospital El Centro College El Centro Del Barrio Inc, El Paso Academy East El Paso Central Appraisal District El Paso Children's Hospital El Paso City County Health & Environmental District El Paso Community College District El Paso County El Paso County 9-1-1 District El Paso County Emergency Services District El Paso County Emergency Services District No. 1 El Paso County Hospital District El Paso Education Initiative, Inc. El Paso Independent School District El Paso International Airport El Paso Mental Health Mental Retardation El Paso Public Library El Paso Water Utilities Public Service Board

Customer Name

Electra Hospital District Electra Independent School District Eleventh Court of Appeals Elgin Independent School District Elkhart Independent School District Elkins School District Ellis County Ellis County Appraisal District Elsa Public Library Emergency Communication District of Ector County Employee Retirement System of Texas Employees Retirement Fund of The City of Dallas Ennis Independent School District Episcopal School of Dallas Era Independent School District Erath County Erath County Sheriff Ethel L. Whipple Memorial Library Etoile Independent School District Eula Independent School District Eustace Independent School District Evadale Independent School District Evant Independent School District Everman Independent School District Excelsior Independent School District Executive Council of Physical and Occupational Therapy Examiners Fabens Independent School District Fairfield Independent School District Faith Christian School Faith Family Academy of Oak Cliff Faith West Academy Falls City Independent School District Falls County Fannin County Fannindel Independent School District Farmersville Independent School District Favette County Fayetteville Independent School District Ferris Independent School District Fifth Court of Appeals Fire Fighters' Pension Commission First Court of Appeals Fisher County Fisher County Appraisal District Flatonia Independent School District Florence Independent School District Floresville Independent School District

Customer Name

Flour Bluff Independent School District Floyd County Foard County Follett Independent School District Forest Hill Library District Forestburg Independent School District Forney Independent School District Forsan Independent School District Fort Bend Christian Academy Fort Bend County Fort Bend County Appraisal District Fort Bend County Libraries Fort Bend County Municipal Utility District No. 25 Fort Bend Independent School District Fort Davis Independent School District Fort Elliott Consolidated Independent School District Fort Gibson Public Schools Fort Hancock Independent School District Fort Sam Houston IST Fort Stockton Independent School District Fort Stockton Public Library Fort Worth Housing Authority Fort Worth Independent School District Fort Worth Transportation Authority Fourteenth Court of Appeals Fourth Court of Appeals Frank Phillips College Franklin County Franklin County Appraisal District Franklin Independent School District Frankston Independent School District Fredericksburg Independent School District Freer Independent School District Freestone Central Appraisal District Freestone County Frenship Independent School District Friendswood Independent School District Friendswood Public Library Frio County Frio County Hospital District Friona Independent School District Frisco Independent School District Frost Independent School District Fruitvale Independent School District Gaines County Gainesville Independent School District Galena Park Independent School District

Customer Name **Customer** Name Galveston Central Appraisal District Granbury Independent School District Galveston College Grand Prairie Independent School District Galveston County Grand River Dam Authority Galveston County Health District Grand Saline Independent School District Galveston Housing Authority Grandfalls-Royalty Independent School District Galveston Independent School District Grandview Independent School District Ganado Independent School District Grandview-Hopkins Independent School District Garfield County Oklahoma Granger Independent School District Garland Independent School District Grape Creek Independent School District Garner Independent School District Grapevine-Colleyville Independent School District Garrison Independent School District Grayson Central Appraisal District Gary Independent School District Grayson College Garza County Grayson County Gatesville Independent School District Grayson County College Gateway Academy Charter District Greater Greenspoint Gause Independent School District Greater Irving-Las Colinas Chamber of Commerce George Gervin Academy Greenville Christian School George West Independent School District Greenville Independent School District Georgetown Independent School District Greenwood Independent School District Gholson Independent School District Gregg County Giddings Independent School District Gregory-Portland Independent School District Gillespie County Grimes County Gladewater Independent School District Grimes County Appraisal District Glasscock County Groesbeck Independent School District Glasscock County Independent School District Groom Independent School District Glen Rose Independent School District Groves Public Library Godley Independent School District Groveton Independent School District Gold-Burg Independent School District Gruver Independent School District Golden Crescent Regional Advisory Council c/o Citizens Guadalupe County Medical Center Guadalupe County Appraisal District Golden Crescent Regional Planning Commission Guadalupe Regional Medical Center Golden Crescent Workforce Development Board Guadalupe-Blanco River Authority Goldthwaite Independent School District Gulf Bend Center Goliad County Gulf Coast Center Goliad Independent School District Gulf Coast Community Services Association, Inc. Goliad Special Education Cooperative Gulf Coast Regional 9-1-1 Emergency Communications Gonzales County District Gonzales Independent School District Gulf Coast Waste Disposal Authority Gonzales Memorial Hospital Gulf Coast Water Authority Goodrich Independent School District Gulf Coast Workforce Solutions Goose Creek Consolidated Independent School District Gunter Independent School District Gustine Independent School District Gordon Independent School District Gorman Independent School District Guthrie Common School District Hale Center Independent School District Grace Community School Grace Institute of Neurophysiology & Technology Hale County Grady Independent School District Hallettsville Independent School District Graford Independent School District Hallsburg Independent School District Graham Independent School District Hallsville Independent School District

Customer Name

Hamilton Independent School District Hamilton Public Library Hamshire-Fannett Independent School District Hansford County Hospital District Happy Independent School District Hardeman County Hardeman County Appraisal District Hardin County Hardin Independent School District Hardin-Jefferson Independent School District Hardin-Simmons University Harlandale Independent School District Harleton Independent School District Harlingen Consolidated Independent School District Harlingen Public Library Harmony Independent School District Harmony Public Schools Harmony School of Arts Harmony School of Ingenuity Harmony School of Innovation El Paso Harmony School of Innovation Houston Harmony School of Political Science and Communication Harmony School of Science - Houston High Harmony School of Science Houston Harmony Science Academy Harmony Science Academy-Austin Harmony Science Academy-Dallas Harmony Science Academy-Ft. Worth Harmony Science Academy-Garland Harmony Science Academy-Grand Prairie Harmony Science Academy-Houston Harmony Science Academy-Waco Harmony Science Academy-West Houston Harper Independent School District Harris Center for Mental Health and Intellectual Development Disabilities Harris County Harris County Appraisal District Harris County Hospital District Harris County Office Emergency Management Harris County Public Library Harris County Sports and Convention Corporation Harris Health System Harris-Galveston Coastal Subsidence District Harrison County Harrold Independent School District Hart Independent School District

Harts Bluff Independent School District

Customer Name

Haskell Consolidated Independent School District Hawkins Independent School District Hawley Independent School District Hays Central Appraisal District Hays Consolidated Independent School District Hays County Hays County Emergency Services District No. 8 Head Start of Greater Dallas Headwaters Groundwater Conservation District Health Professions Council Hearne Independent School District Heart of Texas Council of Governments Heart of Texas Memorial Hospital Heart of Texas Region Mental Health Mental Retardation Center Helen Farabee Regional Mental Health Mental Retardation Centers Hemphill County Hemphill Independent School District Hempstead Independent School District Henderson County Henderson County 9-1-1 District Henderson Independent School District Henrietta Independent School District Hereford Independent School District Heritage School Hermleigh Independent School District Hico Independent School District Hidalgo & Cameron County Irrigation District Hidalgo County Hidalgo County Appraisal District Hidalgo County Drainage District No. 1 Hidalgo County High Intensity Drug Trafficking Area Hidalgo County Regional Mobility Authority Hidalgo Independent School District High Island Independent School District High Plains Underground Water Conservation District Highland Independent School District Highland Park Independent School District Highland Park Middle School Hill College Hill Country Community Mental Health Mental Retardation Center Hill Country Transit District Hill County Hill County Appraisal District Hillsboro Independent School District Hillsborough County Board of County Commissioners Hillsborough County Florida

Customer Name

Hitchcock Independent School District Hockley County Holland Independent School District Holliday Independent School District Holy Cross High School Holy Ghost Catholic School Holy Trinity Seminary Hondo Independent School District Honey Grove Independent School District Hood County Hooks Independent School District Hopkins County Hopkins County Hospital District Hopkins County Memorial Hospital House of Representatives Houston Area Women's Center Houston Baptist University Houston Christian High School Houston Community College System Houston County Houston County Appraisal District Houston Firefighters Relief & Retirement Fund Houston First Corporation Houston Gateway Academy-Coral Campus Houston Heights Charter School Houston Housing Authority Houston Independent School District Houston Municipal Employees Pension System Houston-Galveston Area Council Houston-Galveston Clean Cities Coalition Howard County Howard County Junior College District Howard Payne University Howe Independent School District Huckabay Independent School District Hudson Independent School District Hudspeth County Hudspeth County Emergency Services District No. 2 Huffman Independent School District Hughes Springs Independent School District Hull-Daisetta Independent School District Humble Independent School District Hunt County Hunt County Appraisal District Hunt Independent School District Hunt Memorial Hospital District Huntington Independent School District

Customer Name

Huntsville Independent School District Hurst Creek Mud Municipal Utility Hurst-Euless-Bedford Independent School District Huston-Tillotson University Hutchinson County Hutto Independent School District Hyde Park Baptist School Idalou Independent School District IDEA Academy Donna IDEA Brownsville Academy IDEA Rundberg Academy IDEA San Juan Academy IDEA South Flores Academy IDEA Weslaco Academy IDEA Weslaco Pike Academy Ignite Public Schools and Community Service Center Immanuel Lutheran Church & School Incarnate Word College Industrial Independent School District Ingleside Independent School District Ingram Independent School District Inspired Vision Academy International Leadership of Texas Iola Independent School District Iowa Park Consolidated Independent School District Ira Independent School District Iraan General Hospital District Iraan-Sheffield Independent School District Irion County Irion County Independent School District Irving Independent School District Italy Independent School District Itasca Independent School District J.D. McCarty Center Jack County Jacksboro Economic Development Corporation Jacksboro Independent School District Jackson County Jackson County Hospital District Jacksonville Independent School District Jarrell Independent School District Jasper County Jasper Independent School District Jasper-Newton County Jayton-Girard Independent School District Jeff Davis County Jefferson County

Customer Name

Jefferson County Appraisal District Jefferson County Housing Authority Jefferson Independent School District Jim Hogg County Jim Hogg County Independent School District Jim Ned Consolidated Incependent School District Jim Wells County Jim Wells County Appraisal District Joaquin Independent School District John Cooper School John H. Wood Jr. Charter District John Paul II Catholic School Johnson City Independent School District Johnson County Johnson County Appraisa. District Johnson County Shared Services Arrangement Johnston County Oklahoma Jones County Joshua Independent School District Jourdanton Independent School District JPS Health Network Jubilee Academic Center Jubilee Leadership Academy Brownsville Judson Independent School District Junction Independent School District Karnack Independent School District Karnes City Independent School District Karnes City Public Library Katy Independent School District Kaufman County Kaufman County Appraisal District Kaufman County Library Kaufman Independent School District Keene Adventist Elementary School Keene Independent School District Keller Independent School District Kelton Independent School District Kemp Independent School District Kendall County Kenedy County Kenedy County Wide Common School District Kenedy Independent School District Kennedale Independent School District Kent County Kent County Library Kerens Independent Schocl District Kermit Independent Schoel District

Customer Name

Kerr County Kerr Emergency 9-1-1 Network Kerrville Independent School District Kerrville Public Utility Board Kerrville State Hospital Kilgore College Kilgore Economic Development Corporation Kilgore Independent School District Killeen Independent School District Kimble County King County Kingsville Independent School District Kinney County Kiowa County Oklahoma **KIPP-Austin** KIPP-Dallas-Fort Worth KIPP-Houston High School KIPP-Inc. Charter **KIPP-San** Antonio KIPP-Truth Academy Kirbyville Consolidated Independent School District Kirbyville Public Library Kleberg County Klein Independent School District Klein Volunteer Fire Department Klondike Independent School District Knippa Independent School District Knox City-O'Brien Consolidated Independent School District Knox County Kopperl Independent School District Kress Independent School District Krum Independent School District Kyle Community Library La Amistad Love & Learning Academy La Fe Preparatory School La Feria Independent School District La Feria Irrigation District No. 3 La Gloria Independent School District La Grange Independent School District La Joya Independent School District La Joya Municipal Library La Marque Independent School District La Porte Independent School District La Pryor Independent School District La Salle County La Vega Independent School District La Vernia Independent School District

Customer Name

La Villa Independent School District Lackland Independent School District Lago Vista Independent School District Laguna Madre Water District Lake Country Christian School Lake Dallas Independent School District Lake Travis Independent School District Lake Worth Independent School District Lakes Regional Mental Health Mental Retardation Center Lakeview Police Department Lakeway Municipal Utility District Lamar Consolidated Independent School District Lamar County Lamar Institute of Technology Lamar State College-Orange Lamar State College-Port Arthur Lamar University Lamb County Lamb County Sherriff Lamesa Independent School District Lampasas Central Appraisal District Lampasas County Lampasas Independent School District Lancaster Independent School District Laneville Independent School District LaPoynor Independent School District Laredo Community College Laredo Independent School District Las Vegas Valley Water District Lasalle County Lasara Independent School District Latexo Independent School District Lavaca County Lavaca County Appraisal District Lavaca Medical Center Lavaca Navidad River Authority Lazbuddie Independent School District Leakey Independent School District Leander Independent School District Lee College Lee County Leggett Independent School District Legislative Budget Board Leon County Leon Independent School District Leonard Independent School District Letourneau University

Customer Name

Levelland Independent School District Leveretts Chapel Independent School District Lewisville Independent School District Lexington Independent School District Liberty Christian School Liberty County Liberty County Central Appraisal District Liberty Hill Independent School District Liberty Independent School District Liberty-Chambers County Community Supervision & **Corrections District** Liberty-Eylau Independent School District Life School Life School of Dallas LifePath Systems Lillian M. Hudspeth Memorial Hospital Limestone County Lindale Fire Department Lindale Independent School District Linden-Kildare Consolidated Independent School District Lindsay Independent School District Lingleville Independent School District Lipan Independent School District Little Cypress-Mauriceville Consolidated Independent School District Little Elm Independent School District Littlefield Independent School District Live Oak County Livingston Independent School District Llano County Llano County Library System Llano Estacado Underground Water District Llano Independent School District Lockhart Independent School District Lockney Independent School District Lohn Independent School District Lohn Volunteer Fire Department Lometa Independent School District London Independent School District Lone Star College Lone Star College System Lone Star College-University Park Lonestar Education & Research Network Longview Independent School District Loop Independent School District Lorain Housing Authority Loraine Independent School District Lorena Independent School District

Customer Name

Lorenzo Independent School District Loretto Academy Los Fresnos Consolidated Independent School District Louise Independent School District Lovejoy Independent School District Lovelady Independent School District Loving County Lower Colorado River Authority Lower Neches Valley Authority Lower Rio Grande Valley Development Council Lower Rio Grande Valley Workforce Development Board DBA Workforce Solutions Lower Valley Water District Lubbock Central Appraisal District Lubbock Christian University Lubbock County Lubbock Emergency Communication District Lubbock Housing Authority Lubbock Independent School District Lubbock Regional Mental Health Mental Retardation Center Lubbock-Cooper Independent School District Lucy Ready Pre-Kindergarten Center Lufkin Independent School District Luling Independent School District Lumberton Independent School District Lutheran High North Lutheran Social Services Lyford Consolidated Independent School District Lyndon B. Johnson Hospital Lynn County Hospital District Lytle Independent School District Mabank Independent School District Madison County Madisonville Consolidated Independent School District Mae S. Bruce Library Magnolia Independent School District Magnolia Montessori For All Magnolia Volunteer Fire Department Malakoff Independent School District Malone Independent School District Malta Independent School District Manchaca Volunteer Fire Department Manor Independent School District Mansfield Independent School District Mansfield Public Library Maplewood Career Center Marathon Independent School District Marble Falls Independent School District

Customer Name

Marfa Independent School District Marion County Marion Independent School District Marlin Independent School District Marshall Independent School District Mart Independent School District Martin County Martin County Hospital Martin County Hospital District Martin's Mill Independent School District Martinsville ISD Mason County Mason Independent School District Matagorda County Matagorda County Hospital District Mathis Independent School District Maud Independent School District Maverick County Mayes County Oklahoma Maypearl Independent School District McAllen Independent School District McCamey Independent School District McCulloch County McDade Independent School District McGinley Memorial Public Library McGregor Independent School District McKinney Independent School District McLean Independent School District McLennan Community College McLennan County McLennan County 911 Emergency Assistance District McLeod Independent School District McMullen County McMullen County Independent School District Meadow Independent School District Meadowland Charter School Medical Center Hospital Medina County Medina County Hospital District Medina Independent School District Medina Valley Independent School District Melissa Independent School District Memorial Hospital - Gonzales Memorial Medical Center Memorial Village Police Department Memphis Independent School District Menard County

Customer Name

Menard County Hospital District Menard Independent School District Mental Health Mental Retardation Services of Texoma Mercedes Independent School District Merkel Independent School District Mesquite Independent School District Metropolitan Transit Authority of Harris County Mexia Independent School District Meyersville Independent School District Mickey Reily Public Library Mid-Del School District Oklahoma Middle Rio Grande Development Council Midland Academy Charter School Midland Central Appraisal District Midland College Midland Community Healthcare Services Midland County Midland County Community Supervision & Corrections District Midland County Hospital District Midland Emergency Communication District Midland Independent School District Midland Memorial Hospital Midlothian Independent School District Mid-South Synergy Midway Independent School District Midwestern State University Milam County Milano Independent School District Mildred Independent School District Milford Independent School District Miller Grove Independent School District Mills County Millsap Independent School District Mineola Independent School District Mineral Wells Independent School District Mission Consolidated Independent School District Mitchell County Mitchell County Hospital District Monahans-Wickett-Pyote Independent School District Monsignor Kelly Catholic High School Montague County Montague County Appraisal District Montague Independent School District Monte Alto Independent School District Montessori For All Montgomery County Montgomery County Appraisal District

Customer Name

Montgomery County Emergency Communications District Montgomery County Emergency Services District No. 1 Montgomery County Emergency Services District No. 8 Montgomery County Emergency Services District No. 9 Montgomery County Hospital District Montgomery Independent School District Moody Independent School District Moore County Moore County Hospital District Moran Independent School District Morgan Independent School District Morton Independent School District Motley County Motley County Independent School District Moulton Independent School District Mount Enterprise Independent School District Mount Pleasant Independent School District Mount Vernon Independent School District Muenster Hospital District Muenster Independent School District Muleshoe Independent School District Mullin Independent School District Mumford Independent School District Munday Consolidated Independent School District Murchison Independent School District Murphy Memorial Library Mustang Special Utility District Nacogdoches County Nacogdoches County Hospital District Nacogdoches Independent School District Nacogdoches Memorial Health Nacogdoches Memorial Hospital Natalia Independent School District Navajo County Arizona Navarro College Navarro County Navarro Independent School District Navasota Independent School District Nazarene Christian Academy Nederland Independent School District Needville Independent School District Neighborhood Centers Bellaire New Boston Independent School District New Braunfels Independent School District New Caney Independent School District New Deal Independent School District New Diana Independent School District

Customer Name

New Home ISD New Summerfield Independent School District New Waverly Independent School District Newcastle Independent School District Newman International Academy of Arlington Newton Central Appraisal District Newton County Sheriff Newton Independent School District Nixon-Smiley Consolidated Independent School District Nocona Independent School District Nolan County Nordheim Independent School District Nortex Regional Planning Commission North Central Texas Community College District North Central Texas Council of Governments North Central Texas Trauma Regional Advisory Council North East Independent School District North Harris County Water Authority North Hays County Fire Rescue North Hopkins Independent School District North Lamar Independent School District North Runnels Hospital District North Texas Emergency Communications Center North Texas Food Bank North Texas Medical Center North Texas Municipal Water District North Texas Regional Library System North Texas Rehabilitation Center North Texas State Hospital-Vernon Campus North Texas Tollway Authority North Zulch Independent School District Northeast Technology Center Northeast Texas Community College Northeast Texas Public Health District Northeastern State University Northside Independent School District Northside School Northwest Independent School District Northwest Texas Small Business Development Center Nueces Canyon Consolidated Independent School District Nueces County Nueces County Appraisal District Nueces County Community Supervision & Corrections District Nueces County Hospital District Nueces County Mental Health Mental Retardation Community Center Nueces River Authority Nursery Independent School District

Customer Name

Nyos Charter School Oak Hill Academy Oakwood Independent School District Ochiltree General Hospital Odem-Edroy Independent School District Odessa College O'Donnell Independent School District Office of Capital Writs Office of Consumer Credit Commissioner Office of Court Administration Office of Injured Employee Council Office of Public Insurance Counsel Office of Public Utility Counsel Office of the Attorney General of Texas Office of the Governor Oklahoma Bureau of Narcotics and Dangerous Drugs Oklahoma City-County Health Department Oklahoma College Assistance Program Oklahoma Commission on Children and Youth Oklahoma Construction Industries Board Oklahoma Court of Criminal Appeals Oklahoma Department of Agriculture, Food and Forestry Oklahoma Department of Central Services Oklahoma Department of Corrections Oklahoma Department of Emergency Management Oklahoma Department of Environmental Quality Oklahoma Department of Human Services Oklahoma Department of Public Safety Oklahoma Department of Transportation Oklahoma Department of Veterans Affairs Oklahoma Department of Wildlife Conservation Oklahoma Division of Capital Asset Management Oklahoma Health Care Authority Oklahoma Historical Society Oklahoma Lottery Commission Oklahoma Motor Vehicle Commission Oklahoma Office of Management and Enterprise Services Oklahoma Office of Personnel Management Oklahoma Office of State Finance Oklahoma Office of the Attorney General Oklahoma Office of the State Auditor & Inspector Oklahoma Secretary of State Oklahoma State Board of Behavioral Health Oklahoma State Department of Education Oklahoma State University Oklahoma Tax Commission Oklahoma Water Resources Board

Customer Name

Olney Independent School District Olney-Hamilton Hospital District Onalaska Independent School District Orange County Orange Grove Independent School District Orangefield Independent School District Ore City Independent School District Osage County Oklahoma Our Lady of the Lake University Paducah Housing Authority Paint Rock Independent School District Palacios Independent School District Palestine Independent School District Palestine Public Library Palmer Independent School District Palo Pinto County Palo Pinto General Hospital Palo Pinto Independent School District Pampa Independent School District Panhandle Independent School District Panhandle Regional Planning Commission Panola College Panola County Panther Creek Consolidated Independent School District Paradise Independent School District Paris Independent School District Paris Junior College Paris Public Library Parker County Parker University Parkland Health & Hospital System Parkview Hospital Parmer County Pasadena Independent School District Pasco County Pasco Sheriff's Office Paul Quinn College Pawnee Independent School District Pearland Independent School District Pearsall Independent School District Peaster Independent School District Pecan Valley Mental Health Mental Retardation Region Pecos County Pecos River Valley Cooperative Pecos-Barstow-Toyah Independent School District Pegasus School of Liberal Arts & Sciences Pennsylvania Turnpike Commission

Customer Name

Permian Basin Community Centers for Mental Health Mental Retardation Permian Basin Community Supervision & Corrections District Permian Basin Regional Planning Commission Permian Basin Workforce Development Board Permian Regional Medical Center Perrin-Whitt Consolidated Independent School District Perryton Independent School District Pettus Independent School District Pewitt Consolidated Independent School District Pflugerville Independent School District Pharr-San Juan-Alamo Independent School District Pierce County Washington Pilot Point Community Library Pilot Point Independent School District Pine Tree Independent School District Pittsburg Independent School District Plains Independent School District Plainview Independent School District Plano Independent School District Pleasant Grove Independent School District Pleasanton Independent School District Plemons-Stinnett-Phillips Consolidated Independent School District Point Isabel Independent School District Polk County Ponder Independent School District Pontotoc Ranch Fire Association Poolville Independent School District Port Aransas Independent School District Port Arthur Independent School District Port Isabel Public Library Port Neches-Groves Independent School District Port of Brownsville Port of Corpus Christi Authority Port of Galveston Port of Houston Authority Port of Port Arthur Port San Antonio Post Independent School District Post Oak Savannah Groundwater Conservation District Poteet Independent School District Poth Independent School District Potter County Potter-Randall Appraisal District Potter-Randall County - 911 Pottsboro Independent School District Prairie Lea Independent School District

Customer Name

Prairie Valley Independent School District Prairie View A&M University Prairiland Independent School District Premier Learning Academy Premont Independent School District Presbyterian Children's Homes and Services Presidio County Presidio County Appraisal District Presidio Independent School District Priddy Independent School District Princeton Independent School District Pringle-Morse Consolidated Independent School District Progreso Independent School District Prosper Independent School District Public Utility Commission of Texas Putnam County New York Quanah Independent School District Queen City Independent School District Quinlan Independent School District Quinton Public Schools Quitman Independent School District Railroad Commission of Texas Rainard School Rains County Rains Independent School District Ralls Independent School District Ralph W. Steen Library Ramirez Common School District Randall County Randolph Field Independent School District Ranger College Ranger Independent School District Rankin Independent School District Rapoport Academy Raul Yzaguirre School for Success Ray D. Anderson Community Corrections Facility Raymondville Independent School District Reagan County Reagan County Independent School District Real County Real-Edwards Conservation & Reclamation District Red Bluff Water Power Control District Red Lick Independent School District Red Oak Independent School District Red River Authority Red River County Redwater Independent School District

Customer Name

Reeves County Reeves County Hospital District Refugio County Refugio County Memorial Hospital Refugio Independent School District Region 1-Education Service Center Region 2-Education Service Center Region 3-Education Service Center Region 4-Education Service Center Region 5-Education Service Center Region 6-Education Service Center Region 7-Education Service Center Region 8-Education Service Center Region 9-Education Service Center Region 10-Education Service Center Region 11-Education Service Center Region 12-Education Service Center Region 13-Education Service Center Region 14-Education Service Center Region 15-Education Service Center Region 16-Education Service Center Region 17-Education Service Center Region 18-Education Service Center Region 19-Education Service Center Region 20-Education Service Center Region 21-UIL Music Regis School of The Sacred Heart Responsive Education Solutions School District Rhodes School Ricardo Independent School District Rice Consolidated Independent School District Rice Independent School District **Rice University** Richard Milburn Academy-Houston Richard Milburn Academy-Killeen Richard Milburn Academy-Massachusetts Richards Independent School District Richardson Independent School District Riesel Independent School District Rio Grande City Consolidated Independent School District Rio Grande Council of Governments Rio Hondo Independent School District Rio Vista Independent School District Rising Star Independent School District River Road Independent School District River Valley Intermediate School Rivercrest Independent School District

Customer Name

Riviera Independent School District RMA Texas Inc. Robert J. Kleberg Public Library

Robert Lee Independent School District Robert Lee Volunteer Fire Department Robinson Independent School District Robstown Housing Authority Robstown Independent School District Roby Consolidated Independent School District Rochelle Independent School District Rockdale Independent School District **Rocksprings Independent School District Rockwall County** Rockwall County Appraisal District Rockwall County Library Rockwall Independent School District Rogers County Oklahoma Rogers Independent School District Rolling Plains Management Corporation Roma Independent School District Roosevelt Independent School District Ropes Independent School District Roscoe Independent School District Rosebud-Lott Independent School District Rosenberg Library Rotan Independent School District Round Rock Christian Academy Round Rock Independent School District Royal Independent School District Royse City Independent School District Rule Independent School District Runge Independent School District Rural Capital Area Workforce Development Board Rusk County Rusk Independent School District Rusk State Hospital Rylander Memorial Library Rylie Faith Academy, Inc. S and S Consolidated Independent School District Sabinal Independent School District Sabine County Sabine Independent School District Sabine Pass Independent School District Sabine River Authority Sabine Valley Center for Mental Health Mental Retardation Sacred Heart School Saint Jo Independent School District

Customer Name

Saint Thomas Episcopal Church & School Salado Independent School District Saltillo Independent School District Sam Houston State University Sam Rayburn Independent School District San Angelo Independent School District San Antonio Family Endeavors San Antonio Housing Authority San Antonio Independent School District San Antonio Municipal Utility District San Antonio Port Authority San Antonio Positive Solutions Charter School San Antonio River Authority San Antonio Water System Board San Augustine County San Augustine Independent School District San Benito Consolidated Independent School District San Diego Independent School District San Elizario Independent School District San Felipe-Del Rio Consolidated Independent School District San Jacinto College District San Jacinto County San Jacinto River Authority San Marcos Consolidated Independent School District San Patricio County San Patricio Municipal Water District San Perlita Independent School District San Saba County San Saba Independent School District San Vicente Independent School District Sanchez Charter High School Sands Consolidated Independent School District Sanford-Fritch Independent School District Sanger Independent School District Santa Anna Independent School District Santa Fe Independent School District Santa Gertrudis Independent School District Santa Maria Independent School District Santa Rosa Independent School District Santo Independent School District Savoy Independent School District Schertz-Cibolo-Universal City Independent School District Schleicher Independent School District School of Science & Technology Discovery - San Antonio Schreiner University Schulenburg Independent School District Schulenburg Public Library

Customer Name

Scofield Christian School Scurry County Scurry-Rosser Independent School District Seagraves Independent School District Sealy Independent School District Seashore Learning Center Charter School Seashore Middle Academy Second Court of Appeals Seguin Independent School District Seguin-Guadalupe County Public Library Seminole Hospital District Seminole Independent School District SER-Ninos Charter School Seymour Hospital Seymour Independent School District Shackelford County Shallowater Independent School District Shamrock Independent School District Sharyland Independent School District Shelby County Shelbyville Independent School District Sheldon Independent School District Shepherd Independent School District Sherman Independent School District Shidler School District Shiner Independent School District Shumla School Silsbee Independent School District Simms Independent School District Sinton Independent School District Sivells Bend Independent School District Skiatook Public Schools Skidmore-Tynan Independent School District Slaton Independent School District Slocum Independent School District Small Schools Cooperative Smith County Smith County 9-1-1 Emergency Communications District Smith County 911 Network Smithville Independent School District Smyer Independent School District Snook Independent School District Snyder Independent School District Socorro Independent School District Somerset Independent School District Somervell County Somerville ISD

Customer Name

Sonora Independent School District South Montgomery County Volunteer Fire Department South Plains Association of Governments South Plains College South San Antonio Independent School District South Texas College South Texas College of Law South Texas Community College South Texas Development Council South Texas Emergency Care Foundation South Texas Independent School District Southeast Texas Regional Advisory Council Southeast Texas Regional Planning Commission Southeast Texas Workforce Development Board Southern Methodist University Southern Trinity Groundwater Conservation District Southland Independent School District Southside Independent School District Southwest Florida Water Management District Southwest High School Southwest Independent School District Southwest Key Programs Southwest Key Programs-Casa Rio Grande Southwest Preparatory School Southwest Regional Communications Center Southwest Texas Junior College Southwest Texas Regional Advisory Council Southwestern Adventist Southwestern Assemblies of God University Southwestern University Spearman Independent School District Spindletop Mental Health Mental Retardation Services Splendora Independent School District Spokane Public Schools Spring Branch Independent School District Spring Creek Independent School District Spring Fire Department Spring Hill Independent School District Spring Independent School District Springlake-Earth Independent School District Springtown Independent School District Spur Independent School District Spurger Independent School District St. Andrews Episcopal School St. Edwards University St. Helen Catholic School-Pearland St. John the Apostle Catholic School

Customer Name

St. John's School St. Louis County Missouri St. Mary's Academy Charter School St. Mary's Catholic School - West St. Mary's University St. Patrick Catholic School St. Paul Lutheran School-Giddings St. Peter's Classical School St. Peter's Episcopal School St. Stephen's Episcopal Day School St. Stephens Episcopal School St. Thomas Episcopal School St. Thomas High School St. Vincent Depaul Catholic School Stafford Municipal School District Stamford Hospital District Stamford Independent School District Stanton Independent School District Starcare Specialty Health System Starr County Starr County Library Starr County Memorial Hospital State Commission on Judicial Conduct State Office of Administrative Hearings State Office of Risk Management Stephen F. Austin Community Health Center Stephen F. Austin State University Stephens County Stephens Memorial Hospital Stephenville Independent School District Sterling City Independent School District Sterling County Sterling Municipal Library Stockdale Independent School District Stratford Independent School District Strawn Independent School District Su Clinica Familiar Sudan ISD Sul Ross State University Sulphur Bluff Independent School District Sulphur Springs Independent School District Sundown Independent School District Sunnyvale Independent School District Sunray Independent School District Sunset Advisory Commission Supreme Court of Texas Sutton County

Customer Name

Sweeny Community Hospital Sweeny Independent School District Sweet Home Independent School District Sweetwater Independent School District Taft Independent School District Tahoka Independent School District Tarkington Independent School District Tarleton State University Tarrant County Tarrant County 911 District Tarrant County Appraisal District Tarrant County College Tarrant County College District Tarrant County Hospital District Tarrant County Mental Health Mental Retardation Tarrant Regional Water District Tatum Independent School District Taylor County Taylor County Appraisal District Taylor Independent School District Teacher Retirement System of Texas Teague Independent School District TEICC Tejano Center for Community Concerns Temple College Temple Housing Authority Temple Independent School District Tenaha Independent School District Tenth Court of Appeals Terlingua Common School District Terrell County Terrell County Independent School District Terrell Independent School District Terrell State Hospital Terry County Terry Memorial Hospital District Texana Groundwater Conservation District Texana Mental Health Mental Retardation Center Texans Can Academy Texans Can! Texarkana College Texarkana Independent School District Texarkana Public Library Texarkana Water Utilities Texas A&M AgriLife Texas A&M Engineering Experiment Station Texas A&M Engineering Extension Service

Customer Name

Texas A&M Forest Service Texas A&M Health Science Center Texas A&M Health Science Center Coastal Bend Health Education Center Texas A&M University Texas A&M University- AgriLife Research & Extension Center at Dallas Texas A&M University System Texas A&M University-Baylor College of Dentistry Texas A&M University-Central Texas Texas A&M University-Commerce Texas A&M University-Corpus Christi Texas A&M University-Galveston Texas A&M University-Health Science Center Corpus Christi Texas A&M University-Kingsville Texas A&M University-San Antonio Texas A&M University-Texarkana Texas A&M University-Veterinary Medical Teaching Hospital Texas A&M-Health Science Center College of Medicine Texas A&M-Health Science Center Rural and Community Health Institute Texas A&M-Health Science Center School of Public Health Texas A&M-Health Science Center-Temple Texas A&M-International University Texas A&M-Irma Lerma Rangel College of Pharmacy Texas A&M-Transportation Institute Texas A&M-Veterinary Medical Diagnostic Laboratory Texas Agricultural Experiment Station Texas Alcoholic Beverage Commission Texas Animal Health Commission Texas Association of Counties Texas Association of Regional Councils Texas Association of School Administrators Texas Board of Architectural Examiners Texas Board of Chiropractic Examiners Texas Board of Law Examiners Texas Board of Nursing Texas Board of Professional Engineers Texas Board of Professional Geoscientists Texas Board of Professional Land Surveying Texas Boll Weevil Eradication Foundation Texas Bond Review Board Texas Building and Procurement Commission Texas Challenge Academy West Texas Christian University Texas City Independent School District Texas Civil Commitment Office Texas Commission on Environmental Quality Texas Commission on Fire Protection

Customer Name

Texas Commission on Jail Standards Texas Commission on Law Enforcement Texas Commission on the Arts Texas Comptroller of Public Accounts Texas Cooperative Extension Texas County & District Retirement System Texas Court of Criminal Appeals Texas Credit Union Department Texas Department of Aging and Disability Services Texas Department of Agriculture Texas Department of Assistive and Rehabilitative Services Texas Department of Banking Texas Department of Criminal Justice Texas Department of Family and Protective Services Texas Department of Housing and Community Affairs Texas Department of Insurance Texas Department of Licensing and Regulation Texas Department of Motor Vehicles Texas Department of Public Safety Texas Department of Savings and Mortgage Lending Texas Department of State Health Services Texas Department of Transportation Texas Education Agency Texas Emergency Services Retirement System Texas Ethics Commission Texas Forensic Science Commission Texas Funeral Service Commission Texas General Land Office Texas Guaranteed Student Loan Corporation Texas Health and Human Services Commission Texas Higher Education Coordinating Board Texas Historical Commission Texas Juvenile Justice Department Texas Juvenile Probation Commission Texas Legal Services Center Texas Legislative Council Texas Lottery Commission Texas Lutheran University Texas Medical Board Texas Medical Center Texas Medical Center Library Texas Migrant Council, Inc. Texas Military Department Texas Municipal Courts Education Center Texas Municipal League Texas Municipal League-Coastal Bend Texas Municipal Power Agency

Customer Name

Texas Municipal Retirement System Texas NICUSA, Inc. Texas Optometry Board Texas Panhandle Centers Behavioral and Developmental Health Texas Panhandle Mental Health Mental Retardation Texas Parks and Wildlife Department Texas Pension Review Board Texas Public Finance Authority **Texas Racing Commission** Texas Real Estate Commission Texas Rio Grande Legal Aid, Inc. Texas School for the Blind and Visually Impaired Texas School for the Deaf Texas Secretary of State Texas Senate Texas Southern University Texas Southmost College Texas State Auditor Texas State Bar Texas State Board of Dental Examiners Texas State Board of Examiners of Psychologists Texas State Board of Pharmacy Texas State Board of Plumbing Examiners Texas State Board of Podiatric Medical Examiners Texas State Board of Public Accountancy Texas State Board of Veterinary Medical Examiners Texas State Law Library Texas State Library and Archives Commission Texas State Preservation Board Texas State Securities Board Texas State Soil and Water Conservation Board Texas State Technical College - Red Oak Texas State Technical College System Texas State Technical College-Fort Bend Texas State Technical College-North Texas Center Texas State Technical College-Waco Texas State University Texas State University System Texas State University-Round Rock Texas Tech University Texas Tech University Health Sciences Center Texas Tech University Health Sciences Center - Abilene Texas Tech University System Texas Tech University-Highland Lakes **Texas Veterans Commission** Texas Water Development Board Texas Wesleyan University

Customer Name

Texas Woman's University Texas Workforce Center Texas Workforce Center of Lee County-Giddings Texas Workforce Commission Texas Workforce Investment Council Texas Youth Commission Texline Independent School District Texoma Community Center Texoma Council of Governments Texoma Regional Police Academy Texoma Workforce Development Board Thirteenth Court of Appeals Thorndale Independent School District Thrall Independent School District Three Rivers Independent School District Three Way Independent School District Throckmorton County Tidehaven Independent School District Tiki Island Police Department Timberlakes Volunteer Fire Department Timpson Independent School District Tioga Independent School District **Titus County** Titus County Fresh Water District Titus Regional Medical Center Tolar Independent School District Tom Bean Independent School District Tom Green County Tomball Independent School District Tornillo Independent School District Town of Addison Town of Addison Police Town of Anthony Town of Aspermont Town of Bartonville Town of Berryville Town of Big Sandy Town of Blooming Grove Town of Booker Town of China Grove Town of Colcord Oklahoma Town of Combes Town of Corrigan Town of Cross Roads Town of Darrouzett Town of Dawson Town of Denver City

Customer Name	Customer Name
Town of Fairview	Troup Independent School District
Town of Flatonia	Troy Independent School District
Town of Flower Mound	Tulia Independent School District
Town of Frankston	Tuloso-Midway Independent School District
Town of Garrison	Tulsa County Oklahoma
Town of Grandfalls	Turkey-Quitaque Independent School District
Town of Hickory Creek	Tyler Classical Academy
Town of Highland Park	Tyler County
Town of Inola Oklahoma	Tyler County Appraisal District
Town of Lakeside	Tyler County Hospital District
Town of Lockney	Tyler Independent School District
Town of Middlebury Connecticut	Tyler Junior College
Town of Milford	Union County Public Schools North Carolina
Town of New Deal	Union Grove Independent School District
Town of Ochelata Oklahoma	Union Hill Independent School District
Town of Oxford Connecticut	United Day School
Town of Paducah	United Independent School District
Town of Plains	United Medical Centers
Town of Prosper	Universities Center at Dallas
Town of Providence Village	University Behavioral Health
Town of Roman Forest	University Behavioral Health of Denton
Town of San Felipe	University Medical Center of El Paso
Town of Shady Shores	University Medical Center Physicians
Town of Trophy Club	University of Central Oklahoma
Town of Van Horn	University of Connecticut
Town of Westlake	University of Dallas
Town of Zapata	University of Houston
Travis Central Appraisal District	University of Houston System
Travis County	University of Houston-Clear Lake
Travis County Emergency Services District	University of Houston-Downtown
Travis County Healthcare District	University of Houston-Sugarland
Travis County Water Control and Improvement District	University of Houston-Victoria
Treetops School International	University of Mary Hardin Baylor
Trent Independent School District	University of North Texas
Trenton Independent School District	University of North Texas- Dallas
Tri County Education Co-op	University of North Texas Health Science Center
Tri-County Services	University of North Texas System
Trinidad Independent School District	University of Oklahoma
Trinity Basin Preparatory	University of Oklahoma Foundation, Inc.
Trinity Charter School District	University of Texas at Tyler Longview University Center
Trinity County	University of Texas Elementary School
Trinity Independent School District	University of Texas Health Science Center-Edinburg
Trinity River Authority	University of Texas Health Science Center-Harlingen
Trinity University	University of Texas Health Science Center-Houston
Trinity Valley Community College	University of Texas Health Science Center-San Antonio
Trinity Valley Community College-Palestine	University of Texas Health Science Center-Tyler
Tropical Texas Behavioral Health	University of Texas MD Anderson Cancer Center

Customer Name

University of Texas Medical Branch University of Texas System University of Texas-Arlington University of Texas-Austin University of Texas-Brownsville University of Texas-Dallas University of Texas-El Paso University of Texas-Pan American University of Texas-Permian Basin University of Texas-Rio Grande Valley University of Texas-San Antonio University of Texas-Southwestern Medical Center University of Texas-Tyler Unlimited Visions Aftercare, Inc. Uplift Education Upper Leon River Municipal Water District Upper Rio Grande Workforce Development Board Upper Trinity Regional Water District Upshur County Upton County Utopia Independent School District Utopia Memorial Public Library Uvalde Consolidated Independent School District Uvalde County Uvalde County Appraisal District Uvalde Memorial Hospital Val Verde County Val Verde Regional Medical Center Valentine Independent School District Valley International Airport Valley Mills Independent School District Valley View Independent School District Van Alstyne Independent School District Van Independent School District Van Vleck Independent School District Van Zandt County Vanguard Academy Vanguard College Preparatory School Waco Varnett Charter School Vega Independent School District Venus Independent School District Vernon College Vernon Independent School District VIA Metropolitan Transit Victoria College Victoria County Victoria County Appraisal District

Customer Name

Victoria County Groundwater Conservation District Victoria County Junior College District Victoria County WCID Victoria Independent School District Vidor Independent School District Village Fire Department Village of Bee Cave Village School Village Tech Schools Vinita Public Schools Vista Del Futuro Charter School Volente Fire Department Volusia County Public Schools Florida W. J. Mangold Memorial Hospital Waco Housing Authority Waco Independent School District Waco Transit System Wagoner County Oklahoma Walker County Wall Independent School District Waller County Waller Independent School District Ward County Ward Memorial Hospital Warren Independent School District Washington County Waskom Independent School District Water Valley Independent School District Waxahachie Independent School District Wayland Baptist University Wayside Schools Weatherford College Weatherford Independent School District Webb Consolidated Independent School District Webb County Webb County Appraisal District Weimar Independent School District Weimar Public Library Wellborn Special Utility District Wellington Independent School District Wellman-Union Consolidated Independent School District Wells Branch Municipal Utility District Weslaco Housing Authority Weslaco Independent School District Weslaco Public Library Wesleyan Christian Academy West Cedar Creek Municipal Utility District

West Central Texas Council of Governments West Central Texas Municipal Water West Central Texas Workforce Development Board West Hardin County Consolidated Independent School District West Independent School District West Orange-Cove Consolidated Independent School District West Oso Independent School District West Public Library West Rusk County Consolidated Independent School District West Sabine Independent School District West Texas A&M University West Texas Centers West Texas High Intensity Drug Trafficking Areas West Texas Municipal Water District West Texas Opportunities West Texas Rehabilitation Center Westbrook Independent School District Western Texas College Westhoff Independent School District Westlake Fire Department Westphalia Independent School District Westwood Independent School District Wharton County Wharton County Electric Cooperative Wharton County Junior College Wharton Independent School District Wheeler County Wheeler Independent School District White Deer Independent School District White Oak Independent School District White Settlement Independent School District Whiteface Consolidated Independent School District Whitehouse Independent School District Whitesboro Independent School District Whitewright Independent School Distric: Whitharral Independent School District Whitney Independent School District Wichita County Wichita County Appraisa District Wichita Falls Independent School District Wilbarger County Wilbarger County Appraisal District Wilbarger General Hospital Wildlife Damage Management Service Willacy County Williamson County Williamson County & Cities Health District

Customer Name

Customer Name

Williamson County Appraisal District Willis Independent School District Willow Bend Academy Wills Point Housing Authority Wills Point Independent School District Wilson County Wilson County Appraisal District Wimberley Independent School District Windham School District Windthorst Independent School District Winfield Independent School District Winkler County Winkler County Appraisal District Winkler County Memorial Hospital Wink-Loving Independent School District Winnsboro Independent School District Winona Independent School District Winters Independent School District Winters Public Library Wise County Woden Independent School District Wolfe City Independent School District Wood County Wood County Appraisal District Woodlands Fire Department Woodlands Township Woodsboro Independent School District Woodson Independent School District Woodville Independent School District Workers Assistance Program Workforce Solutions-Alamo Workforce Solutions-Borderplex Workforce Solutions-Capital Area Workforce Solutions-Central Texas Workforce Solutions-Coastal Bend Workforce Solutions-Deep East Texas Workforce Solutions-East Texas Workforce Solutions-Fayette County Workforce Solutions-Greater Dallas Workforce Solutions-Houston Workforce Solutions-McAllen Workforce Solutions-Mission Workforce Solutions-North Texas Workforce Solutions-Northeast Texas Workforce Solutions-Raymondville Workforce Solutions-Rio Grande City Workforce Solutions-Rural Capital Area

Customer Name

Workforce Solutions-Serco of Texas Workforce Solutions-South Plains Workforce Solutions-Southeast Texas Workforce Solutions-Tarrant County Workforce Solutions-Texoma Workforce Solutions-West Central Texas Workforce Solutions-Wichita Falls Wortham Independent School District Wylie Independent School District Yakima County Washington YES College Preparatory School YES Prep Public Schools Yoakum County Yoakum County Hospital

Customer Name

Yoakum Independent School District York County Virginia Yorktown Independent School District Yorktown Public Library Young County Ysleta Del Sur Pueblo Ysleta Independent School District Zapata County Zapata County Independent School District Zavala County Zavala County Zavala Independent School District Zephyr Independent School District

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